






**Community Conversations Streetscene – Feedback
Ward 5 - Abbey (Troqueer)**

Relevant Topic/Location	The Community Said	We are doing... or We can't do this because...
Troqueer	Concern over blocked drains and conditions of pavements in area	The ward supervisor will conduct a visit to the area to confirm where the blocked drains are and the condition of the pavements. Any blocked drains and worn surfaces will be reported to the Roads Department.
	Concern over the condition of the roadway on bridge	 Thank you for raising this issue, we will ensure this is passed on to colleagues from the Roads Department.
	Concerns were raised over flooding issues, and post clean-up procedures.	 It is acknowledged that there is considerable rubbish left behind after floods and the reduced level of staff available to cover vast areas affected. We will endeavour to pay more attention to areas beyond Dock Park to respond to concerns.
	A current volunteer made himself know to the briefing team and requested support for PPE	 The Community Asset Manager has the volunteer's details and will ensure that a jacket and gloves are provided.
	Riverside silt on the riverbanks after flooding	It is acknowledged that there is considerable rubbish left behind after floods and the reduced level of staff available to cover vast areas affected. We will

		endeavour to pay more attention to areas beyond Dock Park to respond to concerns.
	A number of youths often gather at St Michael's Bridge in the evening and their is rubbish and glass left behind	This has been passed to the Community Safety Team to monitor and residents are urged to contact them on 030 33 33 3000 as and when the crowds gather. The Ward Supervisor will also send out a cleansing team and will monitor the area.
	The alleyway behind the pub is overgrown and full of rubbish	Community Asset Supervisor will visit the area and arrange remedial actions.
	There is a lot of rubbish at Kirkpatrick Court and Rosefield Mills areas	Community Asset Supervisor will visit the area and arrange remedial actions.
	Steps at Kirkpatrick Court are poorly lit due to overgrown hedges	Community Asset Supervisor will visit the area and arrange remedial actions.
	Several complaints were received for Church Street, gullies and drains require cleaning.	Community Asset Supervisor will visit the area and arrange remedial actions.
	The condition of the trees on Market Square after recent routine maintenance is a concern.	This work was conducted by DGHP and these concerns have been raised with them.