

LOCAL GOVERNMENT BENCHMARKING FRAMEWORK – 2022/23

ANALYSIS FOR ELECTED MEMBERS

1. Introduction

The Local Government Benchmarking Framework (LGBF) brings together a wide range of information about how all Scottish councils perform in delivering services to local communities.

It is a high-level benchmarking tool designed to help senior management teams and elected members ask questions about key council services.

The LGBF reflects a commitment by SOLACE (Scotland) and COSLA to develop better measurement and comparable data in order to help councils improve services, target resources to areas of greatest impact and enhance public accountability.

Since 2010-11, the Improvement Service has worked with all Scottish local authorities to report standard information on the services provided. This information takes the form of indicators that measure aspects of performance (for example, how much a service costs per user or how satisfied local people are with a service) across all areas of local government activity.

The framework provides high-level information designed to encourage councils to examine why variations in cost and performance are occurring between similar councils. The framework itself does not supply the answers. That happens as councils engage with each other to 'drill down' and explore why these variations are happening. To understand why variations in cost and performance are occurring, councils work together to 'drill-down' into the benchmarking data across service areas. This process has been organised around 'family groups' of councils so that we are comparing councils that are similar in terms of the type of population that they serve (e.g. relative deprivation and affluence) and the type of area in they cover (e.g. urban, semi-rural, rural). The point of comparing like with like is that this is more likely to lead to useful learning and improvement. Further information on Family Groups can be found at **Appendix 1**.

The [National Benchmarking Overview Report 2022-23](#) has been published – this is 12th annual LGBF report which introduces data from 2022/23, a period when communities and council services were managing unprecedented financial challenges in the shape of soaring inflationary pressures and the cost of living crisis. The [LGBF Dashboard](#) allows you to look at the indicators by Council and Family Groups over the period.

2. Our performance

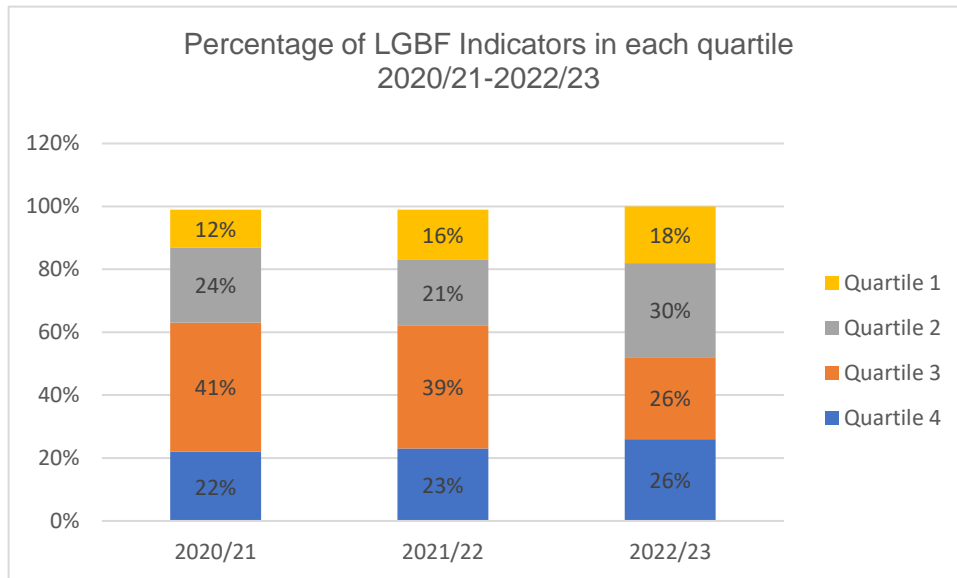
An analysis of our performance has been prepared and discussed at Council Management Team. It is based on the most recent update provided by the Improvement Services and also on emerging trends based on 4 themed areas (1) Workforce pressures; (2) Health and Social Care pressures; (3) Education for Children and Young People; and (4) Poverty. It provides detailed analysis including:

- Graph showing D&G figure alongside the Scotland figure and Family Group average.
- A more detailed look at our family group performance.
- Family Group Quartile ranges and D&G position.

It highlights where performance is not where it needs to be to deliver the strategic outcomes within the Council Plan together with observations and actions that have been identified for the responsible Head of Service. Further engagement with the responsible Head of Service

will be carried out and local context in terms of their actions will form part of a further update to elected members.

The graph below shows the percentage of LGBF indicators in each quartile over a 3 year period (2021/21 to 2022/23) using the data available.



Please note that due to the frequency and the data available not all indicators are included. Details of the indicators are shown in **Appendix 2**.

The data shows that overall our performance relative to others has improved from 2020/21 to the latest data in 2022/23. We can see that 48% of our indicators are amongst the top 2 performing quartiles compared 36% in 2020/21. We have seen improvement in the following areas:

- Highest paid 5% employees who are women
- Sickness absence days per employee (non-teacher)
- Percentage of invoices paid within 30 days
- Cost of parks & open spaces per 1,000 population
- Percentage of adults satisfied with parks and open spaces
- Average time per business and industry planning application (weeks)
- Investment in Economic Development & Tourism per 1,000 Population
- Proportion of people earning less than the real living wage
- Total useable reserves as a percentage of council annual budgeted revenue
- Ratio of Financing Costs to Net Revenue Stream - General Fund
- Average total tariff SIMD quintile 5
- Percentage of funded early years provision which is graded good/better

LOCAL GOVERNMENT BENCHMARKING FRAMEWORK

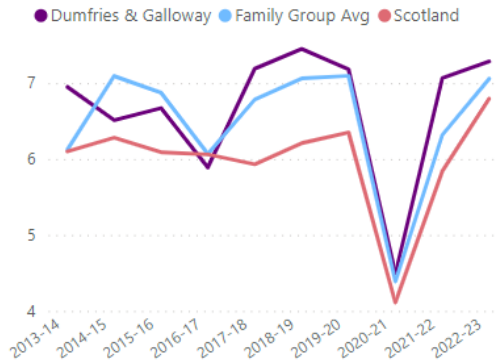
2022/23 - Emerging National Trends and Our Performance

Workforce Pressures

Nationally (Indicator, Scotland figure and emerging trends)

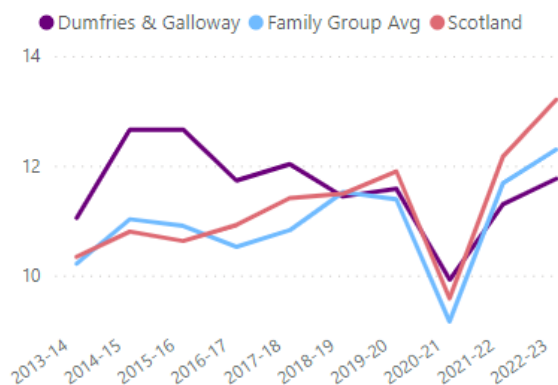
CORP6a – Sickness Absence Days per Teacher – 6.8 days

CORP06a - Sickness Absence Days per Teacher



CORP6b – Sickness Absence Days per employee (non-teacher) – 13.2 days

CORP06b - Sickness Absence Days per Employee (non-teacher)

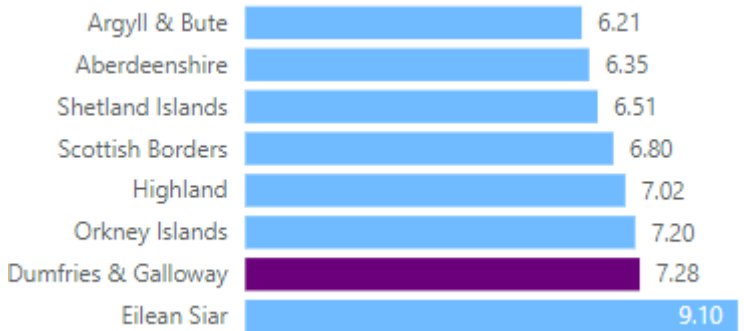


Staff absence at an all-time high.
Long term absence - role of covid related delayed treatment e.g. increase in absence due to multiple conditions; increase in mental health related illness.

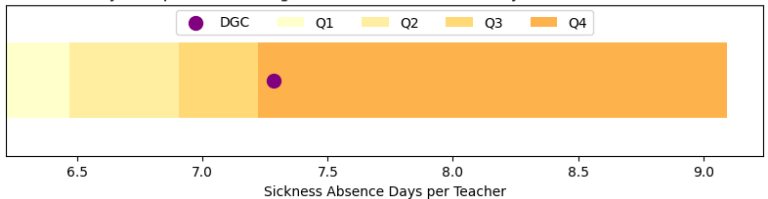
Dumfries and Galloway (including Family Group)

Our sickness absence days per teacher has **increased** by 0.22 days (3.1%) from 7.06 days to **7.28 days**. Notwithstanding this, our ranking has **improved** by 4 from 27 to 23. 0.48 days **above** the Scotland figure of 6.8 days.

Ranking 7th in our family group and 0.18 days **above** the family group average of 7.1 days.



Family Group Quartile Ranges and Dumfries & Galloway Position for: CORP06a

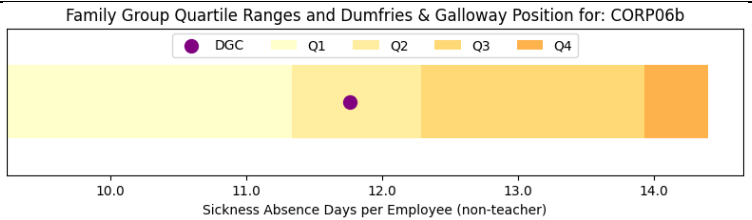


Our sickness absence days per non teacher has **increased slightly** by 0.46 days (4.1%) from 11.3 days to **11.76 days**. Ranking has **improved by 5** from 13.8. 1.4 days **below** the Scotland figure of 13.2 days.

Ranking 4th in our family group and 0.5 days below the family group average of 12.3 days.



Short term absence – increasing work pressure due to stretched resources & shift in societal expectations. Continuing recruitment challenges and high turnover (age-related tipping point; skills shortages and tightening of labour market).



Observations and Action – Responsible Chief Officer - Vlad Valiente, Assistant Director Governance and Human Resources

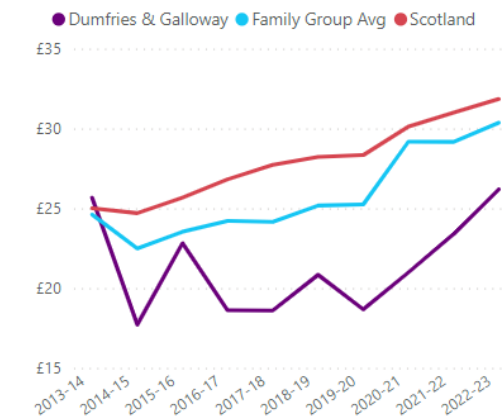
Noting our performance nationally and within our family group are Assistant Directors/Heads of Service confident that enough is being done to manage short term absence in light of the increasing work pressures as highlighted.

Health and Social Care Pressures

Nationally (Indicator, Scotland figure and emerging trends)

SW1 - Home care costs per hour for people aged 65 or over - £31.85

SW01 - Home care costs per hour for people aged 65 or over



2.8% rise in the cost of Care at home per hour. This reflects an increase in expenditure of 0.2% while care at home hours have reduced by 2.5%

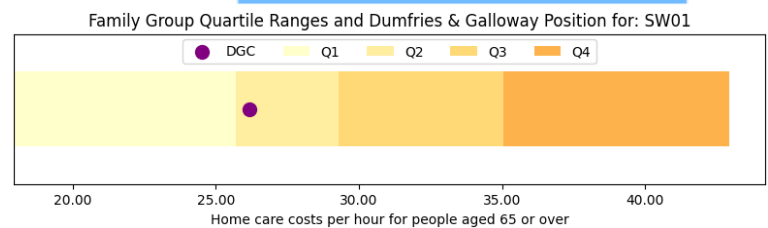
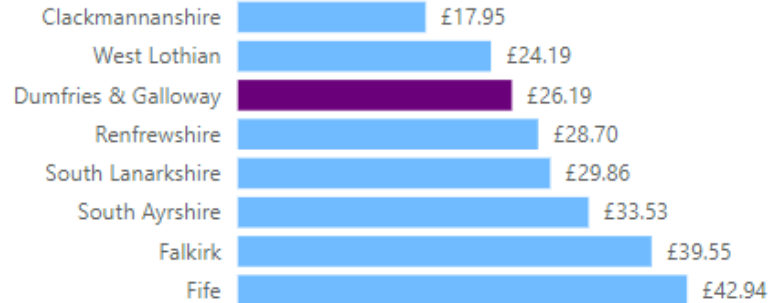
Dumfries and Galloway (including Family Group)

Our costs have **increased** by £2.80 (11.9%) from £23.39 to **£26.19**.

Ranking has **worsened by 5** from 6 to 11. £5.66 **below** the Scotland figure of £31.85.

There has been a decrease in expenditure of 0.7% together with a decrease in care at home hours of 11.3%.

Ranking 3rd in our family group and are £4.17 **below** the family group average of £30.36.

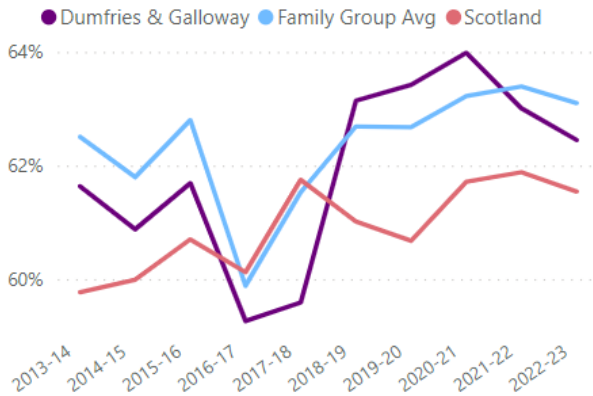


SW3a - % of people 65+ with long-term care needs who are receiving personal care at home – 61.5%

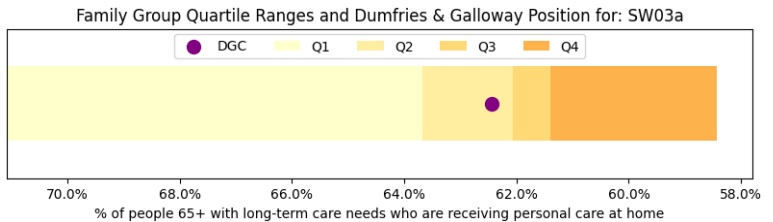
Our percentage has **decreased** by 0.6% from 63% to **62.4%**. Ranking has **improved** by 1 from 14 to 13. 0.9% **above** the Scotland figure of 61.5%.

Ranking 4th in our family group and are 0.7% **below** the family group average of 63.1%.

