









Community Conversations Streetscene – Feedback
Ward 8 - Lochar
3 April 2019



Relevant Topic/Location	The Community Said	We are doing... or We can't do this because...
Kirkmahoe	Road edges are not being cut	This will be monitored by the Streetscene Supervisor for Ward 8, who has responsibility for maintenance within the 30 mph areas. Any areas outwith this speed limit will be reported to colleagues in the Roads dept.
	Dog Fouling is an issue, particularly at the play park	These concerns have been passed on to our Community Safety Team who will continue to monitor this area. Any intelligence welcomed.
	Are volunteers covered by insurance if cutting grass?	Some activities and work can be conducted alongside our Streetscene staff where volunteers would then be covered by our insurance as this would be joint working arrangements. Community groups who wish to cut grass as an organised activity themselves, must ensure that they have an appropriate level of public liability insurance, however you cannot assume that the public liability insurance will cover this and advice should be sought from your own insurance company. The Council can provide training upon request along with risk assessments to support communities with this type of work.

	Duncow School – traffic signs not working – been reported before.	Thank you for raising this, we will pass your comments on to colleagues in the Roads dept.
	Road from Kirkton to Heathhall is littered with potholes. REF 383579 from January!	We will ensure your concerns are passed on to colleagues in the Roads dept.
	Significant pothole, near Auchencrieff Farm, has been reported and sprayed with marker paint on 3 occasions, but the paint rubs off and nothing gets done!	We will ensure your concerns are passed on to colleagues in the Roads dept.
Auldgirth	Does the Council have any plans to invest in the Kennedy Play Park? Community Council looking to renew gates and fence	The Council is working with Auldgirth and District Community Council to agree works in relation to this site. The Community Council are funding this activity and working jointly with our Council to provide a safe and welcoming entry to the park for local residents. 
	Can the Council provide maps and schedules for grass cutting and street sweeping so the Community can understand what to expect and to support our Council should they wish increased effort?	Yes, however they are currently being redrafted and are subject to approval from CoPLar (Code of Practice Litter and Refuse)  We hope to have these in place for early next year.
	Can maps be provided as to who is responsible for what in Auldgirth CC area – DGHP/Council/Transerv	Yes, we will send these to Auldgirth Community Council, but the accuracy of the maps cannot be guaranteed until the redrafting process is finalised early next year.
	Hedge at Burnhead Park – who is responsible for cutting; Council say DGHP, DGHP say Council so Community Council contracted local farmer to cut!	The confusion here sits with a number of stakeholders having an interest at this location. The Council is responsible for the Play Park equipment but the grounds maintenance around the park is the responsibility of DGHP. Community Assets will look in

		to this and settle an agreement on maintenance with DGHP as the road side of the hedge may come under the Council's Remit with the park side coming under the remit of DGHP.
	Paths covered in moss and weeds etc across from Village Hall by Smiths Croft	Will send a streetsweeper to conduct a clean of the area.
	Never see a street sweeper in Auldgirth	Auldgirth is scheduled to be cleaned every 3 weeks. If there are specific areas not being cleaned, these can be reported via https://info.dumgal.gov.uk/faultreporting/
	Clarity over insurance if volunteers are undertaking work.	Where joint working alongside our Streetscene staff is undertaken, volunteers will be covered by our Council insurance. Where groups or individuals undertake activities on their own initiative, they would have to ensure they have appropriate public liability insurance for their activities.
Collin	Support from Assets team in doing a deep clean and clear at Auld Tree Road which is not a cycleway (cut back trees, road sweep, rubbish removal) following a litter pick by the Community Council (TBC) – co-ordinated between CC and Assets	We welcome this as an opportunity to conduct joint working.  Please contact the Community Assets Team to arrange – 01387271100, CommunityAssets-Nithsdale@dumgal.gov.uk
	Greenlea to Racks – pavements are a mess with weeds.	The Community Assets conduct weed spraying twice a year and we will ensure this area is incorporated within the schedule. Should you continue to have concerns, please contact us; 01387271100, CommunityAssets-Nithsdale@dumgal.gov.uk

