

## **DUMFRIES AND GALLOWAY LICENSING BOARD**

Meeting of Tuesday 11 March 2025  
at 9.30am – Hybrid Meeting

Tony Berretti – Mid and Upper Nithsdale;  
Linda Dorward – Lochar;  
Archie Dryburgh MBE – Annandale East and Eskdale;  
Iain Howie – Castle Douglas and Crocketford;  
Ivor Hyslop – Lochar;  
David Inglis – Mid Galloway and Wigtown West;  
Kim Lowe – Abbey;  
Gail Macgregor – Annandale North;  
Jackie McCamon – Mid Galloway and Wigtown West;  
Stephen Thompson – Annandale North;

**VLAD VALIENTE**  
**Clerk to the Licensing Board**

## **Dumfries and Galloway Licensing Board**

Meeting of Tuesday 11 March 2025  
at 9.30am – Hybrid Meeting

1. **SEDERUNT, APOLOGIES AND CHAIR'S APPROVAL OF MEMBERS' REMOTE PARTICIPATION**
2. **DECLARATIONS OF INTEREST**
3. **LICENSING (SCOTLAND) ACT 2005: REVIEW OF PREMISES LICENCE - HUGO'S BAR AND RESTAURANT, 4 BATH PLACE, MOFFAT** 1 - 58

Next Meeting Date: Thursday, 17 April 2025

**DUMFRIES AND GALLOWAY LICENSING BOARD**

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**LICENSING (SCOTLAND) ACT 2005 (THE ACT)**

**PREMISES LICENCE REVIEW (SECTION 36)**

**PREMISES: HUGO'S BAR AND RESTAURANT, 4 BATH STREET, MOFFAT**

**PREMISES LICENCE HOLDER: SASHA CARLYLE**

**1. Reason for Report**

As the Board has received a premises licence review application and the Convener has determined that the application should not be rejected, the Board must hold a Hearing.

**2. Background**

2.1 The application received by the Licensing Service is listed below.

Applications received

Hearing 1	Hugo's Bar and Restaurant Appendix 1 – Copy of Premises Licence Review Request Appendix 2 – Email – Additional information from Applicant Appendix 3 – LSO Report Appendix 4 – Agent Submission – Character References Appendix 5 – Agent Submission - Affidavits
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2.2 Where the Board receives an application for a Premises Licence Review it must hold a Review Hearing within 42 days of the date of the application, unless the Board rejects the application as being vexatious or frivolous or does not disclose any matter relevant to any ground for review.

2.3 The Convener has determined that the application should not be rejected.

2.4 In terms of legal procedure, Notice of the Hearing and a copy of the Premises Licence Review Application were forwarded to both the Licence Holder and Licensing Standards Officer (LSO).

**3. Determination**

3.1 As democratically elected individuals, ultimate decision making power rests with elected Members and not Council Officers. Whilst Officers can give advice, they cannot clearly make decisions at Hearings. Ultimately, the Board must come to a lawful decision taking into account the following:

3.2. Grounds for Review

The Board must be satisfied that a ground of review is established in the first instance and the grounds for review are:

- that, having regard to the licensing objectives, the licence holder is not a fit and proper person to be the holder of a premises licence;
- that one or more of the conditions to which the Premises Licence is subject has been breached; or

- any other ground relevant to one or more of the Licensing Objectives (those Objectives being):

- (a) Preventing Crime and Disorder
- (b) Securing Public Safety
- (c) Preventing Public Nuisance
- (d) Protecting and Improving Public Health
- (e) Protecting Children and Young Persons from Harm.

### 3.3. Board's Powers on Review

At a Review Hearing, if the Board is satisfied that a ground for review has been established (whether or not on the basis of any circumstances alleged in the Premises Licence Review Application) the Board *may* take any of the following steps as are considered *necessary* or *appropriate* for the purposes of any of the Licensing Objectives.

### 3.4 The steps that the Board may take are to:-

- issue a written warning to the licence holder;
- make a variation of the licence (the Board can provide that the variation applies for a certain time period only);
- suspend the licence for such period as the Board may determine
- revoke the licence.

3.5 The above steps take immediate effect.

3.6 It is also open to the Board to take no further action even if a ground for review is established.

3.7 Where, at a review hearing in relation to any premises licence, the Licensing Board are satisfied that, having regard to the licensing objectives, the licence holder is not a fit and proper person to be the holder of a premises licence then the Board must revoke the licence.

3.8 This revocation takes effect after a 28 day period beginning with the day on which the Board makes the decision unless, during that 28 day period:

- the premises licence holder makes an application to transfer the licence and the Board grants that transfer; or
- a variation application is made which seeks to vary the licence and the Board considers that the variation, if granted, would remove the ground on which the licence was revoked.

3.9 If the Board receives either of the above applications and grants that application, then the Board must recall its revocation.

3.10 The Board also retains the power to extend the 28 day period pending determination of either a transfer or variation application.

**4. Recommendations**

4.1 Members are asked to consider

- (i) whether a ground of review exists; and
- (ii) if a ground of review is established, which discretionary steps (if any) it wishes to take as per paragraphs 3.4 and 3.6 above;

4.2 If no ground of review is established then no order can be made.

Cheryl Syme  
Senior Licensing Officer  
Kirkbank House  
English Street  
Dumfries  
DG1 2HS  
01387 245903

Vlad Valiente  
Clerk to the Licensing Boards  
Kirkbank House  
English Street  
Dumfries  
DG2 2HS

3 March 2025

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**Licensing (Scotland) Act 2005**

**Section 36**

**Premises Licence Review Application**

Applicant/s

Full name Paul Bolton-Jones & Louise Bolton-Jones

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Address

[REDACTED]

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[REDACTED]

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Postcode

[REDACTED]

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Continue on separate sheet if necessary.

Premises which you wish to be reviewed.

Premises Name Hugo's

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Address 4 Bath Place

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Moffat

---

DG10 9HJ

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Grounds for review

Either

A licence condition has been  
breached

Please give details of condition/s.

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Or

Relevant Licensing Objective

Please X

- Preventing crime and disorder
- Securing public safety
- Preventing public nuisance
- Protecting and improving public health
- Protecting children and young persons from harm

Please give details of events giving rise to application for review.

(continue on a separate sheet if necessary)

In the summer of 2023 , Our daughter Olivia Bolton-Jones (dob 17/11/05) was employed as waiting staff by Sasha Carlyle , the owner of Hugo's. This was a part time role as she was still attending school.

On Saturday 22<sup>th</sup> July 2023 Olivia began a shift at Hugo's at 2pm. There was a charity fundraiser that evening. Olivia was 17 years old, therefore for the purposes of this act she was a young person.

During the shift Olivia was sexually assaulted by a local man, Mr Scott Wallace. This matter was reported to and investigated by Police Scotland. The matter went before Dumfries Sheriffs Court in March 2024 and Mr Wallace was found guilty of sexual assault (case ref DF23003244).



Olivia reported the offence to the senior members of staff soon after the assault. Ms Carlyle was present at the time of the assault but was seemingly not working.

Olivia was offered no support or understanding from staff and had to continue her shift despite the fact that Mr Wallace remained in the premises raising his glass and winking toward her. Olivia remained working until her shift finished at 2am.

Olivia returned to work the following Monday for a shift. She was taken alone into the premises office by Ms Carlyle and a Ms Karen Hughes (Sasha Carlyles mother). They went through the CCTV footage from the shift. During this period, Olivia reports that Ms Carlyle called her a cocktease, told her she should expect things like that to happen in the hospitality industry and that she was going to call the police as she was making such a serious allegation. Ms Carlyle did not contact the police in any way.

Olivia as a result was in tears and was released from her shift. Despite advice from us not to return to Hugo's, Olivia turned up for her shift the next day, sure that if she could just explain to Ms Carlyle that she wasn't lying it would be OK and she could continue in her employment. On her return to work she was immediately sacked.