SW03a - % of people 65+ with long-term care needs who are receiving personal care at home

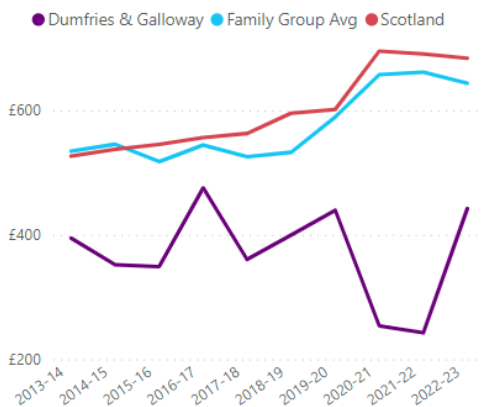


Balance of people with long term care needs receiving care at home has reduced by 0.4% in 2022/23



SW5 - Residential costs per week per resident for people aged 65 or over - £684

SW05 - Residential costs per week per resident for people aged 65 or over



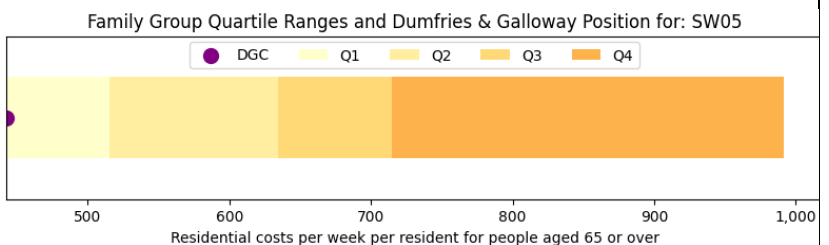
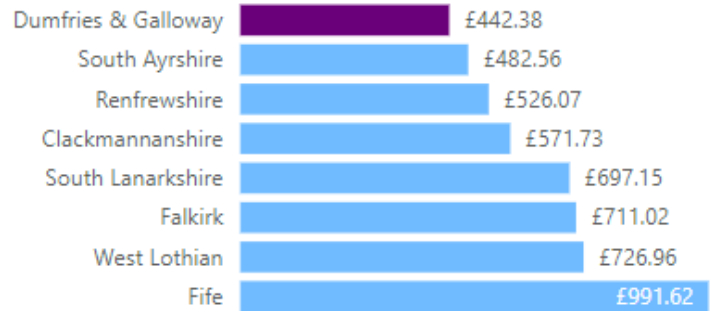
1% fall in residential costs per week per resident. This reflects a 0.1% increase in expenditure and 1.1% increase in the number of residents.

Our costs have **increased** by £199 (82.3%) from £243 to **£442**. Up to 2019-20 it was between £349-£440. Ranking **remains the same at 1**. £242 **below** the Scotland figure of £684.

There has been a 77% increase in expenditure from £11,800,000 to £20,991,000 with the number of residents having decreased by 2.3%.

Please note: The increase from 2020/21 is in relation to an error and the data has been corrected.

Ranking **1st** in our family group and £202 **below** the family group average of £644.

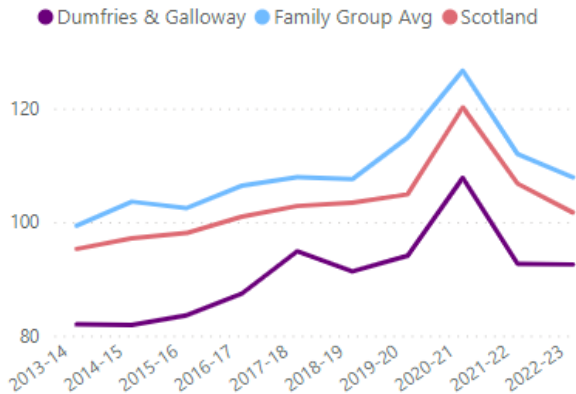


SW6 - Rate of readmission to hospital within 28 days per 1,000 discharges - 101.7

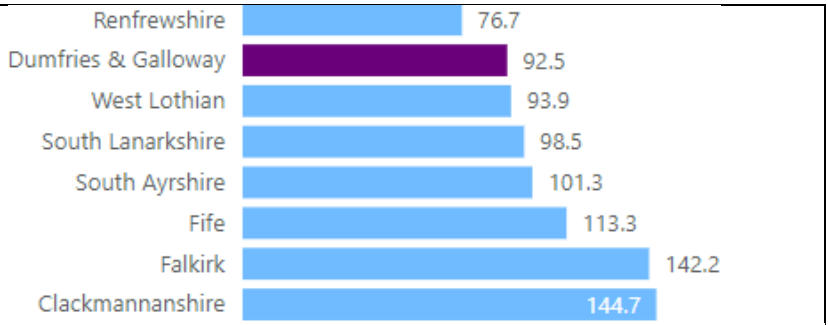
Our rate has **decreased** slightly by 0.1 from 92.6 to **92.5**. Ranking has **worsened** by 2 from 10 to 12. 9.2 **below** the Scotland figure of 101.7.

Ranking **2nd** in our family group and 15.4 **below** our family group average of 107.9.

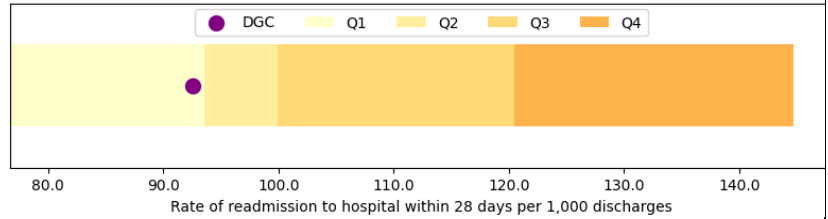
SW06 - Rate of readmission to hospital within 28 days per 1,000 discharges



After spiking during Covid, the rate has now fallen to below pre-Covid levels. The fall in 2022/23 is counter to the pre-Covid trend.

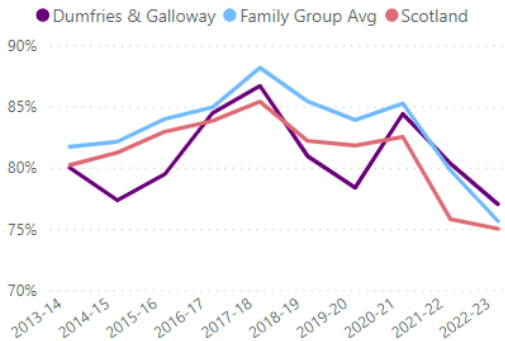


Family Group Quartile Ranges and Dumfries & Galloway Position for: SW06



SW7 – Proportion of care services graded “good” or better – 75%

SW07 - Proportion of adult care services graded good or better



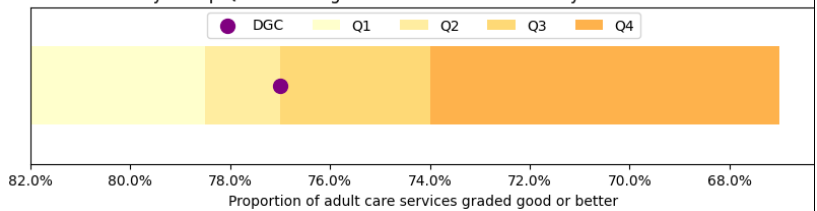
Gradings have reduced sharply in recent years, however methodological changes may account for much of this movement.

Our proportion has **decreased** by 3.3% from 80.3% to **77%**. Ranking has **worsened by 5** from 12 to 17. **2% above** the Scotland figure of 75%.

Ranking joint 4th (with South Lanarkshire) in our family group and 1.4% **above** the family group average of 75.6%.



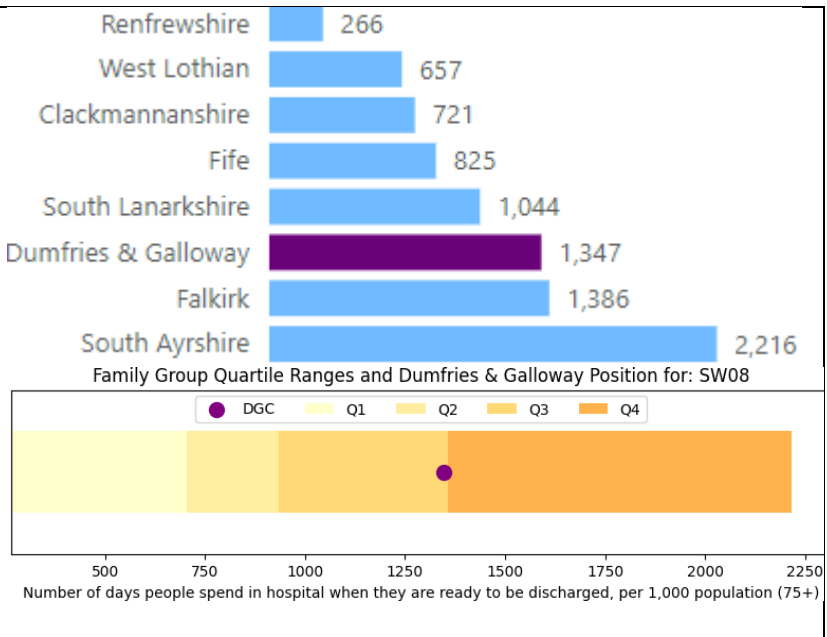
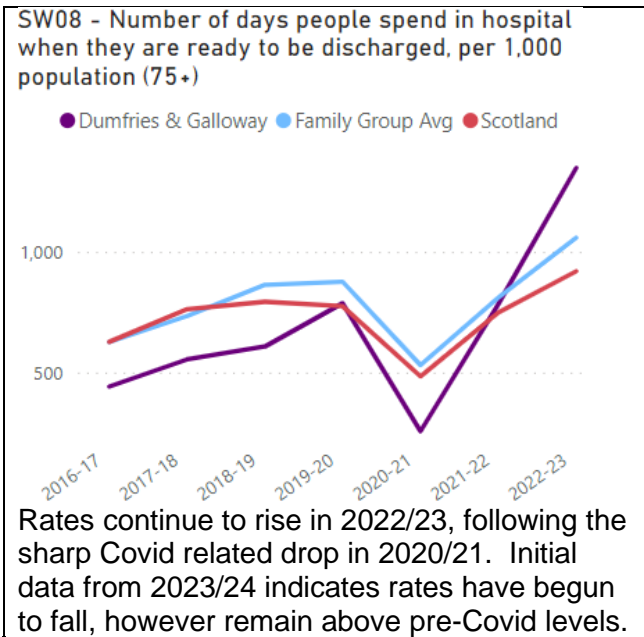
Family Group Quartile Ranges and Dumfries & Galloway Position for: SW07



SW8 - Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+) – 919 days

Our number of days has increased by 564 days (72%) from 783 to **1347**. Ranking **worsened by 7** from 20 to 27. **428 days above** the Scotland figure of 919 days.

Ranking 6th in our family group and 289 days **above** the family group average of 1058 days.



Observations and Action – Responsible Chief Officer - Stephen Morgan, Director Social Work Services

This suite of indicators directly aligns with the Health and Wellbeing theme and strategic outcomes. The indicator below is not in line with the national trend:

- Rate of readmission to hospital within 28 days per 1,000 discharges** – our rate has not fallen to below pre-Covid year which was 91.3 and instead of dropping in 2020-21 we increased by 13.7 from 94.1 in 2019-20 to 107.8. From 2021-22 we are beginning to drop however remain slightly above pre-covid levels.

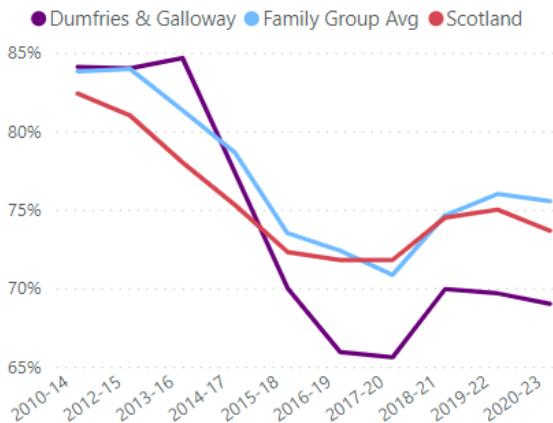
Is the Director Social Work Services confident enough through the joint working with the Health and Social Care Partnership to ensure that this continues to fall.

Education and Young People

Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
CHN4 - % of Pupils Gaining 5+ Awards at Level 5	No updated data as the LGBF Board and ADES have agreed that to bring greater alignment between LGBF, National Improvement Framework (NIF) and the SAC Stretch Aims, we should move to using leavers' data for the CHN4, CHN5, CHN6 and CHN7 measures. From now on data from the February Insight release will be used for these indicators.
CHN5 - % of Pupils Gaining 5+ Awards at Level 6	
CHN6 - % of Pupils from 20% most Deprived Areas Gaining 5+ Awards at Level 5	
CHN7 - % of Pupils from 20% most Deprived Areas Gaining 5+ Awards at Level 6	

CHN10 – Percentage of Adults Satisfied with local schools – 73.7%

CHN10 - Proportion of Adults Satisfied with Local Schools

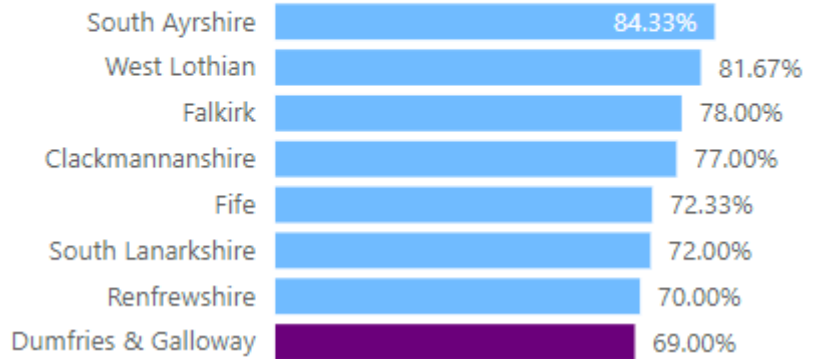


Our percentage has **decreased** by 0.7% from 69.7% to 69.0%. Ranking **remained the same** at 28. 4.7% **below** the Scotland figure of 73.7%

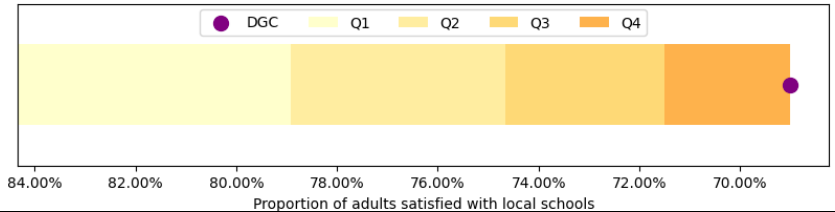
Ranking 8th (lowest) in our family group and 6.5% **below** our family group average of 75.5%.