	<p>Bushby Avenue Play Park – fence has been down between the park and the lane for over a year – exposed barbed wire is unsafe</p>	<p>This site has recently been inspected and a temporary repair carried out, however, it has come to light that it has again been damaged. Officers are looking in to a more permanent solution.</p>  <p>There was no evidence of exposed barbed wire during this inspection, so thanks to the community for removing this.</p>
	<p>Manhole cover dangerous approaching tesco garage roundabout – has been resurfaced recently but has become loose.</p>	<p>This was a utility cover and these concerns have been passed to Scottish Water.</p>
	<p>A number of private hedges were identified as an issue encroaching on the pavement impeding pedestrians last year and nothing has been done to have these cut.</p>	<p>We will ensure these comments are passed on to colleagues in the Roads dept.</p>
	<p>Grieve Walk cut through from Community Centre – was breaching DDA</p>	<p>We will inform colleagues from the Roads dept.</p>
	<p>Dog fouling in Southerland Way, grass area in front of library, cycle path</p>	<p>Reported to Community Safety Teams and they will monitor during patrols – thank you</p>
	<p>Concerns of illegal activity behind library in evenings</p>	<p>Reported to Community Safety Teams/Police Scotland and they will monitor during patrols – thank you</p>
	<p>Bins located at bus stops have helped with litter issue – THANK YOU!</p>	 <p>Thank you for this feedback</p>
	<p>Heathhall Safety concern with the sandstone wall at Lochthorn Library by traffic lights – young people play here and in danger of collapse – who is responsible?</p>	<p>This is the Councils responsibility and Community Assets will arrange to have the wall inspected</p>
	<p>New LED Zebra crossing on Astor Drive is not bright enough and cannot be seen - can</p>	<p>Reflective tape has been added but we will ensure these concerns are passed on to the Roads dept.</p>

	reflective/illuminous stickers be put on the black posts? Half of the light has been covered black (to prevent residential nuisance? But reduces the light) – road lining also needs re-done to highlight this is a crossing.	
	People not using bells to warn pedestrians on cycle path – can we have signs to promote and increase awareness?	 We will raise this comment with the Roads dept.
	Old Scout Hut lay by off Herries Avenue is a mess with litter.	Community Assets have visited this site and carried out a litter pick – thank you
GENERAL COMMENTS	What household recycling is proposed for D&G and when?	This is currently going through the Committee process for consideration, more information will be publicised soon.
	Roundabouts are a disgrace – either keep on top of the planting or remove it and have them simply as ROUNDABOUTS – cuckoo bridge, McDonalds, Dalscone, Tesco garage	Roundabouts on our Trunk Roads (A75/A76/A701) are the responsibility of Transerv. These can be reported https://www.scotlandtranserv.co.uk/defect-reporting-form/
	Lane markings wrong at Dalscone roundabout, has a straight-ahead arrow when it should be turn right on to the A75 – confusion for drivers	The A75/A701 are the responsibility of Transerv, however we have raised your concerns with them: <i>“The road markings on all roundabouts on the Dumfries bypass have recently been renewed. Current standards dictate that right turn arrows on approaches to roundabouts are no longer permitted, this is in part to avoid confusion with foreign drivers. The road markings on the A701 Dalscone roundabout have not been changed, only refreshed and they are correct in terms of design standards.”</i>

	Lane markings coming from Tesco on to Cuckoo bridge – drivers using wrong lanes	See above
	Promote actual volunteer opportunities that people can ‘apply for’ – such as plant area at Lochthorn, sign cleaning in Heathhall, grassed area in Auldgirth.....OR/AND set up a WhatsApp group that volunteers can join in specific areas and when teams are in that area they can send a message out the night before etc to alert people to come down and join the squad.	 <p>Thank you for this idea – we will take this forward for consideration in how we promote volunteer opportunities and keep in touch with volunteers – thank you!</p> <p>The Community Asset team is already working with the People’s Project in this way and is looking to expand to work with team managers and volunteer groups within wards.</p>
	Asset Managers hold an online Facebook engagement session, like a community conversation, to discuss issues with seldom heard groups?	 <p>This is an innovative idea which we will look to develop as we try to find different ways to deliver community conversation in the future.</p>

About the event

Attendees - 18

Feedback

100% said they felt the Community Conversation gave them the opportunity to discuss the local issues that were important to them.

100% said they felt the Community Conversation was a good way of involving people in deciding how Streetscene services will be delivered in the future.