We appreciate that Olivia was a member of staff rather than a member of the public but if Ms Carlyle is going to employ young people in a licensed premises to work with intoxicated customers then we feel the licensing principle of protecting children and young persons apply to our daughter.

Whilst we acknowledge that it would be difficult to stop a predator like Mr Wallace in the first place the reason we feel Ms Carlyle's license should be reviewed is as a result of the catastrophic effect her lack of after-care / protection had on our daughters mental well-being. We also question Ms Carlyle's decision to have a young person working that shift

The specific reason for requesting a review are as follows:

- Olivia worked a 12 hour shift that finished at 2am. We understand that this is contrary to the law. That is not protecting a young person in any way.
- When Olivia reported the assault to the senior members of staff who were apparently in charge, their response would indicate that they had received no training in how to deal with a situation such as this. There appears to have been no policy in place. Olivia received no input at all about how to respond to such a scenario. This is a scenario that should have been considered likely when employing young person to work in a busy licensed premises.
- No thought was given to the fact that the offender was still in the area and could have re-offended.

- Whilst Ms Carlyle would appear not to have believed Olivia (indeed she appeared for the defence in the court case) this did not give her the right to inflict such emotional harm on her employee.
- Every employer has a legal duty of care toward their staff. By her actions Ms Carlyle has utterly and completely forsaken that responsibility. By doing this we believe she has failed in meeting the relevant licensing objective.
- Taking Olivia into the office of the licensed premises during opening hours without offering her to be accompanied by a parent or friend in order to verbally berate her is the opposite to protecting a young person from harm. Consider the emotional harm to a young person being confronted by two adults, her employers, being called a liar and being verbally abused.
- A basic element of protection would have been to immediately discuss what Olivia wanted to happen, for example calling the police as a criminal offence had occurred. Ms Carlyle made no action whatsoever to try and protect the young person who had been assaulted on her premises during opening hours. This makes us wonder if she is a fit and proper person to hold a license.

Signature of each  
applicant

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*Paul Bolton-Jones*

*Louise Bolton-Jones*

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Date

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30/01/25

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### **Further Information for the Licensing Board**

We appreciate that this application has come in a significant period of time after the event. The below is an explanation as to why.

We made contact with Dumfries & Galloway licensing department with regard to this issue within a matter of months after advice from a solicitor. Initially we were starting proceedings against Ms Carlyle with an employment lawyer as there was a very probable case of discrimination in the termination of Olivia's employment. Although we were told it was a good case there was no guarantee of winning and the potential for us to lose a lot of money we could ill afford to lose. We decided against proceedings. The solicitor did advise us to go to the licensing department.

The initial contact made us believe that us personally requesting a license review was not our only option. As correspondence continued it became clear that the only recourse open to us was for us to request a review. It became apparent that the licensing officer would not talk the issue through with us. The most recent correspondence, furthered by our MP, made clear that we should really pay for legal advice in order to submit this review request . The council have now recorded that they prevented us from discussing this with the Licensing Support Officer but have not explained why.

We were initially loath to request a review ourselves as we were unsure as to what it would entail. We did not wish to put our daughter through more stress, especially with huge stress caused by the trial.

Having reviewed other council areas it would appear that paying for legal advice is not a suggestion elsewhere. Our daughter is regaining her strength and we would now like to engender positive change for any under18 (current and future) employed at HUGO's. We have therefore submitted this review hoping that it is in the correct manner.

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**Hearing 1 – Appendix 2**

**From:** Louise Boltonjones

**Sent:** Thursday, February 20, 2025 1:50 PM

**To:** Licensing <[licensing@dumgal.gov.uk](mailto:licensing@dumgal.gov.uk)>

**Subject:** EXTERNAL: Re: Review of Premises Licence - Hugo's Bar and Restaurant, 4 Bath Place, Moffat

Good afternoon

Further information to be added to our application:

Please include the fact that prior to the assault the suspect kissed our daughter. Staff were made aware of this but took no action.

Thank you

Louise Bolton-Jones

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**DUMFRIES & GALLOWAY LICENSING BOARDS  
LICENSING STANDARDS OFFICER REPORT**

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**LICENSING (SCOTLAND) ACT 2005**

**PREMISES: HUGO'S BAR AND RESTAURANT, 4 BATH PLACE, MOFFAT DG10 9HJ  
LICENCE HOLDER : SASHA CARLYLE**

**1. Premises type**

1.1 This is a family-run establishment comprising a restaurant and bar on the ground floor and a function room on the first floor with an outdoor drinking area to the front. It is located in the centre of Moffat.

1.2 Hours of operation are:

On-sale

Sunday to Wednesday 11am to 11pm

Thursday 11am to 12 midnight

Friday & Saturday 11am to 1am

Off-sale

Monday to Sunday 10am to 10pm

1.3 The occupant capacity of the premises is 250 persons.

1.4 Ms Carlyle has held the licence since September 2022. She has been designated Premises Manager since the licence was granted in June 2020.

1.5 The premises advertise food being available to 7.30pm on Fridays & Saturdays and to 4pm on other days. It currently closes on Wednesdays.

1.6 The premises is primarily food-led but also caters for a variety of events and party nights.

**2. Compliance Checks**

2.1 Members will be aware, Licensing Standards Officers routinely visit licensed premises to supervise compliance with licence conditions and the Licensing (Scotland) Act 2005 (the Act).

2.2 An LSO last visited the premises on 4 February 2025 at which time all statutory signage was displayed and staff training records were inspected and found to be in order. As good practice, a recommendation was made that staff refresher training be done.

2.3 Prior to that, inspections were completed in 2020, 2022 and 2023 with no issues being identified.

**3. Review Application**

3.1 The basis of the review application centres around the Licensing Objective "Protecting Children and Young Persons from Harm" and alleges the licence holder failed in her duty to uphold this Objective in relation to a 17 year old female employee.

3.2 The Licensing Objectives are described as the “engine” that drives the Act which governs the sale of alcohol.

3.3 For information, Section 107 of the Act sets out the circumstances whereby a person under 18 years of age can lawfully sell, supply or serve alcohol and are as follows:

*(a) any sale by a child or young person of alcohol for consumption off the premises, or  
(b) any supply or service by a child or young person of alcohol for consumption on the premises along with a meal supplied on relevant premises, if the condition in subsection (3) is satisfied.*

*(3) That condition is that the sale, supply or service is specifically authorised by— (a) a responsible person, or (b) any other person of or over 18 years of age who is authorised by a responsible person for the purposes of this section.*

3.4 Access for children and young persons is set out in the operating plan for the premises and is:

- Terms - Children must be accompanied by an adult at all times. Young persons may be unaccompanied.
- Ages - all ages.
- Times - Children from opening until 8pm unless attending a function until terminal hour. Young persons from opening until 10pm unless attending a function until terminal hour.
- Parts - all public parts.

3.5 For this purposes of this review, a MND charity fundraiser was taking place on the evening of the incident which would fall under the category of a “function”. This would allow young persons to be in the premises until 1am.

3.6 The young person was employed on the evening of the incident as a waitress. Food service had finished at the time of the incident and it is my understanding that the employee was glass collecting at the time and not supplying or serving alcohol.

#### **4. Meeting with Review Applicants**

4.1 I met with the applicants on 19 February 2025 to provide information on the hearing process and obtain some additional information.

4.2 They advised that their daughter was working her tenth shift at the premises when the incident occurred. She had started work at 2pm that day and was on until finish. This was the latest she had worked and normally finished before 10pm.

4.3 They stated she had not received any training for her role and was not equipped to deal with the type of situation she faced that evening.

4.4 They also advised that the assault was reported to two senior members of staff at the time as, although the licence holder was on the premises, she was not on duty. The review applicants feel the situation was badly handled both at the time and subsequently and that there was no protection of their daughter whatsoever.