Family Group

2020-23



Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN10

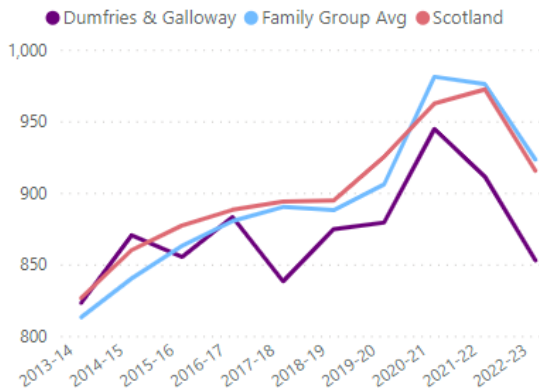


CHN11 - Proportion of Pupils Entering Positive Destinations

2022/23 data not yet available

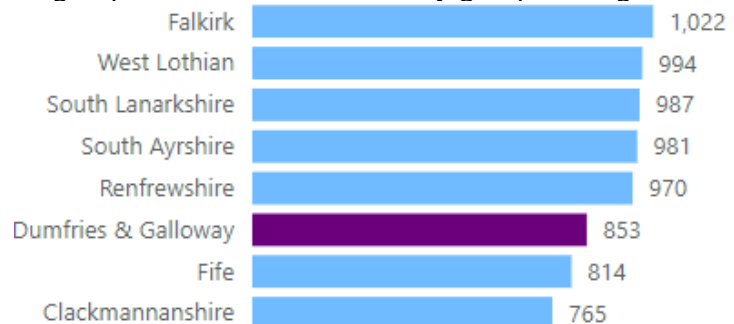
CHN12a - Overall Average Total Tariff – 915

CHN12a - Overall Average Total Tariff

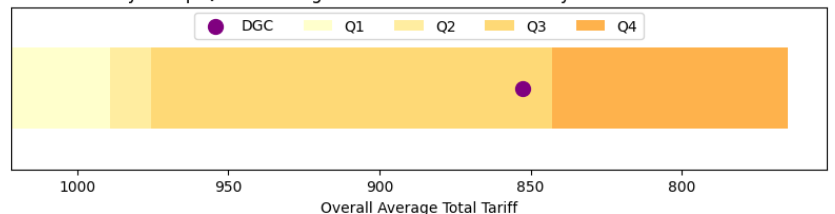


Our average total tariff has **decreased** with the exception of SIMD Quintile 5:

- Overall Average Total Tariff - **Decreased** by 58 (6.4%) from 911 to **853**. Ranking has **worsened** by 1 from 22 to 23. 62 **below** the Scotland figure of 915. Ranking 6th in our family group and 70 **below** the family group average of 923.



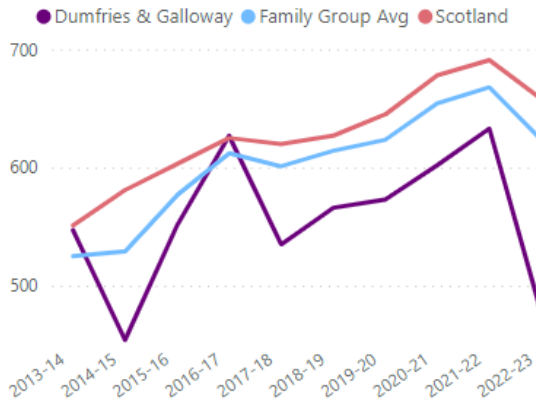
Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12a



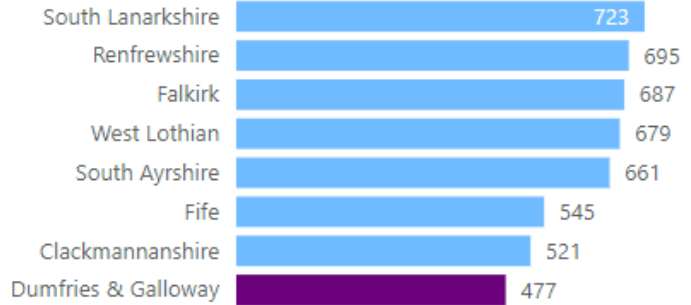
CHN12b - Average Total Tariff SIMD Quintile 1 – 658

- SIMD Quintile 1 (most deprived) - **Decreased** by 156 (24.6%) from 633 to **477**. Ranking has **worsened** by 11 from 18 to 29. 181 **below** the Scotland figure of 658. Ranking 8th

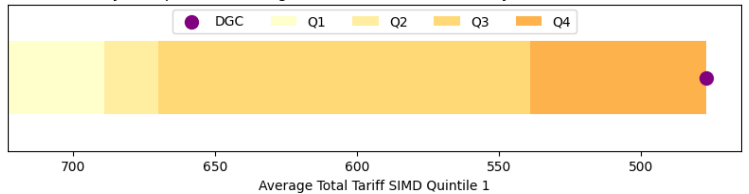
CHN12b - Average Total Tariff SIMD Quintile 1



(lowest) in our family group and 147 below the family group average of 624.

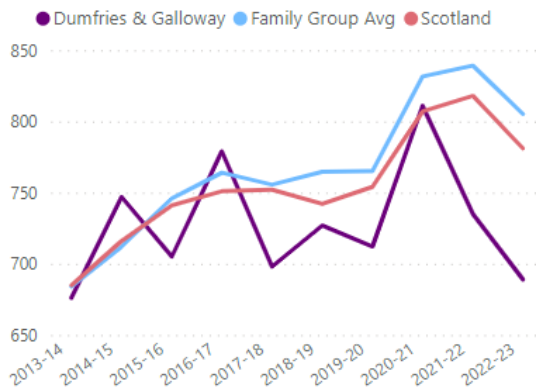


Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12b

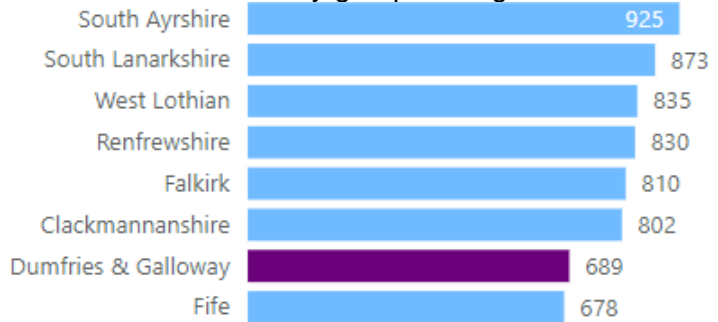


CHN12c - Average Total Tariff SIMD Quintile 2 – 781

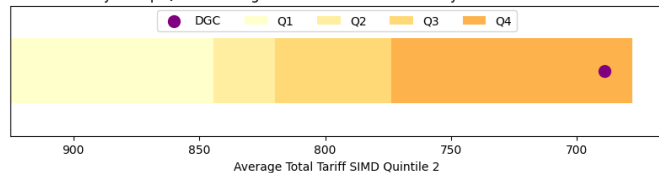
CHN12c - Average Total Tariff SIMD Quintile 2



- SIMD Quintile 2 - **Decreased** by 46 (6.3%) from 735 to **689**. Ranking has **worsened** by 3 from 21 to 24. 92 **below** the Scotland figure of 781. Ranking 7th in our family group and 116 **below** the family group average of 805.

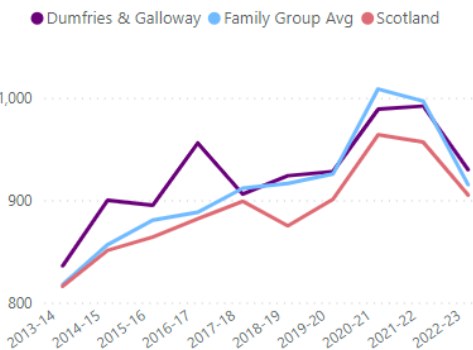


Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12c

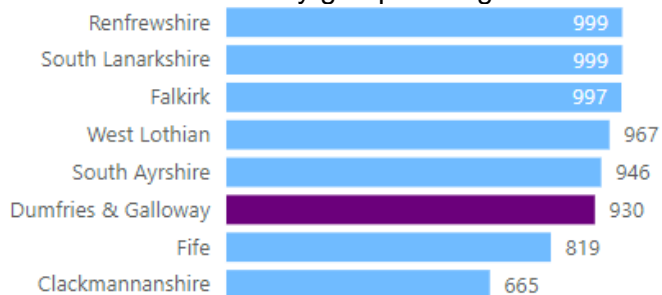


CHN12d - Average Total Tariff SIMD Quintile 3 – 905

CHN12d - Average Total Tariff SIMD Quintile 3

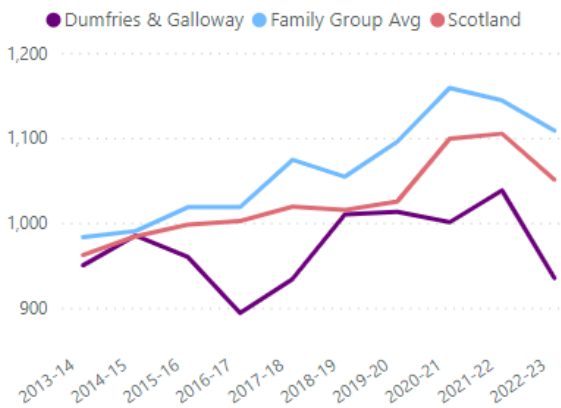


- SIMD Quintile 3 - **Decreased** by 62 (6.3%) from 992 to **930**. Ranking **worsened** by 1 from 15 to 16. 25 **above** the Scotland figure of 905. Ranking 6th in our family group and 15 **above** the family group average of 915.



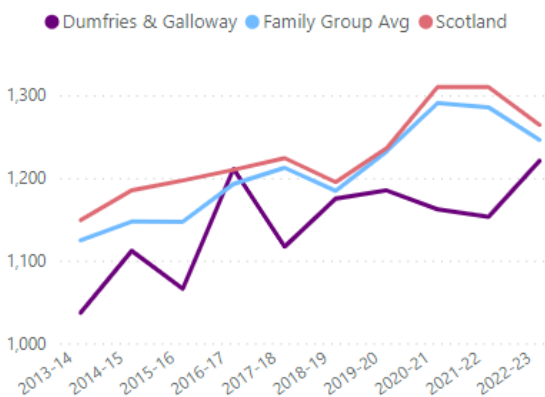
CHN12e - Average Total Tariff SIMD Quintile 4 – 1051

CHN12e - Average Total Tariff SIMD Quintile 4



CHN12f - Average Total Tariff SIMD Quintile 5 – 1264

CHN12f - Average Total Tariff SIMD Quintile 5

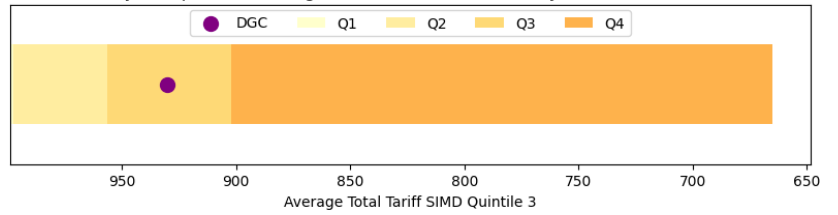


In Senior Phase Attainment, 2022/23 data reveals a decrease in Average tariff levels compared to levels achieved during the pandemic years, although levels remain above those reported in the pre-pandemic year of 2018/19.

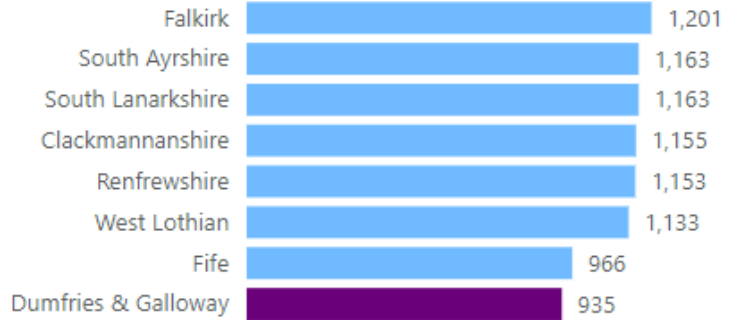
Poverty related attainment gap has widened between 2018/19 and 2022/23, due to the increase in SIMD Quintile 5 Schools.

It is difficult to interpret recent trends due to the different assessment methods during Covid (4 distinct approaches to assessment and certification of SQA attainment from 2018/19 – 2022/23; Impact of SQA’s position more generally to bring the pass rates down and Ongoing impact of Covid, including on mental health

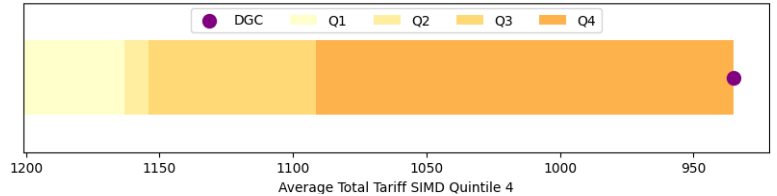
Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12d



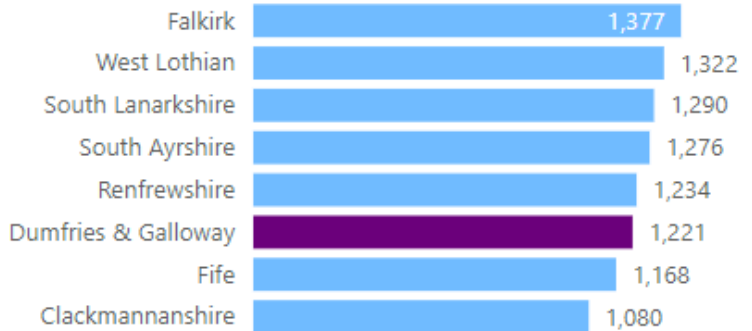
SIMD Quintile 4 - **Decreased** by 103 (9.9%) from 1038 to **935**. Ranking **worsened by 6** from 22 to 28. 116 **below** the Scotland figure of 1051. Ranking 8th in our family group and 174 **below** the family group average of 1109.



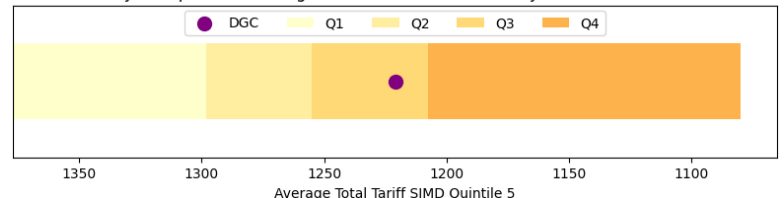
Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12e



- SIMD Quintile 5 (least deprived) - **Increased** by 68 (5.9%) from 1153 to **1221**. Ranking **improved by 11** from 24 to 13. 43 **below** the Scotland figure of 1264. Ranking 6th in our family group and 25 below the family group average of 1246.

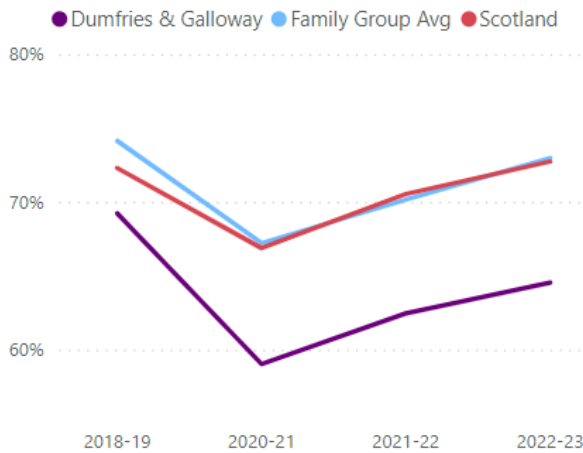


Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN12f



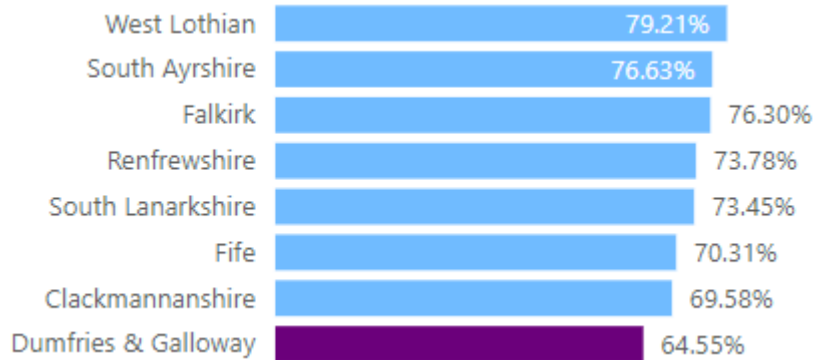
CHN13a - Percentage of P1, P4 and P7 pupils achieving expected CFE Level in Literacy – 72.7%

CHN13a - % of P1, P4 and P7 pupils achieving expected CFE Level in Literacy

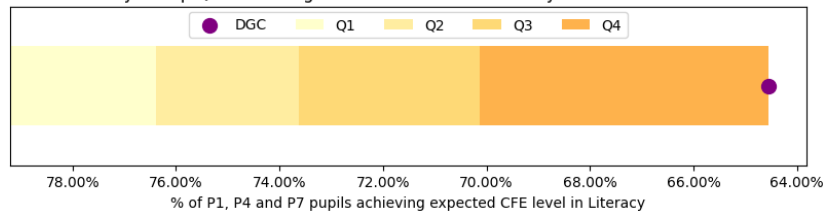


Our percentage has **increased** by 2% from 62.5% to **64.5%**. Ranking **worsened** by 2 from 24 to **30 to 32**. 8.2% **below** the Scotland figure of 72.7%.

Ranking 8th in our family group and 8.5% **below** family group average of 73%.

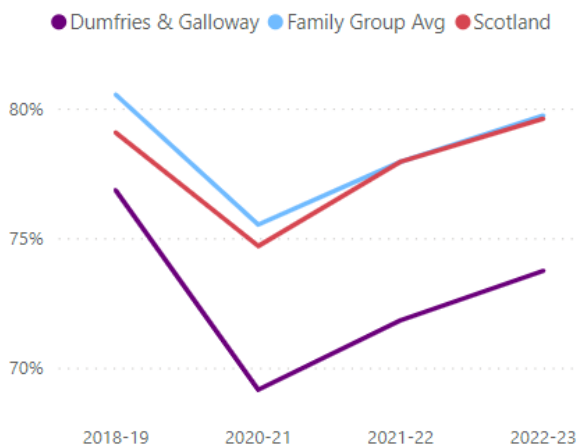


Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN13a



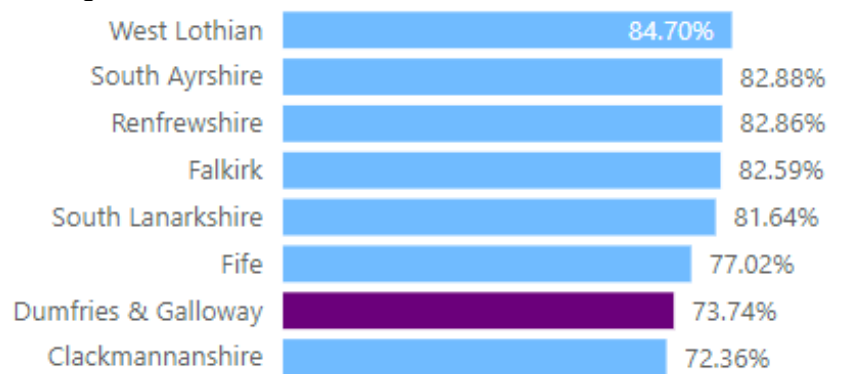
CHN13b - Percentage of P1, P4 and P7 pupils achieving expected CFE Level in Numeracy – 79.6%

CHN13b - % of P1, P4 and P7 pupils achieving expected CFE Level in Numeracy

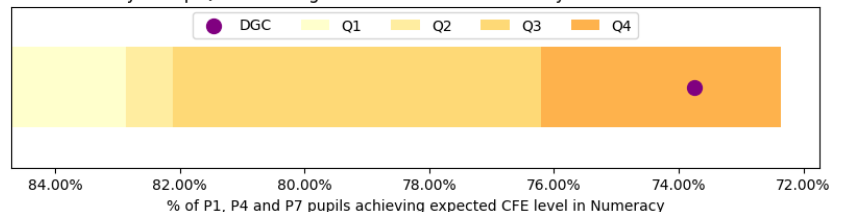


Our percentage has **increased** by 1.9% from 71.8% to **73.7%**. Ranking **remains the same** at 29. 5.9% **below** the Scotland figure of 79.6%.

Ranking 7th in our family group and 6% **below** family group average of 79.7%.



Family Group Quartile Ranges and Dumfries & Galloway Position for: CHN13b

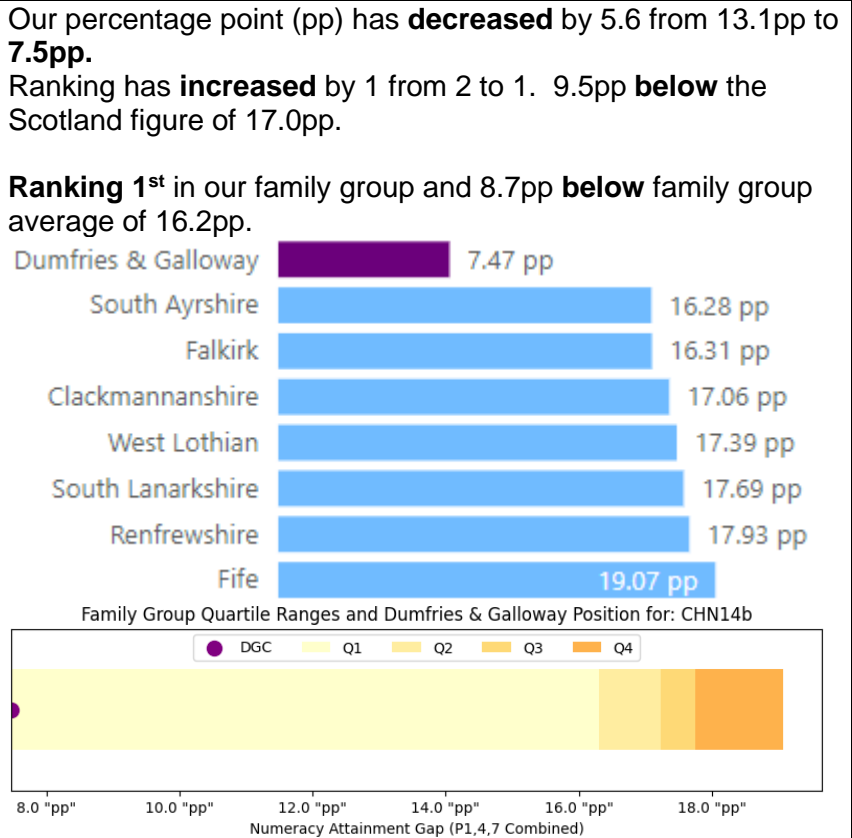
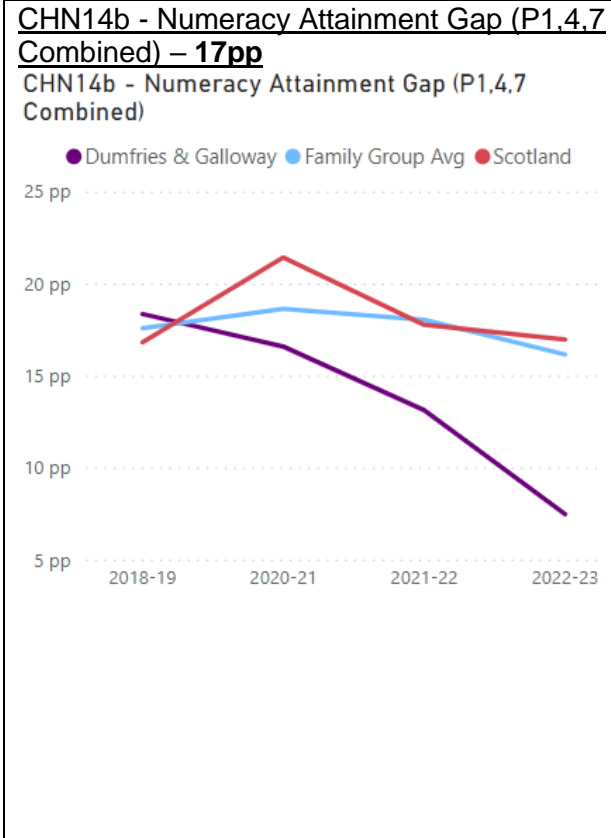
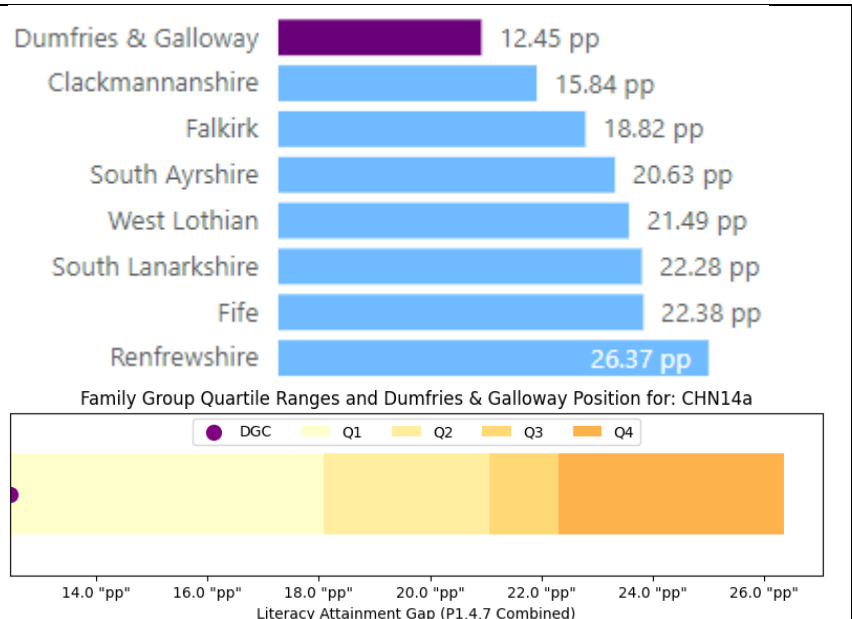
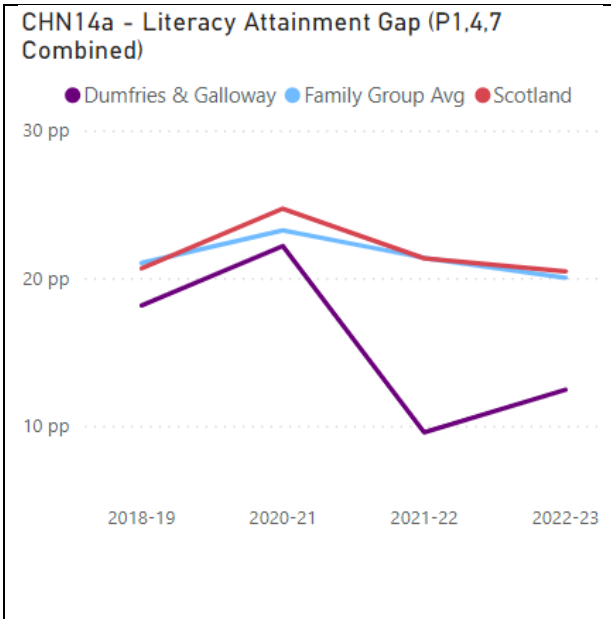


CHN14a - Literacy Attainment Gap (P1,4,7 Combined) – 20.5pp

Our percentage point (pp) has **increased** by 2.8 from 9.6pp to **12.4pp**.

Ranking has **worsened** by 1 from 1 to 2. 8.1 pp **below** the Scotland figure of 20.5pp.

Ranking 1st in our family group and 7.6pp **below** family group average of 20.0pp.



CHN17 - Proportion of Children meeting developmental milestones

2022/23 data not yet available

CHN18 - Proportion of funded early years provision which is graded good/better - 90.1%
 Has declined slightly against the context of huge expansion/workforce challenges.

Covid-related changes to inspection regime, changes to the ELC quality Framework, balance of local authority, private and voluntary provision (ratings are 94% for local authority, 81% for Private, and 91% for

Our proportion has **increased** by 6.1% from 86.3% to **92.3%**.
 Ranking **improved by 10** from 24 to 14. 2.2% **above** the Scotland figure of 90.1%.
 Ranking **5th** in our family group and 1% **above** family group average of 91.3%

Voluntary) and workforce challenges regarding 1140 expansion.	
CHN19a - School attendance rates (per 1,000 pupils) – 90.2%	Our rates have decreased by 1.3% from 93.2% to 91.0% . Notwithstanding this, our ranking has improved by 3 from 11 to 8. 0.8% above the Scotland figure 90.2%. Ranking equal 1st in our family group (with Clackmannanshire and Falkirk) and 0.7% above the family group average of 90.3%
CHN19b - School attendance rates (per 1,000 'looked after pupils')	2022/23 data not yet available
CHN20a - School exclusions rates (per 1,000 pupils)	
CHN20b - School exclusions rates (per 1,000 'looked after pupils')	
CHN21 – Participation Rates for 16-19 year olds – 94.3% The sharp increase in participation rates in 2022/23 is driven by recovery in young adults in employment and inclusion of HMRC data within participation rates for 2022/23.	Our rates have increased by 1.5% from 93.3% to 94.9% . Notwithstanding this, our ranking has worsened by 3 from 14 to 17. 0.6% above the Scotland figure 94.3%. Ranking 3rd in our family group and 0.7% above the family group average of 94.2%
CHN24 – Percentage of children living in poverty (After Housing Costs)	2022/23 data not yet available

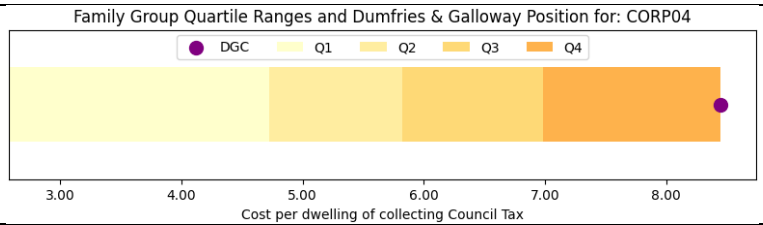
Observations and Action – Responsible Chief Officer - Jim Brown, Assistant Director Schools

Our performance in this area of attainment, on the whole, is decreasing notwithstanding that the - Literacy and Numeracy Attainment Gap (P1,4,7 Combined) remains in the top quartile. This suite of indicators directly aligns with the Education and Learning theme and strategic outcomes of the Council Plan. Is the Assistant Director confident that the Education and Learning Improvement Plan 2023-27 is sufficiently closing the attainment gap between the most and least disadvantage children and young people through the improvement actions and measures.