#### **5. Discussion with licence holder**

5.1 I spoke with the licence holder on 13 February 2025 regarding the review application.



5.2 She was unsure about the Licensing Objectives relating to staff.

5.2.1 Section 142 Scottish Government guidance and the Board's Licensing Policy Statement both refer to the "Protecting children and young persons from harm" objective.

5.2.2 Section 142 guidance states "...young people are particularly vulnerable to the effects of alcohol, whether they are drinking themselves or being affected by other people drinking in their lives. Broadening out this objective gives Licensing Boards greater scope to protect young persons.

*In a wider sense, the presence of this objective underlines that the responsible operation of licensed premises is not simply about avoiding the commission of criminal offences but in ensuring that the environment or atmosphere of a premise where children or young people are to be admitted is a sensible, non-threatening one where children and young persons can be in the company of adults who are consuming alcohol."*

5.2.3 The Board's policy statement details some control measures a licence holder might use to promote the Objective.

5.3 Ms Carlyle currently has 3 persons under 18 years of age working at the premises, all dishwashers. She confirms she is aware of her duty of care in relation to these staff members and makes sure they have a means of getting home safely at the end of a shift which could be any time between 8pm and 9pm.

5.4 Since this incident, the licence holder's policy is not to have any persons under age 18 working front of house. Having been in and round the licensed trade for many years, the licence holder is fully aware of the impact alcohol can have on behaviours and language of customers.

5.5 It is my understanding that the customer referred to in the review application has not been formally barred from the premises but has not returned since the incident.

5.6 Ms Carlye advises she assisted Police with investigations and provided cctv footage and that she is experienced and well-respected in the licensed trade. She does not have a big turnover of staff and has long-standing employees.

## **6. Recommendation**

Members are requested to take this report into account in determining the Review application.

*Julia Farroll*  
Licensing Standards Officer  
25 February 2025

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Premises Licence Review - Hugo's Bar & Restaurant, Moffat

Inventory 1 – Character references for Sasha Carlyle

1. Max Douglas Joinery (2 -4)
2. Tom Miller (5 -9)
3. Kevin Somerville (10-12)
4. Angus James Campbell (13-14)
5. Moffat Promotions Group (15)
6. Linnhe Cringean (16)
7. Sophie Lowes (17)
8. Toni Swan (18)
9. Christine D Dignan (19-20)
10. Jane Seaton (21-26)
11. Colin Wilkinson, The Scottish Licensed Trade Association (27)

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**From:** Max Douglas  
[REDACTED]

**Date:** 17 February 2025 at 17:07:30 CET

**To:** [REDACTED]

**Subject:** Cover letter

To whom it may concern, please find a reference for Sasha Carlyle.

We have worked directly with the Hughes family for more than 30 yrs in a

professional capacity as a local licensee and Sasha as a licensee for several years.

Starting in the trade as a teenager, she is well educated in the roles of the people who she now manages.

As a licensee, Sasha is meticulous and organising and has amazing attention to detail and makes every effort to be knowledgeable in her field and anything associated.

A respectful and responsible individual who takes pride in her role within the hospitality trade and an ambassador for the industry.

As my employer, when I was a teenager, I was trained and educated in what was required in my role before I started and this was routinely assessed throughout my years of services. I felt safe and supported as a young person in an adult setting. I was always managed and fully aware of the expectation from me as an employee and given full respect despite being the youngest member of the team.

Sasha helped build my confidence and assertiveness when dealing with the general public and encouraged me to move on to start my apprenticeship. I have now started my own business off

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the back of Sasha's mentorship, I can't thank her highly enough for laying the foundations early on in my career to be able to thrive as I currently am.

The Scottish License Board awarded their highest honour to Sasha as Licensee of the Year - over licensees from across Scotland.

Thanks in Advance,

Max Douglas  
Director  
MD Joinery & Construction Ltd

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**From:** Tom Miller <[REDACTED]>  
**Date:** 14 February 2025 at 15:26:30 CET  
**To:** [REDACTED]  
**Subject:** HUGO`S MOFFAT

To whom it may  
concern.....

A visit to Hugo`s restaurant and bar in  
Moffat is always a very pleasurable  
experience.

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As a fairly new resident to Moffat it became apparent to me very early, that Hugo`s, was a genuine community facility with terrific value on food and refreshments.

Moffat is a town that thrives on visitors and has numerous quality hospitality options, all vying for custom of tourists and locals alike.

Most of these establishments have got it right but Hugo`s offers something exceptional.

But - what sets HUGO`S apart from the others?

In no particular order.....

- > Always a warm welcome.
- > Cleanliness
- > Organisation
- > Quality of food / drinks
- > Quality of service & attention



- > Ambience
- > The Staff and management
- > Safe and comfortable surroundings
- > Charitable events
- > Supportive of local causes

In summary it's just a particularly well run establishment with Sasha Carlyle the perfect host ably supported by her staff, who are always on the ball & resplendent in their Hugo's corporate wear! It's also obvious the staff understand the standards expected by management and have been well coached and trained in their roles with most, I believe, having been part of `team Hugo`s` for many years. In an industry that sees personnel move positions regularly this is a quite a rarity.

It is a pleasure to support the numerous community charity nights that Hugo`s host while Sasha`s commitment to raising awareness and funding for MND is quite outstanding.

Whether you visit Hugo`s on your own or as a couple, for food or just a refreshment, the service is consistently exceptional.

Indeed should you call of a weekend afternoon you are likely to see parents and children together, enjoying some of the finest hospitality Moffat has to offer.

It`s a very `well- run ship ` and the town is lucky to have Sasha and her family play such a prominent part in making Moffat a very special place to call home.

Should any further clarification be required, please call me on the number below at any time.

**Tom**

Tom Miller  
Non Executive Chairman

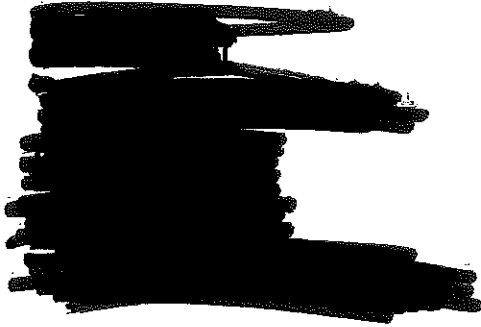
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TGR Import and Export Ltd.

&

TGR ( UK ) Ltd.



TEL : 00 44 [REDACTED]  
MOB : 00 44 [REDACTED]

Email: [REDACTED]  
Internet: [www.tgr.uk.com](http://www.tgr.uk.com)

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**From:** Kevin Somerville

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**Date:** 14 February 2025 at 15:27:14 CET

**To:** [REDACTED]

**Subject:** Character Reference - Sasha Carlyle

**Re:** Character Reference for Sasha Carlyle

Dear Sir/Madam,

I am writing to provide a character reference for Sasha Carlyle. I have known Sasha for over 10 years in both a personal and professional capacity, and I can confidently vouch for her integrity, responsibility, and suitability to hold a licence.

Having frequented Hugo's on a number of occasions I can confirm Sasha has consistently demonstrated a strong sense of professionalism and adherence to industry standards. She is reliable, trustworthy, and fully understands the importance of responsible alcohol service, including ensuring the safety and well-being of patrons and staff.

In my experience, Sasha and her team are committed to promoting a safe and welcoming environment in their establishment. They have shown excellent communication skills, good judgment, and a proactive approach to providing a customer friendly environment.

Sasha has several long serving staff members who mirror her customer focussed approach. It is testament to Hugo's as an employer that so many staff have worked there for such a long time in an industry that so often faces challenges

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with staff turnover. Having previously held the role of Curriculum Manager for Hospitality at Dumfries and Galloway College I am fully aware of the challenges of recruiting and retaining staff in the sector. Sasha has overcome these challenges expertly by mentoring and developing her team, enabling them to grow with her business. As a result she has been rewarded with loyalty and high performance from her dedicated staff which has become a rarity in the sector.