Poverty and Cost of Living

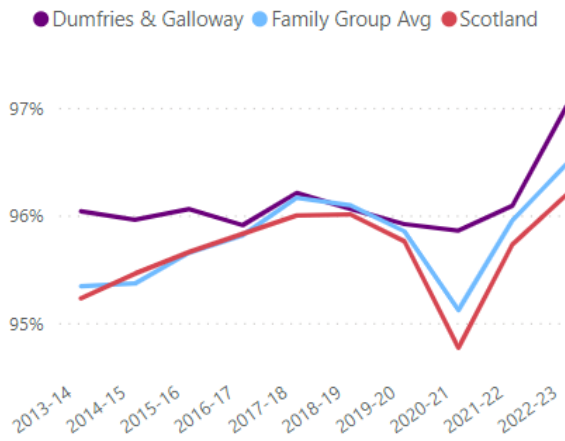
Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
<p>CORP4 – The cost per dwelling of collecting council tax - £6.84</p> <p>CORP04 - Cost per dwelling of collecting Council Tax</p> <p>The rates have recovered to above pre-Covid levels (highest rate recorded so far).</p>	<p>Our cost has decreased by £1.70 (16.8%) from £10.15 to £8.45.</p> <p>Ranking has improved by 4 from 28 to 24. £1.61 above the Scotland figure of £6.84.</p> <p>Ranking 8th in our family group and £2.72 above the family group average of £5.73.</p>

Payment method is important, in terms of direct debits or cash payments and collection rates are lower for those Councils serving the most deprived areas.



CORP7 – Percentage of income due from council tax received by the end of the year – 96.2%

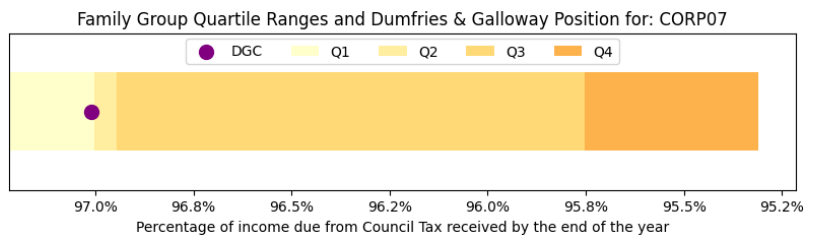
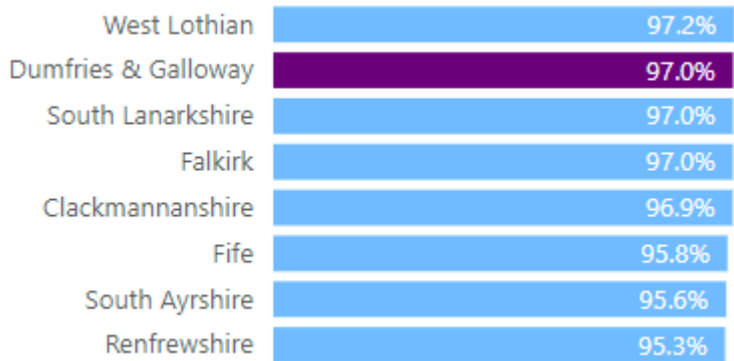
CORP07 - Percentage of income due from Council Tax received by the end of the year



Our percentage has **increased slightly** by 1% from 96% to **97%**.

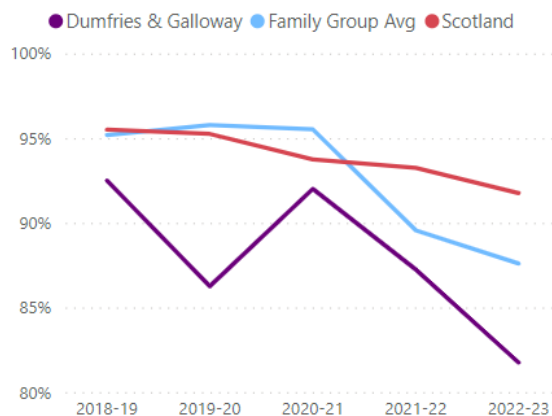
Ranking has **improved by 8** from 19 to 11. **0.8% above** the Scotland figure of 96.2%.

Ranking 2nd in our family group along with Falkirk and South Lanarkshire and **0.5% above** the family group average of 96.5%.



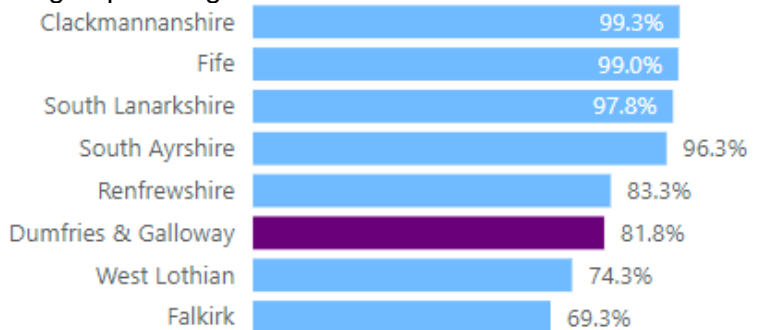
CORP9 - Proportion of Scottish Welfare Fund Crisis Grant decisions within 1 day – 91.8%

CORP09 - Proportion of SWF Crisis Grant decisions within 1 day



Our proportion of grant decisions has **decreased**:

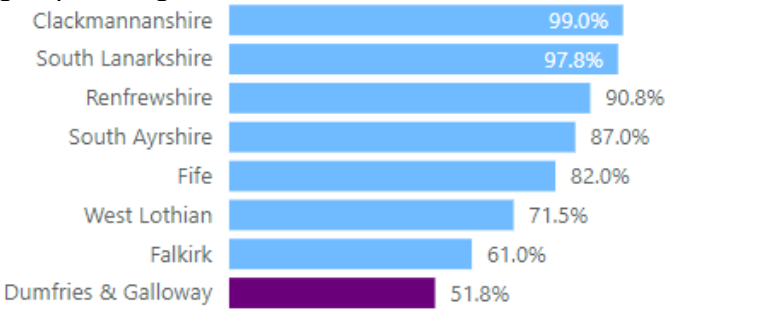
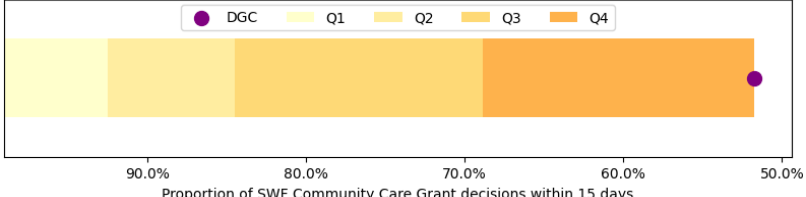
- Scottish Welfare Fund Grant decisions - **Decreased** by 5.5% from 87.3% to **81.8%**. Ranking **worsened** by 1 from 26 to 27. **10% below** the Scotland figure of 91.8%. Ranking 6th in our family group and **5.8% below** the family group average of 87.6%.



CORP10 - Proportion of Community Care Grant decisions within 15 days – 87.3%

Volume of, and spend on, Scottish Welfare Fund Crisis & Community Care Grants continues to rise reaching highest ever levels

- Community Care Grant decisions within 15 days - **Decreased** by 19% from 70.8% to **51.8%**. Ranking **worsened** by 2 from 27 to 29. **35.5% below** the Scotland figure of 87.3%.

<p>in 2022/23. This has had an impact on Grant processing times for SWF. Early data from 2023/24 indicates drop in demand, and improvement in processing times.</p>	<p>Ranking 8th in our family group and 28.3% below the family group average of 80.1%.</p>  <table border="1"> <caption>Family Group Quartile Ranges and Dumfries & Galloway Position for: CORP10</caption> <thead> <tr> <th>Quartile</th> <th>Range</th> </tr> </thead> <tbody> <tr> <td>DGC</td> <td>51.8%</td> </tr> <tr> <td>Q1</td> <td>~80.1%</td> </tr> <tr> <td>Q2</td> <td>~70.0%</td> </tr> <tr> <td>Q3</td> <td>~60.0%</td> </tr> <tr> <td>Q4</td> <td>~50.0%</td> </tr> </tbody> </table> <p>Family Group Quartile Ranges and Dumfries & Galloway Position for: CORP10</p>  <p>Proportion of SWF Community Care Grant decisions within 15 days</p>	Quartile	Range	DGC	51.8%	Q1	~80.1%	Q2	~70.0%	Q3	~60.0%	Q4	~50.0%
Quartile	Range												
DGC	51.8%												
Q1	~80.1%												
Q2	~70.0%												
Q3	~60.0%												
Q4	~50.0%												
<p>CORP11 – The Proportion of Scottish Welfare Fund Budget Spent – 130% Has risen to an all-time high, at 130% (Actual spend has remained high, while budget has fallen).</p>	<p>Our proportion of budget spent has increased by 6.4% from 162.4% to 168.8%. Ranking worsened by 1 from 5 to 6. 38.8% above the Scotland figure of 130%.</p> <p>Ranking 3rd in our family group and 24.3% above the family group average of 144.5%</p>												
<p>CORP12 – Proportion of Discretionary Housing Payment Budget Spent – 94.4% Has continued to fall (now at 94%)</p>	<p>Our proportion of budget spent has increased by 1.6% from 97.8% to 99.4%. Ranking improved by 3 from 10 to 7. 5% above the Scotland figure of 94.4%. Ranking 5th in our family group and is same as the family group average of 99.4%.</p>												
<p>ECON1 - Percentage of Unemployed People Assisted into work from Council Programmes 12.9% Rate at which unemployed people are being supported into work has fallen back in 22/23, following a post-Covid related all-time high in 2021/22. With rates highest for Councils serving the most deprived communities.</p>	<p>Our percentage has increased by 3.4% from 8.2% to 11.6%. Ranking has improved by 5 from 26 to 21. 1.3% below the Scotland figure of 12.9%. Ranking 7th in our family group and 2.4% below the family group average of 14%.</p>												
<p>ECON12a - Claimant Count as a % of Working Age Population – 3.2% ECON12b - Claimant Count as % of 16-24 Population – 3.6% Recovered to pre-Covid levels. Rates have shown an increase in the first part of 2023/24 for under 25 (unlike working age population)</p>	<p>Our claimant count has increased slightly:</p> <p><u>Working age population</u> – Decreased 1% from 4.1% to 3.0%. Ranking worsened by 1 from 16 to 17. 0.2% below the Scotland figure of 3.2%. Ranking 2nd in our family group and 0.2% below the family group average of 3.2%</p> <p><u>16-24 population</u> – Decreased by 1.2% from 4.5% to 3.3%. Ranking has worsened by 4 from 13 to 17. 0.2% below the Scotland figure of 3.5%. Ranking 1st in our family group and 0.5% below the family group average of 3.8%</p>												
<p>Observations and Action – Responsible Chief Officer - Paul Garrett, Chief Financial Officer</p> <p>Council Tax</p>													

The cost of collecting council tax alongside the collection rates is not as efficient as other Councils nationally, acknowledge that this is an area that the Budget Panel are currently reviewing.

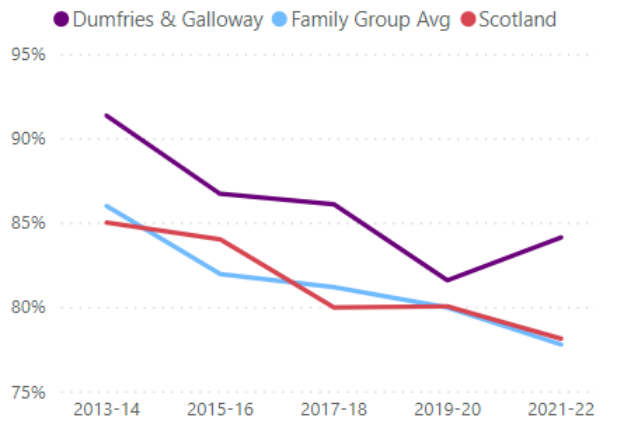
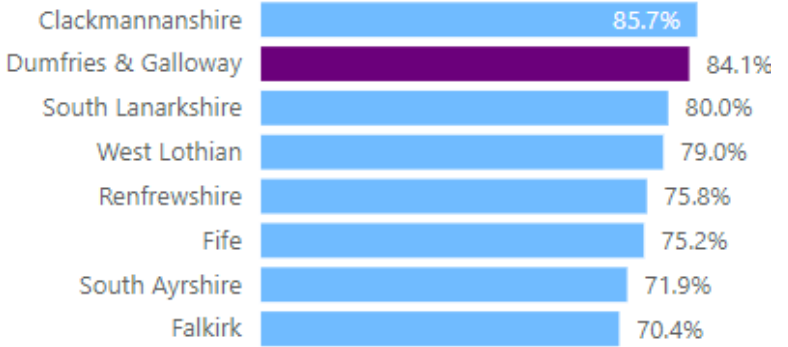
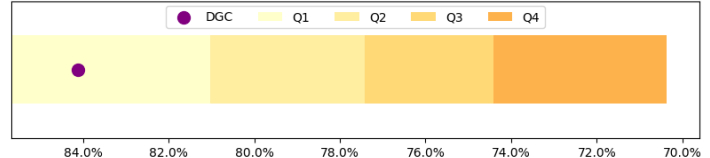
Proportion of grant decisions

Early indications through the LGBF Dashboard are that there is an improvement with the latest data being 91% (Scottish Welfare Fund) and 96% (Community Care Grant) – is the Heads of Service confident that through this most recent data and continued monitoring that the proportion will continue to show an improvement.

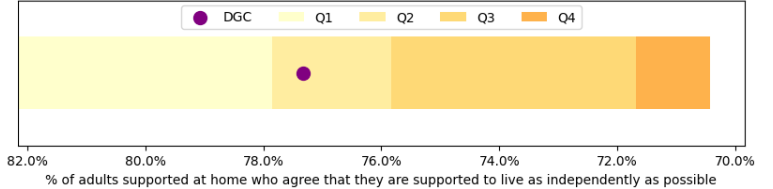
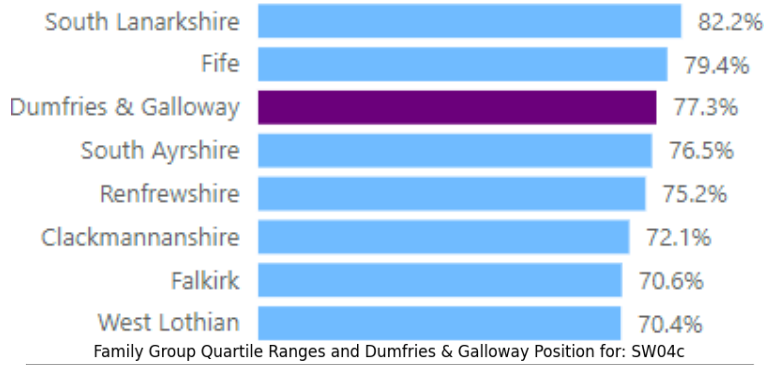
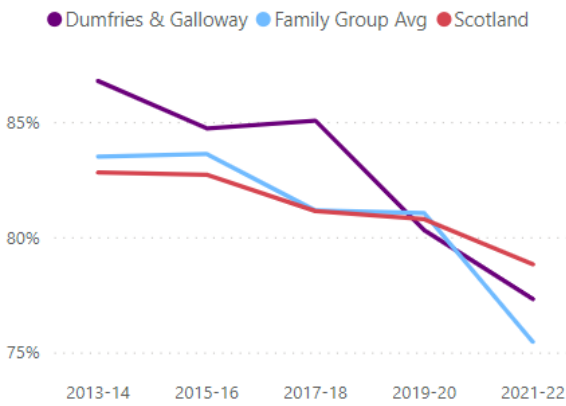
3. Remaining indicators within the Framework

An analysis has been undertaken of the indicators where we have the updated data for 2022-23 that do not feature in the themes above.

Adult Social Care

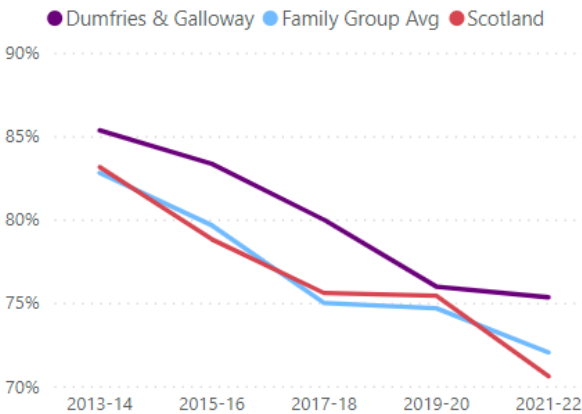
Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
<p><u>SW2 - SDS (DP + MPB) spend on adults as a % of total adult social work spend – 8.7%</u></p>	<p>Our spend has increased by 0.6% from 6.6% to 7.2%. Ranking has improved by 2 from 14 to 12. 1.5% below the Scotland figure of 8.7%. Ranking 4th in our family group and are 1.1% above the family group average of 6.1%</p>
<p><u>SW4b - Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life – 78.1%</u></p> <p>SW04b - % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life</p> 	<p>Our percentage has increased by 2.5% from 81.6% to 84.1% (latest year 2021-22). Ranking has improved by 8 from 14 to 6. 6% above the Scotland figure of 78.1%.</p> <p>Ranking 2nd in our family group and are 6.3% above the family group average of 77.8%.</p>  <p>Family Group Quartile Ranges and Dumfries & Galloway Position for: SW04b</p> 
<p><u>SW4c - Percentage of adults supported at home who agree that they are supported to live as independently as possible – 78.8%</u></p>	<p>Our percentage has decreased by 3% from 80.3% to 77.3% (latest year 2021-22). Ranking has worsened by 2 from 18 to 20. 1.5% below the Scotland figure of 78.8%.</p> <p>Ranking 3rd in our family group and are 1.8% above the family group average of 75.5%.</p>

SW04c - % of adults supported at home who agree that they are supported to live as independently as possible



SW4d – Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided – 70.6%

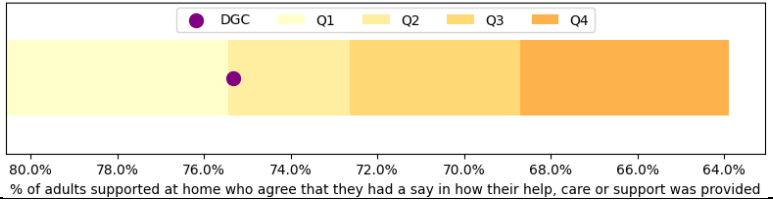
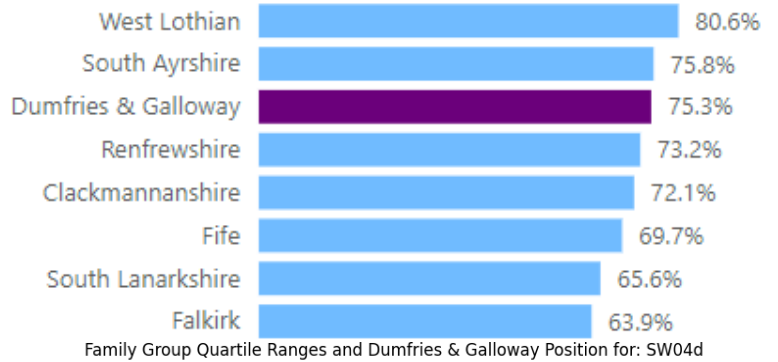
SW04d - % of adults supported at home who agree that they had a say in how their help, care or support was provided



Our percentage has **decreased** by 0.7% from 76% to **75.3%** (latest year 2021-22).

Notwithstanding this, our ranking **improved by 8** from 13 to 5. 4.7% **above** the Scotland figure of 70.6%.

Ranking 3rd in our family group and are 3.3% **above** the family group average of 72%.

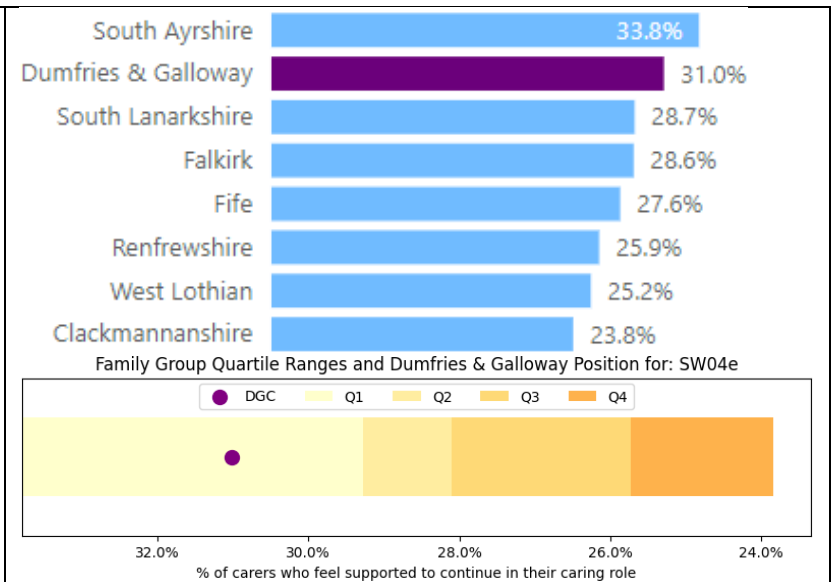
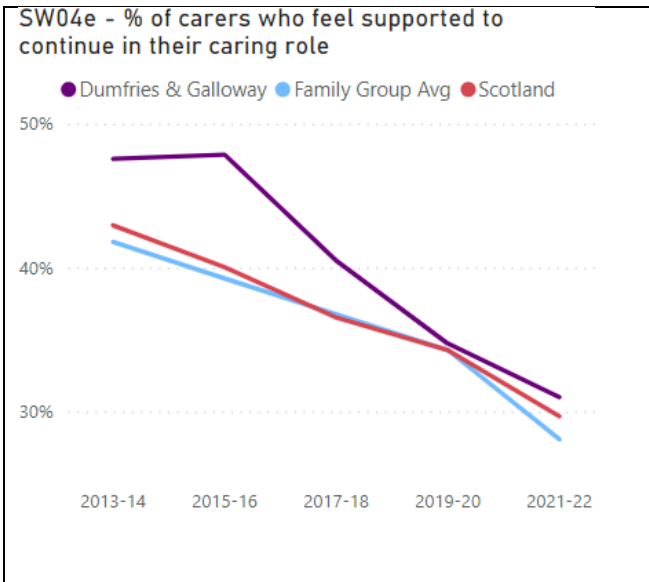


SW4e - Percentage of carers who feel supported to continue in their caring role – 29.7%

Our percentage has **decreased** by 3.7% from 34.7% to **31%** (latest year 2021-22).

Notwithstanding this, our ranking **improved by 6** from 17 to 11. 1.3% **above** the Scotland figure of 29.7%.

Ranking 2nd in our family group and are 2.9% **above** the family group average of 28.1%.



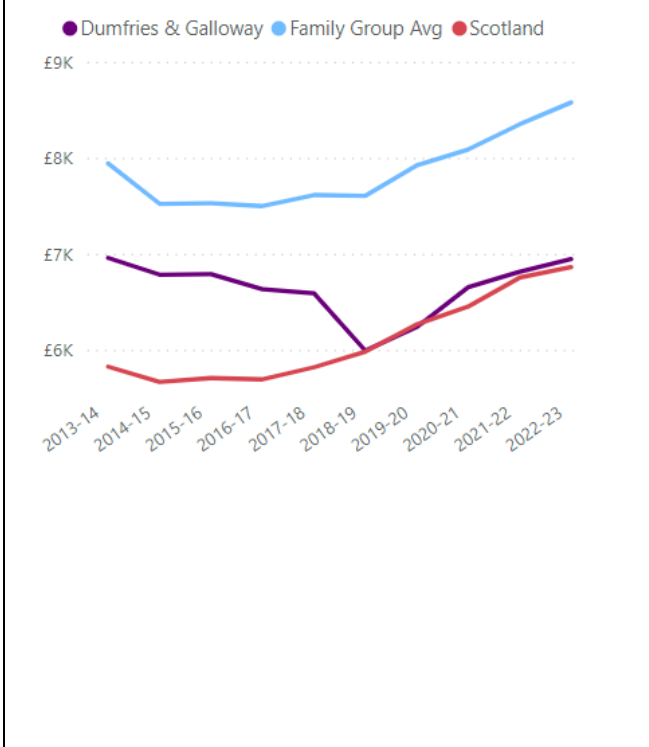
Observation and Action – Responsible Chief Officer - Stephen Morgan, Director Social Work Services

With the exception of one the satisfaction levels have decreased, is the Director Social Work Services confident that through the work of the Health and Social Care Partnership work is being done to understand the reasons behind the decrease in satisfaction.

Children’s Services

Nationally (Indicator, Scotland figure and emerging trends)

CHN1 - Cost Per Primary School Pupil- £6,863
 CHN01 - Cost Per Primary School Pupil



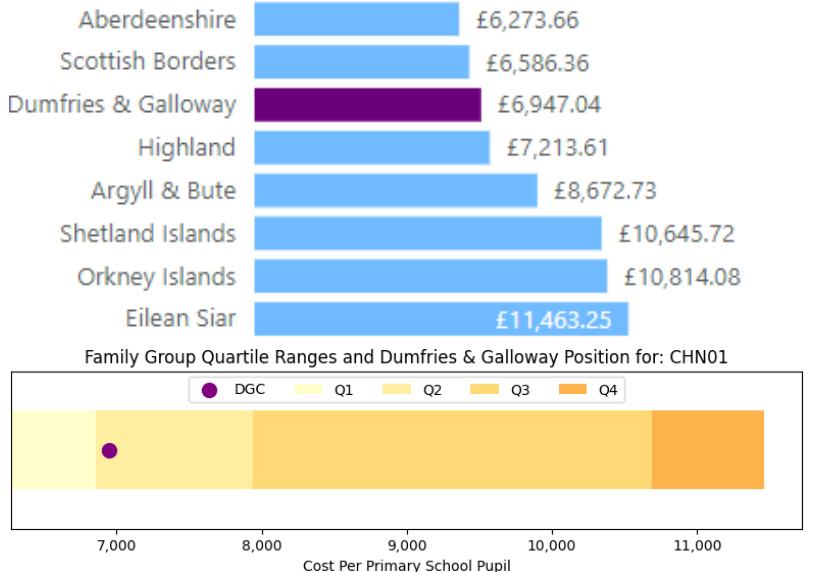
CHN2 - Cost per Secondary School Pupil - £8,482

Dumfries and Galloway (including Family Group)

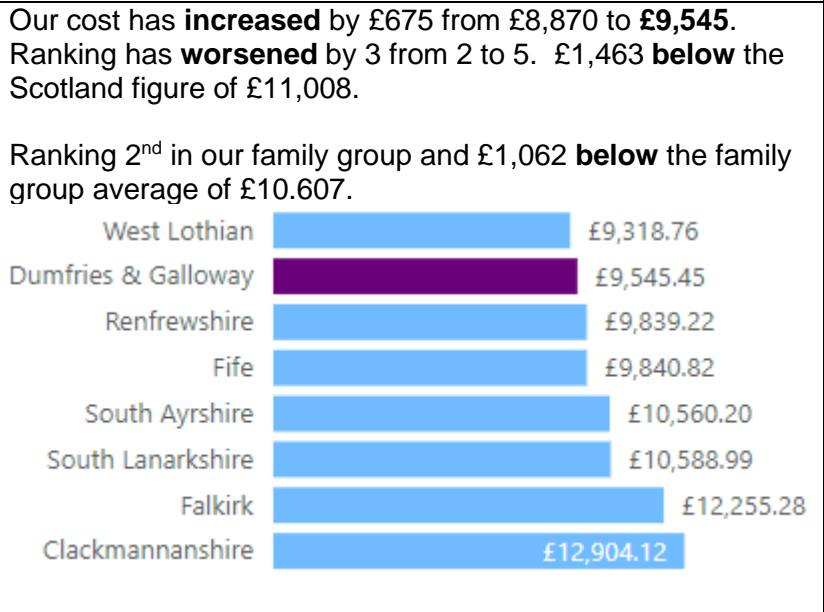
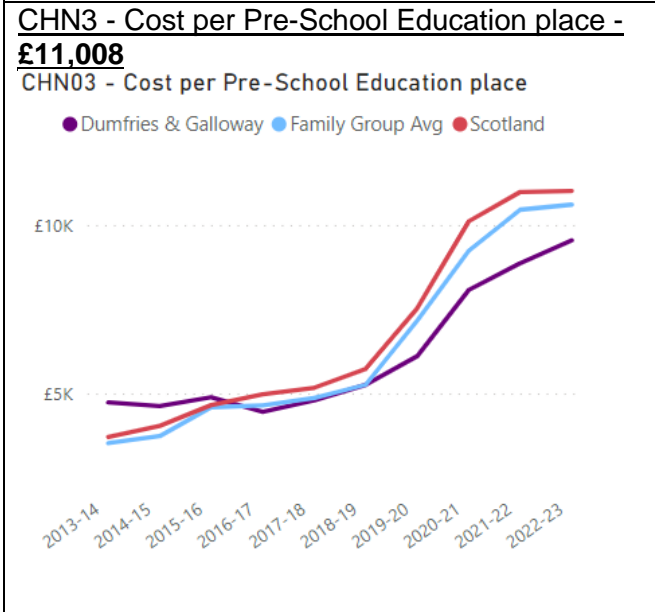
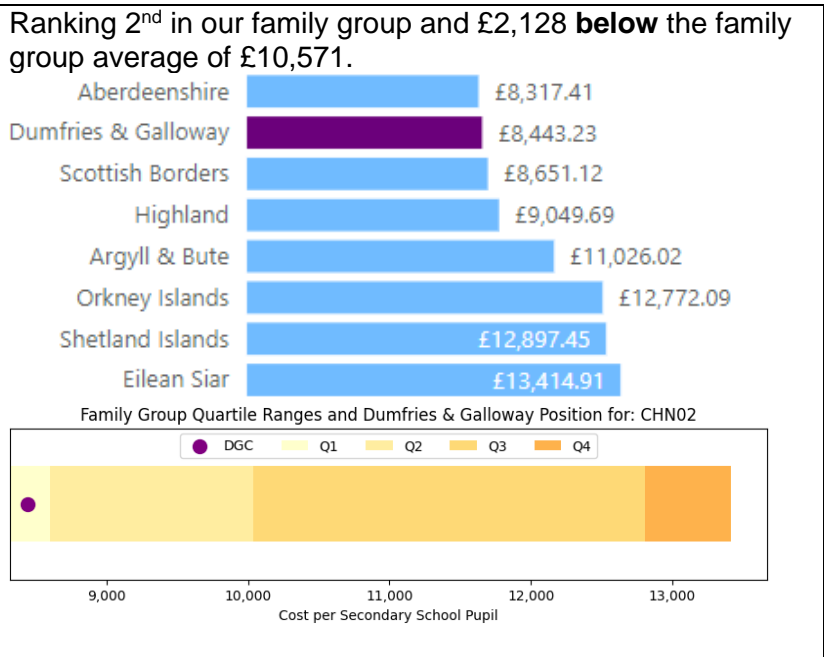
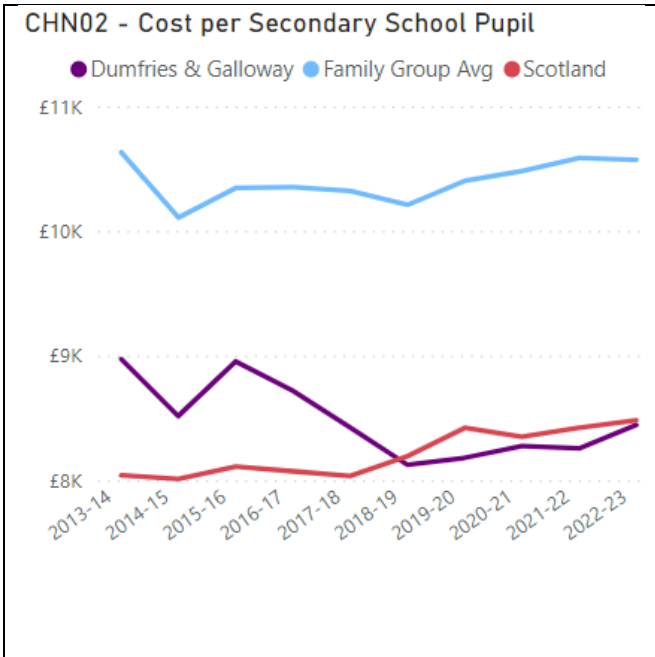
Our cost has **increased** by £133 (1.9%) from £6,814 to **£6,947**.