Sasha and her team have worked tirelessly to ensure Hugo's has become one of the outstanding places to eat and drink in Dumfries & Galloway.

Yours faithfully,

**Kevin Somerville**

**Director**

Let's Get Sporty CIC

[www.letsgetsporty.com](http://www.letsgetsporty.com)



**For the attention of Dumfries and Galloway Licensing Board.**

Reference for Sasha Carlyle , Licencee at Hugos Bar, Restaurant and Café, 4,Bath Place, Moffat.

**Background information.**

I have known Sasha for over 20 years and have watched her develop as a person and a businesswoman over this time.

I was particularly involved with Jim Hughes during his time at The Black Bull, The Stag and latterly Hugos with regard to our common interests in Moffat Rugby Club and various charity events and Sasha was increasingly involved as she developed her knowledge and skills in the trade.

I worked in the drinks industry from 1977 until 2015 during which time I was involved in training, recruiting and providing business support to Licensees and also held a Personal Licence as part of these roles with Whitbread, S+N, Greene King and Heineken.

**Sasha Carlyle**

As a customer I find the operation of Hugos to be of a high standard with great attention to detail and provision of good products in a safe environment.

The standards and direction of travel are very much driven by Sasha who I know is a stickler for detail, a hard worker and a great believer in the value of training to herself, staff and ultimately customers and the wider community.

As someone who has worked for many years in the licenced trade, I also view Sasha with regard to the performance of her and her team in light of the 5 core licencing objectives as decreed in the 2005 Licencing (Scotland) Act and would observe the following.

With regard to **Preventing Crime and Disorder, Securing Public Safety and Preventing Public Nuisance**, I have had observed measures, precautions and actions carried out by Sasha and her team to ensure that instances either real, or potential are avoided or managed to a satisfactory conclusion , so ensuring the venue continues to uphold these standards and customers understand this.

**Protecting and improving Public Health** is also addressed by provision of a wide range of non- alcoholic beverages, healthy food options and active policing of the smoking ban which has been a particular improvement in the Licenced trade over the years.

Hugos provides a safe and secure environment for **children and young people** with provision of excellent children's menu, soft drinks and also the active challenging of anyone who is or appears to be underage if they attempt to purchase or consume alcohol.

All the above are actively driven by Sasha in her role as Licencee.

**Summary**

I believe that Sasha Carlyle is an excellent example of the qualities required to run a successful licenced premises . In the course of my career I interviewed hundreds of potential Licensees , appointed dozens , and in my experience people of the calibre of Sasha do not come along often.

Our society should appreciate their worth, value to our communities and understand what a vital and difficult job they do.

Contact Details.

Mr Angus James Campbell

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



To whom it may concern

Re Sasha Carlyle

Moffat Promotions Group is a small voluntary organisation in Moffat dedicated to delivering free to attend, family friendly events for the benefit of our community and businesses.

After helping at a number of events on an ad hoc basis Sasha became a full committee member in 2019. Since then she has proven to be a valuable asset to the group. As a business owner and mother of a young family Sasha provides a unique insight, her own pragmatic approach often presenting us with new opportunities. She offers shrewd advice and practical input, being generous with both her time and resources.

Many of our events wouldn't be the success they are without her involvement. Her knowledge and understanding of the alcohol licensing laws has been invaluable and enabled us to include on-sales at appropriate events. When asked she willingly took on responsibility for ensuring the correct measures were in place, including applications for, appropriate layout and management of licensed areas. She has shown the same care and attention to detail to MPG events that she does in her own businesses. When she has raised concerns we have taken heed and made the appropriate adjustments or decisions.

Moffat Promotions Group has been established for over 30 years and is reliant on the those willing to come forward and work for the betterment of our community. It's not always an easy task recruiting volunteers as while rewarding the work can be hard at times.

We are fortunate that in recent years we have established a very effective team that works well together. Sasha is a valued member of that team.

For and on behalf of  
Moffat Promotions Group

Chair - Linnhe Cringean  
Vice Chair - Idy Davidson  
Treasurer - Lorna Roulston

To whom it may concern

Re Sasha Carlyle

I have know Sasha for a number of years, in both a personal and professional capacity.

Born and brought up in Moffat, and having been involved with various organisations and a number of successful licensed premises over the years, she is very much woven into the fabric of our community.

Learning her trade from an early age by watching her father in The Black Bull Sasha went on to transform The Stag from a run down pub to a flourishing business, an asset to our town. The next challenge was to remodel a derelict retail premises into the thriving and award winning venue that is Hugo's. With every endeavour Sasha has shown a dedication to delivering the very best service possible to the people of Moffat.

Her willingness to work for the betterment of Moffat led to her joining the community council, giving voice to the many concerns other businesses and residents had. As a fellow business owner I have, on more than one occasion, discussed with Sasha the many challenges that we have faced. I value her insights, enthusiasm and straightforward approach to dealing with the obstacles we often find ourselves having to overcome, be they professional or personal. All of her decisions are coloured by her determination to do the best for her family, staff, customers, and community. She exhibits a maturity that belies her years and is no doubt a result of being positioned as a voice of authority and involved with decision making from a young age.

On a personal level I have the utmost respect for Sasha and all that she has achieved. She cares for her young family, oversees a successful business, and gives much of what time is left to countless community endeavours where she makes invaluable contributions. I seek Sasha's council in the knowledge her opinion will be considered and that I can rely on her to be honest to a fault. She will not prevaricate but rather gets straight to the point, choosing not to sugar coat her words in favour of being direct. I appreciate her sincerity and willingness to deal with situations head on.

In summary Sasha is hardworking, honest, and straightforward with a strong sense of duty to her family and community.

Kind regards  
Linnhe Cringean

[REDACTED]

14<sup>th</sup> February 2025

Statement Regarding My Experience at Hugo's

My name is Sophie Lowes, and I have been a part-time employee at Hugo's since May 2021, starting when I was 18. Over the past three and a half years, I have always found Hugo's to be a welcoming and supportive workplace, where I have felt safe and respected as a member of staff.

While working at Hugo's alongside my university studies, Sasha has been incredibly understanding and accommodating. She has always welcomed me back during the summer and allowed me to work weekends during term time whenever I had availability. Her flexibility and support have made balancing work and education much easier for me. More than just a job, returning to Hugo's has always been something I genuinely looked forward to—it has provided a sense of familiarity and support, offering a positive escape from the demands and stresses of student life.

The team at Hugo's looks out for one another, creating a work environment that feels professional yet friendly. Sasha has always been approachable, and I would never hesitate to come to her with any concerns, knowing they would be taken seriously. Staff well-being is clearly a priority, and I have witnessed many instances where extra efforts were made to ensure staff feel safe and supported. On multiple occasions, Sasha has personally offered me lifts home after late shifts to ensure I got home safely.

As a young female member of staff, I have never felt uncomfortable or unsafe during my time at Hugo's, nor have I witnessed anything that would make me question the professionalism or integrity of those in charge. The workplace environment has always been one of respect, support, and fairness.

I hope this statement reflects the positive experience I have had while working at Hugo's and highlights the kind of person and employer Sasha is—someone who genuinely cares for her staff and ensures Hugo's remains a safe, welcoming place to work.

**Sophie Lowes**

Toni Swan

[REDACTED]  
[REDACTED]  
17 February 2025

To Whom It May Concern,

I am writing to express my full confidence and trust in Sasha Carlyle, both as a former employee and as a fellow female. I have had the privilege of working with Sasha since I was 13, and throughout the years, she has been nothing but supportive, professional, and kind. From the very beginning of my employment, she created a safe and welcoming environment where I always felt comfortable and valued.

Sasha has consistently been someone I could rely on, both professionally and personally. She has guided me with patience and encouragement, and I have always appreciated her fair and respectful approach as an employer. Her leadership and support have made a lasting impact on me, and I am truly grateful for the opportunities I've had working with her.