Ranking **remains the same** at 18. £84 **above** the Scotland figure of £6,863.

Ranking 3rd in our family group and £1,630 **below** the family group average of £8,577.



Our cost has **increased** by £187 from £8,256 to **£8,443**. Ranking has **worsened** by 2 from 14 to 16. £39 **below** the Scotland figure of £8,482.



CHN8a - Gross Costs of 'Children Looked After' in residential-based services per child per week

CHN8b - Gross Cost of "Children Looked After" in a community setting per Child per Week

CHN9 - Proportion of children being looked after in the community

CHN22 - Proportion of Child Protection re-registrations within 18 months

CHN23 - Proportion of LAC with more than 1 placement in the last year

2022/23 data not yet available

Observation and Action – Responsible Chief Officer - Jim Brown, Assistant Director Schools and John Thin, Head of Educati

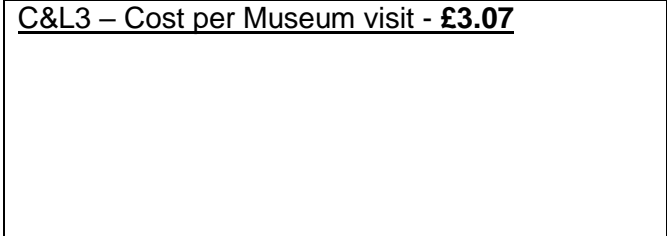
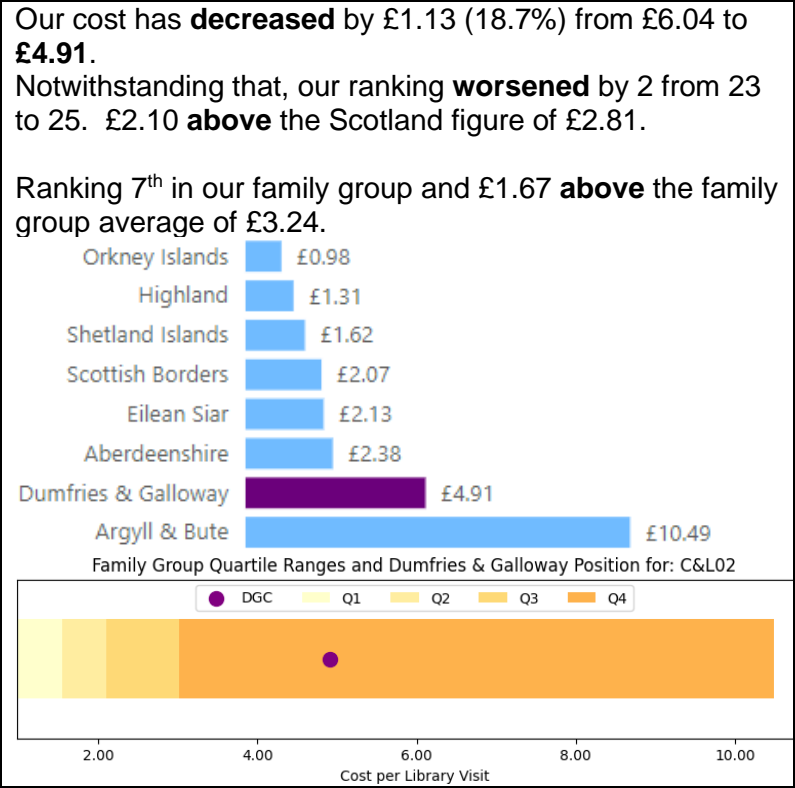
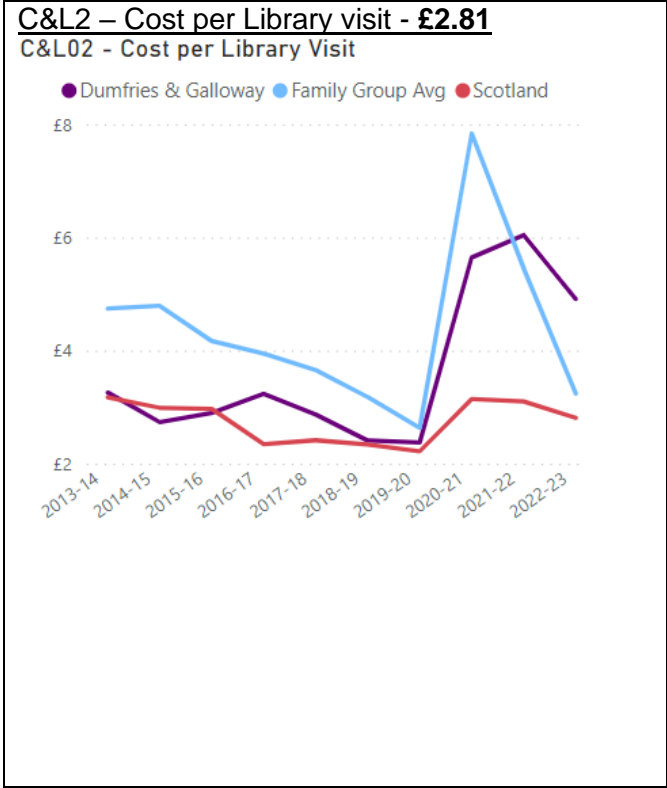
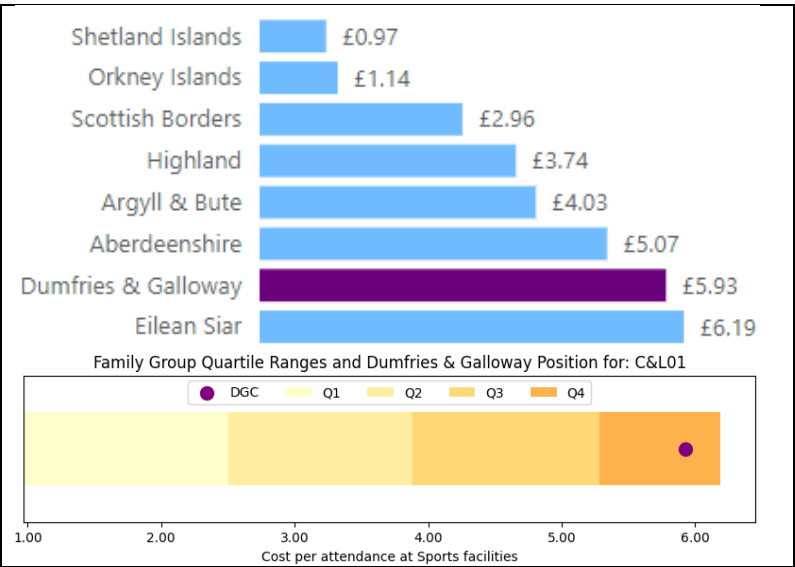
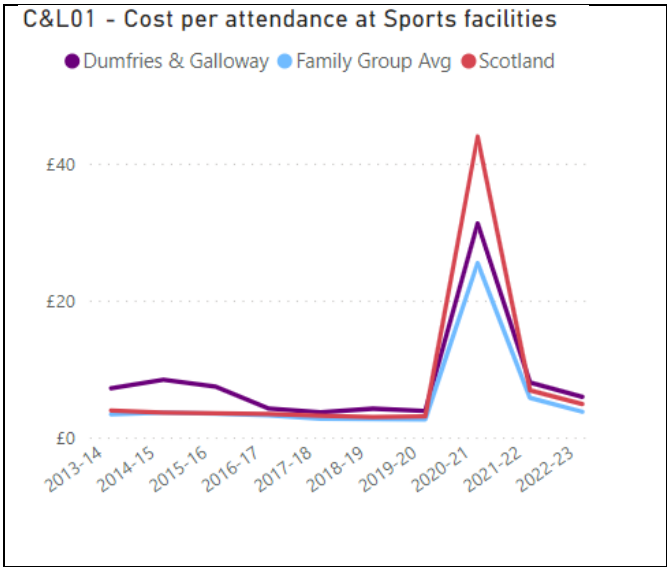
The cost of our schools is increasing, and our attainment is worsening is the Assistant Director and Head of Service confident that we are doing enough to address the increasing costs and the decreasing levels of attainment.

Corporate Services

Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
<u>CORP1 – Support services as a percentage of total gross expenditure – 4.1%</u>	Our percentage has increased slightly by 0.2% from 3.9% to 4.1% . Ranking has worsened by 1 from 20 to 21. 0.1% above the Scotland figure of 4.1%. Ranking 4 th in our family group and is the same as the family group average of 4.1%
<u>CORP3b – Proportion of the highest paid 5% of employees who are women – 58.9%</u>	Our proportion has increased by 4.7% from 56.6% to 61.3% . Ranking has improved by 11 from 20 to 9. 2.4% above the Scotland figure of 58.9% Ranking 2 nd in our family group and 9.8% above the family group average of 51.5%.
<u>CORP3c – Gender Pay Gap – 2.5%</u>	Our percentage has decreased by 0.5% from 4.6% to 4.1% . Ranking has improved by 1 from 22 to 21. 1.6% above the Scotland figure of 2.5% Ranking 3 rd in our family group and 0.9% below the family group average of 5%.
<u>CORP8 – Percentage of invoices sampled that were paid within 30 days – 90.6%</u>	Our percentage has increased by 2.3% from 92.5% to 94.8% . Ranking has improved by 14 from 20 to 6. 4.2% above the Scotland figure of 90.6%. Ranking 2 nd in our family group and 3.9% above the family group average of 90.9%.
<u>CORP-ASSET1 – Proportion of operational buildings that are suitable for their current use – 86.1%</u>	Our proportion has increased by 1.6% from 82.5% to 84.1% . Ranking improved by 2 from 25 to 23. 2% below the Scotland figure of 86.1%. Ranking 4 th in our family group and 1% above the family group average of 83.1%.
<u>CORP-ASSET2 – Proportion of internal floor area of operational buildings in satisfactory condition – 89.7%</u>	Our proportion has increased slightly by 0.4% from 89.5% to 89.9% . Ranking has improved by 4 from 24 to 20. 0.2% above the Scotland figure of 89.7%. Ranking 5 th in our family group and 0.6% above the family group average of 89.3%