As a member of this community, with my family living in town, I am always happy to help Sasha or Hugos whenever needed. I have no hesitation in recommending Sasha as a trustworthy and supportive employer, and I wholeheartedly stand by her character and professionalism.

Please feel free to contact me if further support is required.

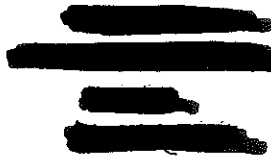
Sincerely,

Toni Swan

[REDACTED]  
Monday, 17 February 2025

17:10:24

## Christine D Dignan



16 February 2025

Licensing Board Members

Dumfries and Galloway Council

English Street

Dumfries

DG1 2DD

Dear Licensing Board Members

It is my pleasure to provide this character reference for Mrs Sasha Carlyle (née Hughes) in connection with the review by Dumfries and Galloway Licensing Board of her as a person fit to function as a licensee.

I have known Sasha for some 30 plus years, initially as the daughter of friends and latterly as the proprietor of Hugo's Restaurant, Moffat. Over that time I have watched her develop into a capable and hard working young woman, a caring, supportive and respected employer and a highly valued member of the Moffat community.

In her running of Hugo's Sasha has exemplified key qualities required of a successful businessperson - flair, initiative, dedication, approachability and fairness. She has created a welcoming and relaxing environment appreciated by both locals and patrons from further afield, so much so that it is undoubtedly viewed as one of the most popular hospitality venues in Annandale and Eskdale.

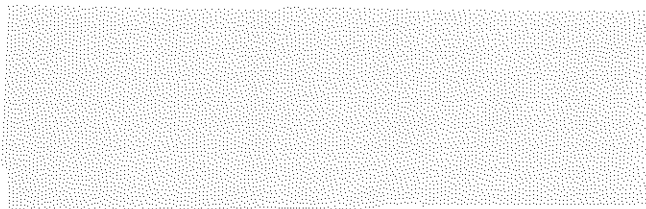
Sasha has also long understood the value of "investing" in her local community, particularly in its young people. She has continued her parents' (themselves former licensees) tradition of "giving back" through her support for many local activities and organisations, including the Moffat Gala and has recently

upgraded her family's long-standing support for Moffat Rugby Football Club by becoming its principal sponsor.

In recent years Sasha's determination "to make a difference" has extended beyond her immediate community. Following the death from Motor Neurone Disease of her beloved father she, with the support of her wider family and her staff team, has thrown herself wholeheartedly into raising awareness of this condition and, through a range of initiatives, has raised tens of thousands of pounds for the MND foundation, My Name's Doddie, the Scottish charity committed to funding research to find effective treatments for the disease.

In summary, I consider Sasha Carlyle a person with a proven track record of high standards and integrity and that she is entirely fit to continue to operate as a licensee in the Moffat community.

Yours sincerely,



Christine Dignan

Former Head of Schools Services

for Dumfries and Galloway Council

On 16 Feb 2025, at 15:46, Jane Seaton



wrote:

Dear Sir/Madam

Please find below a character reference in support of Sasha Carlyle, pending a review of the license held for Hugo's bar and restaurant, Moffat.

**To whom it may concern**

**Re - Sasha Carlyle**

I have known Sasha Carlyle for around six years in my capacity as a fellow owner/licensee in Moffat at The Black Bull Inn and also as a customer of Hugo's, where I've seen for myself how professional Sasha is doing a job she clearly enjoys.

Running a bar is not for the faint hearted, it is a vocation and one undertaken for love and enjoyment, not financial reward. Hospitality can be gruelling, challenging and thankless, but regardless, Sasha's commitment to Hugo's has made it what it is today - a sophisticated venue where service and standards are

impeccable and customers feel comfortable and at ease.

Prior to Hugo's Sasha ran the Stag Hotel - a bar/restaurant/hotel in the town, therefore has accrued much experience over the years in running licensed premises and dealing with customers and staff. To date she has a completely unblemished record.

As a publican and businesswoman, her ability and acumen plus understanding of customer needs has helped establish Hugo's I as a desirable drinking and dining destination. I have often recommended Hugo's to customers I couldn't accommodate - because the establishment reflects my own standards of service, quality and expectations and I know any customer I send there will not be disappointed.

Moffat is a small town and Sasha is a respected member of the tight knit community, well liked by locals, customers and also her staff - many have worked with her since Hugo's first opened.

While building Hugo's, as a mother of young children, she has to juggle family commitments alongside the demands of work. Therefore to have a license review and its potential



consequences levelled at her brings added stress to an already stressful and busy life and is potentially detrimental to personal health and wellbeing - which is not right or just.

I have never seen Sasha demonstrate any behaviour that detract from her good character and impeccable record which may be perceived as inappropriate or unacceptable.

Unfortunately, when you are a prominent local business person, it can be too easy to find yourself at the receiving end of the poor behaviour, allegations and negative actions of others.

Establishment owners and business people in small towns often find themselves dealing with vengeful former employees, those harbouring grudges and even conducting abusive campaigns under to harass their former employer for reasons known only to themselves. I understand that Sasha has been the victim of ongoing abuse and harassment conducted by the same people bringing this review of her license. This is unacceptable but sadly is a harsh reality of the small town mindset and a phenomena I have experienced myself.

To be at the receiving end of someone's irrational and malicious behaviour is

disconcerting, upsetting and can impact one's wellbeing negatively.

In my opinion Sasha should not have to face a license review, brought by a former employee, who, having exhausted other avenues of persecution and failed to get anywhere, are now exploring this route in a final attempt to destabilise Sasha and her business.

Please note that Sasha is well respected in Moffat as a business owner and also as a prominent fundraiser for local events and charities. Over the years her fund raising activities have raised a great deal of money for causes, particularly MND and also the annual Moffat Gala day. This alone demonstrates she is individual who likes to give something back, so it's no wonder she was awarded, 'Licensee of the year' 2022 - based on her contribution to the licensing trade.

In light of all Sasha has done that has been positive over the years, to be accused of detrimental behaviour is disingenuous, malicious and contravenes the reasons she was awarded the title.

But sadly, there are many tribulations involved in being a publican and bitter former

employees popping up to attack is one of them. She does not deserve to find herself in this situation, where a negative outcome would affect not only Sasha's wellbeing and good standing in the locality, but would be detrimental to the town as a whole.

Thank you for taking the time to consider my words which are written with honesty and based on my own professional and personal knowledge of Sasha and carry no bias.

Should you wish to speak with me further with regards this character reference, I would be delighted to assist. Please do not hesitate to contact me on the number or email supplied.

Assuring you of my best attention at all times.

Kind regards

Janie Seaton  
Owner  
The Black Bull Inn, Moffat

  
email-  


26

Kind regards

Janie Seaton

27

From: Colin Wilkinson [REDACTED]  
Date: 19 February 2025 at 11:39:52 CET  
To: [REDACTED]  
Subject: SLTA - REFERENCE

**SASHA CARLISLE – REFERENCE**

I have known Sasha Carlisle for some years now in a professional capacity, through the family business being a key member of the Scottish Licensed Trade Association. She has carried forward the ethos of high service and operating standards set by the previous family business owner Jim Hughes, who once held the office of National President of the Scottish Licensed Trade Association.

Sasha started in the family business at a very young age and has worked in the sector all her working life amounting to a vast experience of running different types of licensed premises to the highest professional standards and the business continues to be a member and supporter of the aims of the Scottish Licensed Trade Association.

Colin Wilkinson  
SLTA Managing Director

Colin Wilkinson  
The Scottish Licensed Trade Association

[REDACTED]  
[REDACTED]  
[REDACTED]

[www.theslta.co.uk](http://www.theslta.co.uk)

Scotland's Pubs and Bars - A Story To Tell  
[www.scotlandspubsandbars.co.uk](http://www.scotlandspubsandbars.co.uk)

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1

Premises Licence Review - Hugo's Bar & Restaurant, Moffat

Inventory 2 – Affidavits

1. Sasha Carlye (2 -6)
2. Karen Hughes (7 -8)
3. David Turnbull (9-10)
4. Campbell Forsyth (11-12)
5. Laura Todd (13 -14)

At Barcelona on the Twenty First day of February 2025 in the presence of Niall Hassard, Solicitor and Notary Public HAVING AFFIRMED, DEPONES as follows:

1. My name is Sasha Michelle Carlyle, 37. My address is [REDACTED] I am co-owner of Hugo's Bar and restaurant 4 Bath Place, Moffat, DG10 9HJ.
2. I have been involved, for the past 25 years, in my family business running several successful premises in Moffat. These include the Black Bull Hotel which my mum and dad owned and operated almost 30 years until they sold it in 2007. Between 2007 and 2013 I worked in a variety of hospitality roles before my family took on the lease at the Stag Hotel also in Moffat in 2013. By this time my parents lived most of the year in Spain. During the time of the 7 year lease we put the Stag Hotel back on map. Previous to this Greene King had lost the locals.
3. For our next project my dad found an old James Pringle Weaver shop for sale and successful bid for it at auction. We got the keys in late 2018. A considerable amount of physical work, planning permission and all sorts was required. My dad worked on it from 2018 to July 2019. My dad was a joiner by trade and along with his friend they undertook the refurb and we opened Hugo's as an upmarket bar, bistro and tapas restaurant.
4. Hugo's has been trading for 6 years and we have never had an issue with licensing or the police. Our challenges have come in different ways. We were barely open 9 months and then closed with Covid lockdown. I turned to baking afternoon teas and delivering them locally. When Hugo's reopened there was a demand for them so our teas/coffees and cake cabinet make it more rounded offer. In my opinion Hugo's is well used and well liked. We have locals in from 10am for coffees and with brunch, lunch and dinner all on offer we are an all day venue. People like to come for a drink and we run live music events which are also well attended by the locals.
5. Staff-wise I have my mum and two full time duty managers, David Turnbull and Campbell Forsyth. David and Campbell have been with the business since the opening day in 2019. I employ 13 staff on a mix of full time and part time contracts.

Sasha Carlye  
Deponent \_\_\_\_\_

Notary ✓  
[REDACTED]



My staff turnover is very low. Our seasonal staff return season after season and, for example, we have many students coming home every holiday picking up their part time seasonal roles.

- 6. A further challenge for the family and the business was my father's MND diagnosis in 2021. We were devastated. As a family we nursed my dad at home. It was a huge undertaking but we wanted to do it as a family. My mum and dad's house had to be fully adjusted and this changed constantly as the disease progressed. The MND charity supported us with funding and equipment like chairs and we felt indebted to them. My dad passed away on 1 August 2022.
- 7. Following dad's passing we wanted to give something back so on 22 July 2023 we had arranged an MND fundraiser at Hugo's. Dad was very well regarded locally and we sold 150 tickets. The idea was that there would be something for everyone. The event started 3pm with guest speakers including former footballer Ian Durant and a charity representative. The early afternoon speakers were followed by a singer from the Tartan Army and the night finished upstairs with a Freddy Mercury tribute act.
- 8. Myself and my mum attended the event along with our family and were not working on the night itself.
- 9. The incident involving Olivia was very sad and upsetting. What started as a night of raising awareness of a disease and celebrating a special person is now overshadowed with guilt and regret. I really still don't know what to make of it all.
- 10. Olivia was on probation with us and was scheduled to start at 17.00 but because she was working trial shifts, she had no till access and thus there is no accurate clock in or clock out recorded.
- 11. She was supposed to be working downstairs but as the night quietened down she was continually going upstairs to where the tribute act was playing and was observed dancing with customers etc. I understand that around 22.00 David advised Olivia she could head home as it wasn't busy enough to stay. I sure she left around this

Deponent Sasha Carlye

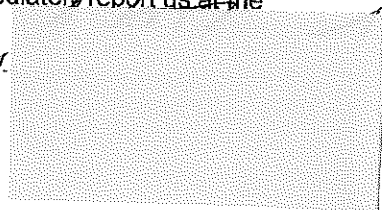
Notary 

time as she walked to a party with another staff member Laura Todd who clocked out at 22.18 on the system. Olivia's shift was therefore 17.00 to approximately 22.00.

- 12. The first mention of any issue wasn't to me but my supervisor David Turnbull. David can speak to it, but I understand Olivia mentioned being grabbed by a customer. She spoke to David as she was leaving.
- 13. David at some time later in the night advised me that Olivia had reported being groped or grabbed and I advised him I would check the CCTV. I don't remember David saying Olivia was upset or anything it was more matter of fact. To the best of my recollection David spoke to me after Olivia had left.
- 14. Monday was my first day back following the event, I'd given myself the Sunday off. I had scheduled to review the CCTV with my mum. I went through the CCTV for the night in question but found nothing regarding the incident.
- 15. Olivia came into for her shift as normal on Monday 24 July. I think it was around 16.00 as she was to cover dinner service. I brought her into the office with me and my mum, I asked her for some more detail about the incident, like what happened, where and when. Olivia wasn't clear about what happened saying she thought it was early on in the evening near the coffee machine downstairs. We duly checked the CCTV with her but there was nothing of note on the CCTV. Olivia then said it was maybe upstairs later on and we again checked the CCTV. By this point Olivia was becoming quite upset.
- 16. She was adamant that she wanted to forget it. When I suggested that it was serious and she should consider calling the police - she said no. I advised her she didn't need to do her shift and whilst I understood she didn't want to escalate it to the police I told her she should discuss it with her parents. Olivia didn't complete her shift on Monday 24 July 2023 and went home at my suggestion.
- 17. I've seen the Review request and I'm disgusted by the allegation that either my mum or I called her a "cocktease" that is categorically untrue. My recollection was that I was supportive of Olivia and asked her why she didn't immediately report us at the  
Sasha Carlye

Deponent \_\_\_\_\_

Notary



time rather than wait until the end of her shift. Olivia said that she spoke to a regular, Maggie, who she had danced with. She told me Maggie brushed it off and said something like "things like that happen in the hospitality industry". It was not something my mum or I ever said nor condone.

18. Olivia returned for her next day shift on 25 July 2023. Whilst nothing untoward on was viewed on the CCTV regarding the allegations it did capture other issues on 22 July 2023 including Olivia giving the finger to a supervisor when being asked to do something and a verbal altercation between Olivia and a supervisor.

19. Olivia seemed fine having returned for her shift on the Tuesday so I sought to address the disciplinary matters. Olivia's response was hostile and abusive and when I advised her she was out of line and she should leave, she did so but as she exited the bar she swore at Campbell in front of the customers.

20. That was the last I saw of her, suffice to her employment didn't continue.

21. I note there is mention of an employment claim. I don't know what this is as the Review application is the first I have heard of it.

22. I'm not sure of the period of time that passed but two female polices officers came in to Hugo's and asked for CCTV which I provided. My only contact with the police was to give them CCTV. Myself, David and Campbell all got cited to court as witnesses but had no contact with the police, the prosecutor or defence before the court date.

23. In the aftermath of the incident Olivia's father was working on a nearby nursery and began filming me and my staff as we went to and from Hugo's. The nursery he was decorating is right next door. I contacted the owner of the nursery, Catherine, on Facebook messenger on 10 August 2023 to flag the issue and ask her to get him to stop. It came to a head when a groom at a wedding complained that the decorator was photographing the guests etc. It made me feel intimidated and uncomfortable. Olivia's father also would make a point of stopping whilst out with his dogs and glare at me, he would stop dead and just stare as I walked past. Again I would find this very intimidating. Even as recently as last week I was collecting food from Little's

Sasha Carlye  
Deponent \_\_\_\_\_

Notary: 

bakers as we had the Doddie Weir Grand Tour stopping at Hugo's on their bike ride and Olivia's dad made a point of stopping his car to glare at me as I got into my car.

24. Since my father was diagnosed with MND and subsequently died in 2022, my life has been turned upside down. I nursed my father whilst keeping the business going. The night of fundraising we put on in his memory is overshadowed by this incident and what feels like an ongoing dispute. I know this will have caused Olivia and her family stress but this has taken it's toll on my health too and I'm on medication from my GP for stress. I'm really not sure how and what I could have done differently. Perhaps I should have invited Olivia's parents to view the CCTV and allow them to assess the whole situation themselves but I cannot change what has happened. I don't know when this is going to stop.

ALL OF WHICH IS AFFIRMED BY ME TO BE TRUE.

Declared by way of video conference

Sasha Carlye

Signed: \_\_\_\_\_

Deponent

This: Twenty first day of February 2025

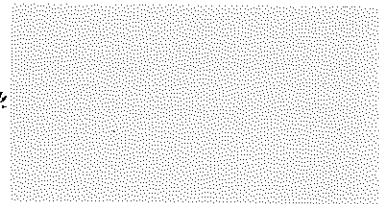
At: Barcelona before me Niall Hassard, Solicitor and Notary Public, via video conference which I attended from my address at \_\_\_\_\_

Signed: \_\_\_\_\_

Notary

Sasha Carlye  
Deponent \_\_\_\_\_

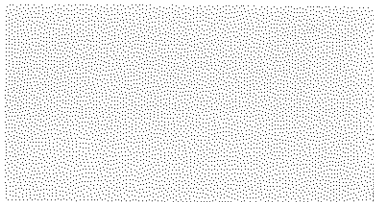
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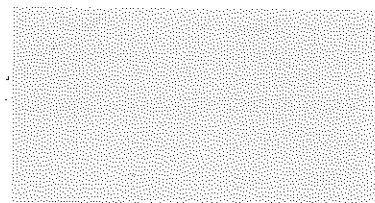
At Dumfries on the Twentieth day of February 2025 in the presence of Niall Hassard  
Solicitor and Notary Public HAVING AFFIRMED DEPONES as follows

- 1 My name is Karen Ainslie Hughes 55 My address is [REDACTED]  
[REDACTED] I am co-owner of Hugo's Bar and Restaurant 4  
Bath Place, Moffat, DG10 9HJ
- 2 I have been involved in the hospitality industry since 1988 but my role has always  
been back of house, in the kitchen.
- 3 I was attending the event in Hugo's on 22 July 2023 which was a very emotional  
night for me and my family following the death of my husband. The MND fundraiser  
was to raise money for a charity that we had benefited from due to my husband's  
MND condition. He was the inspiration for the speakers and entertainment. It was a  
celebration of his life and a way of giving back.
4. I have seen the Licensing Review papers but I had no knowledge of any incident on  
the night itself. The first I was aware of it was when my daughter and co-owner  
Sasha asked me to review the CCTV on Monday 24 July 2023 and she told me about  
the allegation.
5. When Sasha and I reviewed the CCTV on Monday morning we couldn't see anything  
to suggest Olivia had been inappropriately touched. When Olivia arrived for her shift  
later on the Monday, Sasha and I asked her into the office to help us find the incident  
on the CCTV. We asked where and when it happened. Olivia said it was downstairs  
at the coffee machine. When we watched the CCTV I recall it showed her talking to a  
man and him leaning in for a hug. We asked if that was the incident but she said no  
that he touched her so it must have been later upstairs. She didn't explain what way  
he touched her but we watched the CCTV upstairs and observed Olivia cleaning a  
glass up and she said that is when the incident must have taken place. All I  
remember seeing was the same man place his arms on Olivia's shoulders.
- 6 Sasha said to Olivia that she would call the police but Olivia said she didn't want the  
police involved. Sasha wasn't happy with this and urged Olivia to go home and

Deponent



Notary



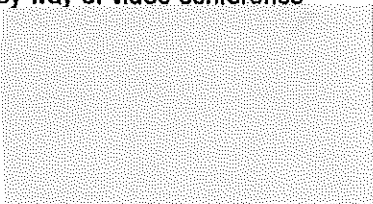
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discuss it with her parents it was a really serious allegation Olivia went home after our meeting and I trust she discussed it with her parents


- 7 I've now seen the complaint from Olivia's parents and the word 'cocktease' was never said never Olivia did recount speaking to Maggie Paul who was a customer on the night of the MND event I remember Olivia reported that Maggie told her 'these things happen in hospitality' It was never said by me or Sasha in the office
- 8 Rightly or wrongly the reason Sasha didn't phone the police was that Olivia said, no, she didn't want that.
- 9 I haven't had any further dealings with Olivia or her parents since Monday 24 July 2023.
- 10. I am worried about my daughter, Sasha, and I think that this has become very personal with Olivia's family seeking to punish Sasha. In my opinion it has become a vendetta. It is a constant worry of what will happen next. I thought it would end with the conviction of the perpetrator but it hasn't, it is very upsetting.

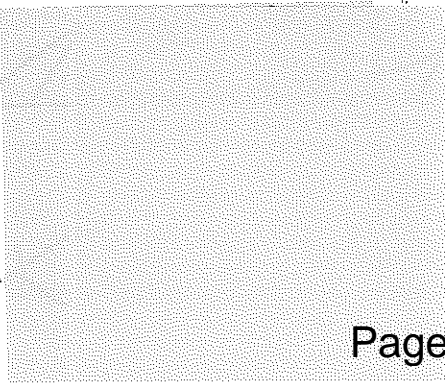
ALL OF WHICH IS AFFIRMED BY ME TO BE TRUE.

Declared by way of video conference

Signed:   
Deponent

This: 16th day of February 2025

At: Hugo's Bar and Restaurant 4 Bath Place, Moffat, DG10 9HJ before me Niall Hassard, Solicitor and Notary Public, via video conference which I attended from my address at 

Signed:   
Notary

Deponent

Notary. 

At Dumfries on the Twenty first day of February 2025 in the presence of Niall Hassard, Solicitor and Notary Public HAVING AFFIRMED, DEPONES as follows:

1. My name is David Stuart Turnbull, 26. My address is [REDACTED]  
[REDACTED] I am a barman at Hugo's Bar and Restaurant 4 Bath Place, Moffat, DG10 9HJ.
2. I have worked at Hugo's for five and half years.
3. I was working the MND event in Hugo's on 22 July 2023 and was supervising the upstairs bar. As I was finishing at close at 1am it would have been a 4pm start or a 5pm start for me. On the night in question Olivia was hanging around customers at the bar upstairs. She was under 18 and as there was no food upstairs, just alcohol I challenged her multiple times telling her to go downstairs. At one stage I asked her to go and get Laura as she can help me and Olivia was just getting in the way.
4. Olivia went down the stairs and Laura came up but less than 5 minutes later Olivia reappeared upstairs with a dust pan and brush to sweep up glass. I don't think anyone asked her to do that.
5. I noticed her talking to a lot of customers mainly Maggie Pollock and Jay Jay. Jay Jay came to the bar and was really angry and I didn't know what he was annoyed about. He told me someone had grabbed Olivia. I asked Olivia what happened and she said a customer had grabbed her. I asked her to go downstairs and I approached the person, Mr Wallace, and told him he should leave.
6. Because other customers had told me this before Olivia and it wasn't clear what happened but those customers were very angry my first thought was this could explode so I told Mr Wallace he had to leave. I told Olivia she should go home. Mr Wallace left, I watched him leave the room and followed down the stairs to see him away from the building.
7. Laura was on the bar with me and it was still busy, I didn't know what to make of it all. Olivia didn't leave, she hung about and as far as I remember later in the night her

Deponent \_\_\_\_\_

Notary \_\_\_\_\_

and Laura were leaving together to go to a party. Olivia had a litre of vodka and I don't know where she got it and had it stashed.

- 8. At the end of the shift I told Campbell about what happened. He said Olivia had told him downstairs. Campbell said held been told it was a slap when Olivia was downstairs cleaning the coffee machine but what Jay Jay and Olivia told me was it was a grab upstairs when she was cleaning the glass.
- 9. I don't remember being able to speak to Sasha she'd had a few drinks and wasn't working and I felt uncomfortable bringing any issue to her when she was trying to remember the good things and her dad.

ALL OF WHICH IS AFFIRMED BY ME TO BE TRUE.

Declared by way of video conference

Signed: \_\_\_\_\_  
Deponent

This: Twenty first day of February 2025

At: Hugo's Bar and Restaurant 4 Bath Place, Moffat, DG10 9HJ before me Niall Hassard, Solicitor and Notary Public, via video conference which I attended from my address at

\_\_\_\_\_

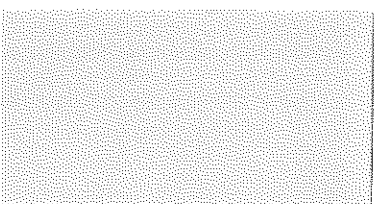
Signed: \_\_\_\_\_  
Notary



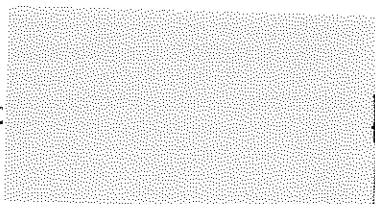
At Omeiras on the Twenty first day of February 2025 in the presence of Niall Hassard,  
Solicitor and Notary Public HAVING AFFIRMED, DEPONES as follows

- 1 My name is Campbell Ross Forsyth, 23 [REDACTED]  
[REDACTED] I am a barman waiter at Hugo's Bar and Restaurant 4 Bath Place, Moffat,  
DG10 9HJ
- 2 I have worked at Hugo's for over four years
- 3 I was working from about midday and finished at 2 ish by the time we go tied up. It was an MND night to raise money as Jim Hughes Karen's partner and Sasha's dad passed away from it. I was stationed downstairs for the majority of the night and moved upstairs at the end to get everything tidied up and sorted.
- 4 Downstairs I was working with Olivia, I would ask her to polish cutlery do other jobs like clean the coffee machine and she wasn't doing them. She was going upstairs dancing and I later found out that night she was making fingers to me behind my back when I asked her to do jobs.
- 5 We had told her to finish and go home but she just refused
- 6 Olivia started at 5pm and was due to finish at 11pm but she refused to leave she wanted to stay. One of her wee friends turned up to go to a party. They hungaround and they eventually left. As she was leaving she told me about the incident that went on. She just said Scott Wallace had groped me, literally as she was out the door with a bottle of vodka. I said you need to tell me what went on and she just left there was nothing I could have done.
- 7. One thing I want to say is that earlier in the evening I pulled her up as I heard her telling customers she was 22 years old. Moffat is quite a closed off sort of place and I told her not to do that. Everyone knows everyone.
- 8 After that day her dad tried to intimated me in the street, staring me down as I come to work and if I was outside cleaning tables he was their painting the nursery and would try to make you feel uncomfortable.

Deponent:



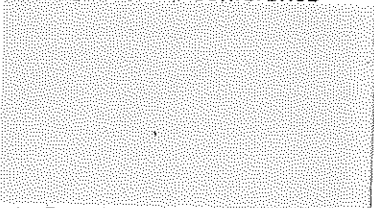
Notary:




- 9 He had verbally abused me when he was working at the church I can remember what he said I just ignored him It wasn't worth reacting to it
- 10 As for Olivia after she stopped working at Hugo's she was in another pub drinking and when we were there she was abusive to me and other staff, shouting and making rude hand signals
- 11 Another night I went to a party with friends I didn't know Olivia would be there and as I got out of the taxi she shouted abuse at me, lots of swear words and told me to go kill myself
- 12. Another night when I was locking up she stopped outside Hugo's to abuse me I don't know why she is like that with me

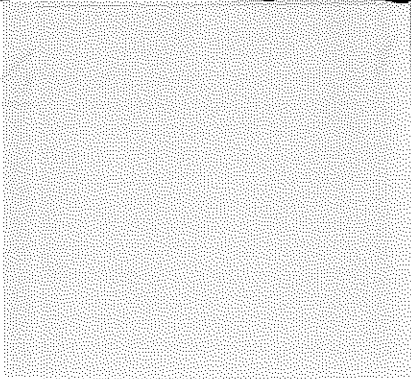
ALL OF WHICH IS AFFIRMED BY ME TO BE TRUE

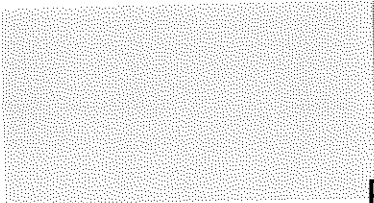
Declared by way of video conference

Signed:   
Deponen

This. Twenty first day of February 2025

At: Hugo's Bar and Restaurant 4 Bath Place, Moffat, DG10 9HJ before me Niall Hassard Solicitor and Notary Public, via video conference which I attended from my address at 

Signed:   
Notary

Deponent 

Notary 

At Dumfries on the Twenty first day of February 2025 in the presence of Niall Hassard, Solicitor and Notary Public HAVING AFFIRMED, DEPONES as follows:

1. My name is Laura Ann Todd, 38. My address is [REDACTED] am a waitress at Hugo's Bar and Restaurant 4 Bath Place, Moffat, DG10 9HJ.
2. I have worked at Hugo's four years this year.
3. I was working the MND event in Hugo's on 22 July 2023. I don't remember if I started at 4pm or 5pm. I finished and clocked out some time near 10.20pm. I sat and had a drink, maybe two after my shift downstairs at the bar. I was leaving about 11pm and left with Olivia and I walked with her. Her friend who had been coming into the bar throughout the that night appeared. She had long brown curly hair and had been a pest coming in to see Olivia and Theresa the chef had sent her away as Olivia was working.
4. I walked with them to a party they were going to near the Star Hotel but they are younger than me so I left them to it. They bribed themselves in with the vodka they brought. I just went home.
5. She was going on about an incident that night which I thought was strange as she'd seemed fine and was in good spirits dancing with customers upstairs.
6. She was okay with me but I thought she was cheeky and nippy with Campbell and David and wasn't one for doing as she was told.
7. Olivia's dad has been trying to intimidate Sasha and I want to say that I don't think that it's right. He was painting Wise Owls and would film Sasha on his phone, I think he was trying to get a reaction out of her. It is a strange thing to do to be honest, filming someone without permission.

ALL OF WHICH IS AFFIRMED BY ME TO BE TRUE.

Declared by way of video conference

Deponent      Laura Todd

Notary, 

14

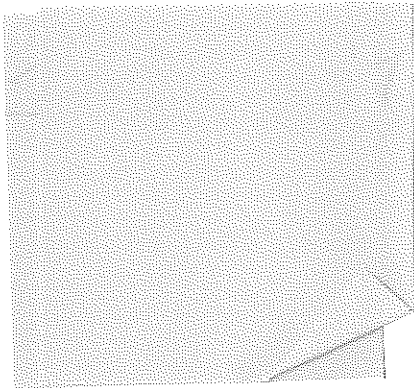
Laura Todd

Signed: \_\_\_\_\_  
Deponent

This: Twenty first day of February 2025

At: Castle Douglas before me Niall Hassard, Solicitor and Notary Public, via video  
conference which I attended from my address at \_\_\_\_\_

Signed:  
Notary



Deponent \_\_\_\_\_ Laura Todd

Notary \_\_\_\_\_