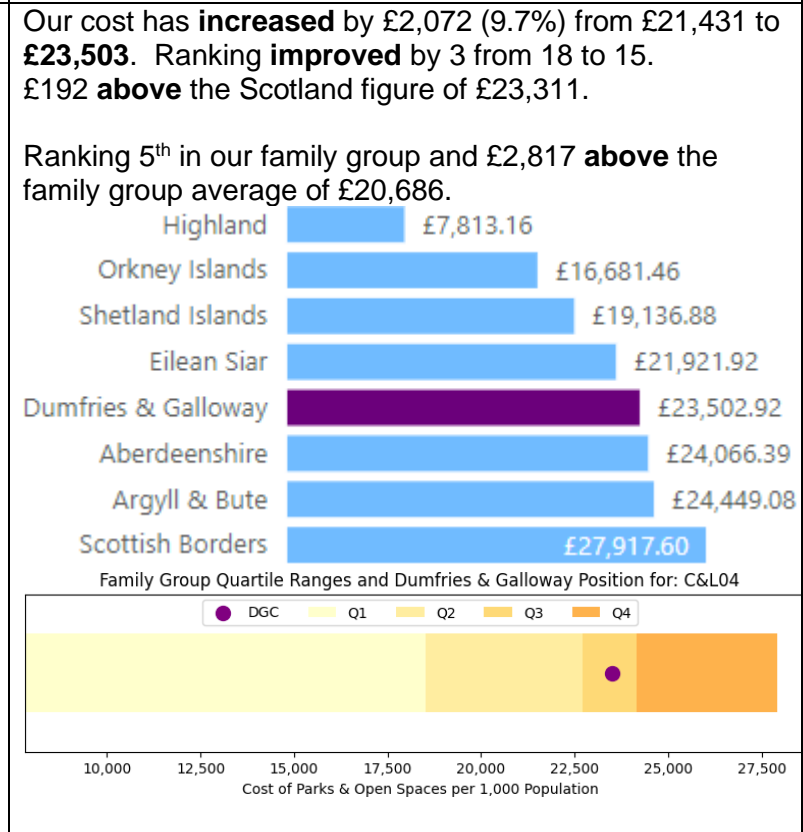
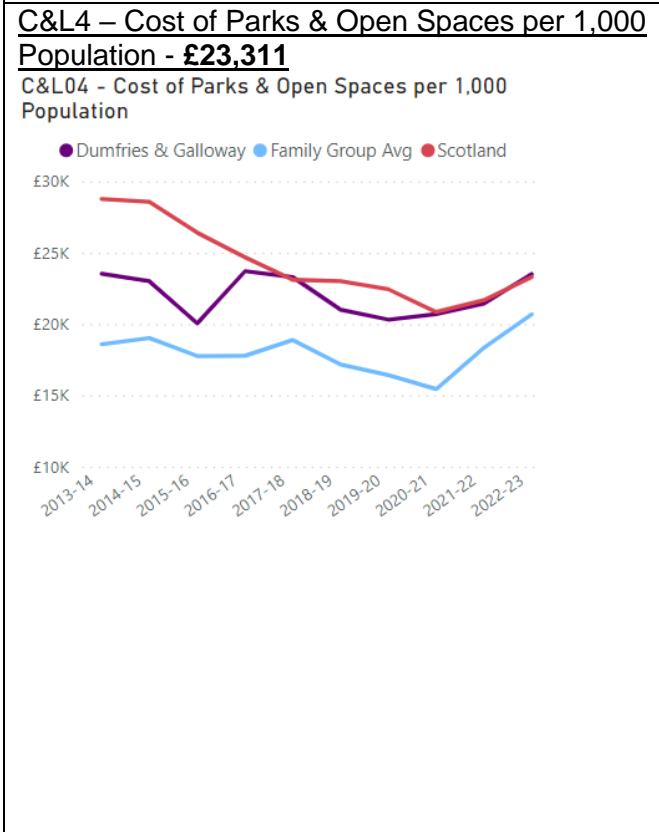
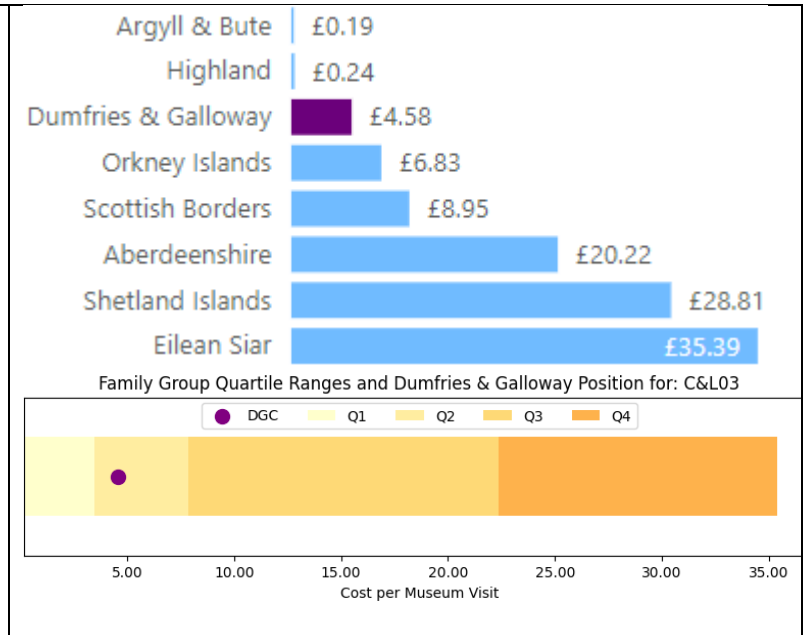
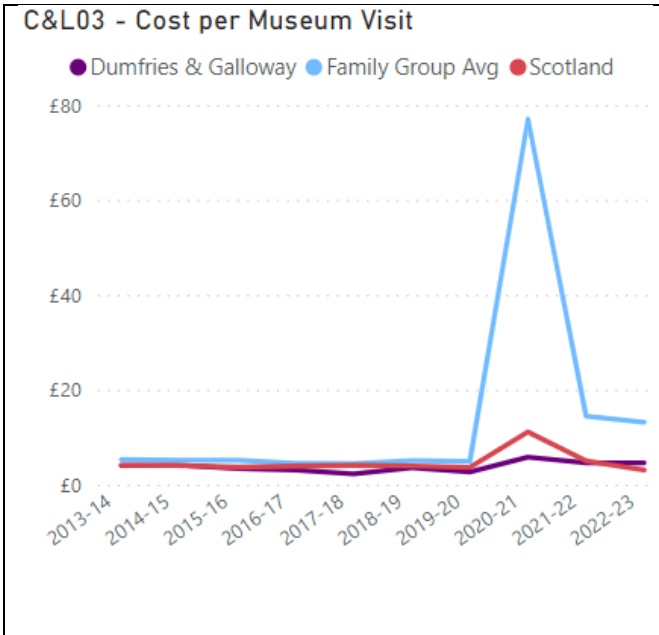
Culture and Leisure Services

Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
<u>C&L1 – Cost per attendance at Sports facilities - £4.89</u>	Our cost has decreased by £2.08 (26%) from £8.01 to £5.93 . Notwithstanding that, our ranking has worsened by 2 from 24 to 26. £1.04 above the Scotland figure of £4.89. Ranking 7 th in our family group and £2.18 above the family group average of £3.75.



Our cost has **decreased** by £0.05 (1%) from £4.63 to **£4.58**.
 Notwithstanding that, our ranking **worsened** by 1 from 15 to 16. £1.51 **above** the Scotland figure of £3.07.

Ranking 3rd in our family group and £8.57 **below** the family group average of £13.15.



C&L5a – Proportion of adults satisfied with libraries – 71%

Our proportion has **decreased** by 7% from 67.3% to **60.3%**. Ranking has **worsened** by 4 from 25 to 29. 10.7% **below** the Scotland figure of 71%. Ranking 7th in our family group and 14.8% **below** the family group average of 75.1%

C&L5b – Proportion of adults satisfied with parks and open spaces – 87.3%

Our proportion has **increased** by 1.7% from 87.3% to **89%**. Ranking has **improved** by 6 from 17 to 10. 1.7% **above** the Scotland figure of 87.3%. Ranking 3rd in our family group and 2.3% **above** the family group average of 86.7%.

<p><u>C&L5c – Proportion of adults satisfied with museums and galleries – 71.3%</u></p>	<p>Our proportion has decreased by 6% from 62.3% to 56.3%. Notwithstanding this, our ranking improved by 5 from 22 to 27. 15% below the Scotland figure of 71.3%. Ranking 7th in our family group and 12.9% below the family group average of 69.2%.</p>
<p><u>C&L5d – Proportion of adults satisfied with leisure facilities – 71%</u></p>	<p>Our proportion has increased by 6.7% from 55.3% to 62%. Ranking remains the same at 31. 9% below the Scotland figure of 71%. Ranking lowest in our family group and 13.2% below the family group average of 75.2%</p>
<p>Observations and Action - Responsible Chief Officer – Harry Hay, Head of Thriving Communities and Karen Brownlie, Interim Head of Facilities, Waste and Neighbourhood Services</p> <p>On the whole, our costs remain high than nationally and our family groups, acknowledge that this is an area that the Heads of Service is currently exploring through the budget panel.</p>	

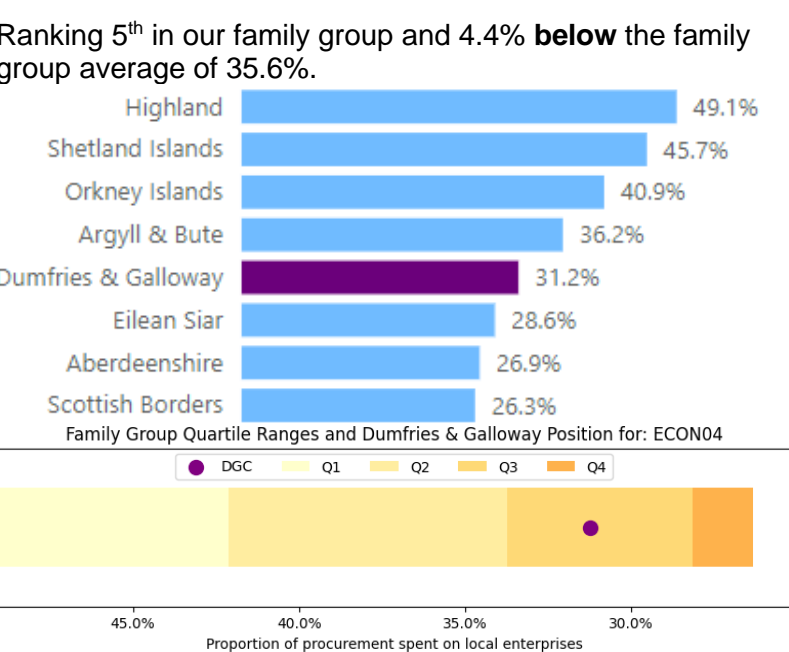
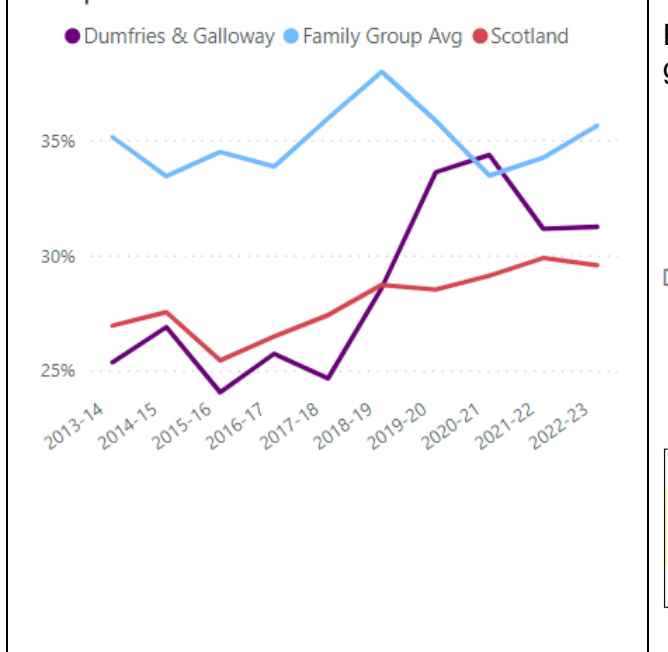
Economic Development

Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
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<p><u>ECON2 - Cost of Planning & Building Standards per planning application - £5,538</u></p>	<p>Our cost has increased by £729 (22.5%) from £3,233 to £3,962. Ranking worsened by 1 from 3 to 4. £1,576 below the Scotland figure of £5,538. Ranking 3rd in our family group and £1,174 below the family group average of £5,136.</p>
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<p><u>ECON3 – Average Time per business or industry planning application – 12 weeks</u></p>	<p>Our time has decreased by 1.8 weeks (15%) from 11.9 weeks to 10.1 weeks. Ranking has improved by 8 from 18 to 10. 1.9 weeks below the Scotland figure of 12 weeks. Ranking 2nd in our family group and 2 weeks below the family group average of 13.1 weeks.</p>
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<p><u>ECON4 - Proportion of procurement spent on local enterprises – 29.6%</u> ECON04 - Proportion of procurement spent on local enterprises</p>	<p>Our proportion has remained the same as 2021-22 at 31.2%. Ranking worsened by 1 from 10 to 11. 1.6% above the Scotland figure of 29.6%.</p>
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<u>ECON5 – Number of business gateway start-ups per 10,000 population – 14.3%</u>	Our number has decreased slightly by 0.1% from 26.9% to 26.8% . Ranking improved by 4 from 8 to 4. 12.5% above the Scotland figure of 14.3%. Ranking 1st in our family group and 8.5% above the family group average of 18.3%
<u>ECON6 - Investment in Economic Development & Tourism per 1,000 population - £109,349</u>	Our investment has increased by £29,366 (39.4%) from £74,566 to £103,932 . Ranking improved by 10 from 24 to 14. £5,417 below the Scotland figure of £109,349. Ranking 6 th in our family group and £47,200 below the family group average of £151,132.
<u>ECON7 - Proportion of people earning less than the living wage – 9.4%</u>	Our proportion has decreased by 5.8% from 19.8% to 14.0% . Ranking has worsened by 3 from 19 to 16. 4.4% below the Scotland figure of 9.5%. Ranking 6 th in our family group and 1.4% above the family group average of 12.6%.
<u>ECON8 – Proportion of properties receiving superfast broadband – 95.5%</u>	Our proportion has increased by 2.8% from 88.3% to 91.1% . Ranking remains the same at 22. 4.6% above the Scotland figure of 9.4%. Ranking 1st in our family group and 7.3% above the family group average of 83.8%.
<u>ECON9 - Town Vacancy Rates – 12%</u>	Our rates have decreased by 0.7% from 15.7% to 15.0% . Ranking improved by 4 from 26 to 22. 3% above the Scotland figure of 12.0%. Ranking 4 th in our family group and the same as the family group average of 15.0%.
<u>ECON10 - Immediate available employment land as a % of total land allocated for employment purposes – 22.8%</u>	Our percentage has remained the same at 3.5% . Ranking remains the same at 30. 19.3% above the Scotland figure of 22.8%. Ranking 8th in our family group and 34.5% below the family group average of 38.0%.
<u>ECON11 – Gross Value Added (GVA) per capita - £25,758</u>	Our GVA has increased by £835 (3.8%) from £21,714 to £22,549 (latest year 2021-22). Ranking worsened by 4 from 11 to 15. £3,209 below the Scotland figure of £25,758. Ranking 6 th in our family group and £1,722 below the family group average of £24,271.

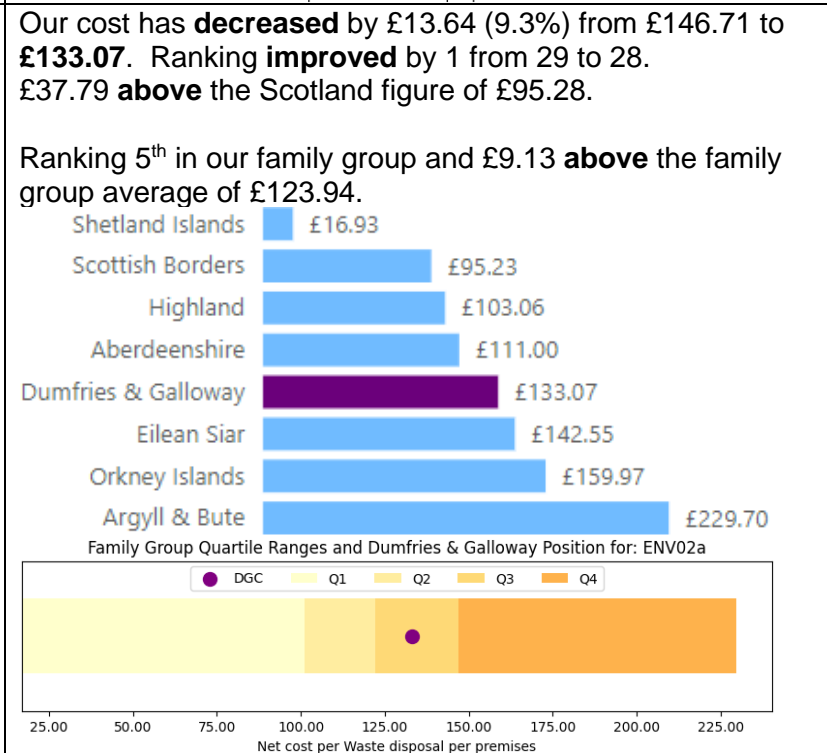
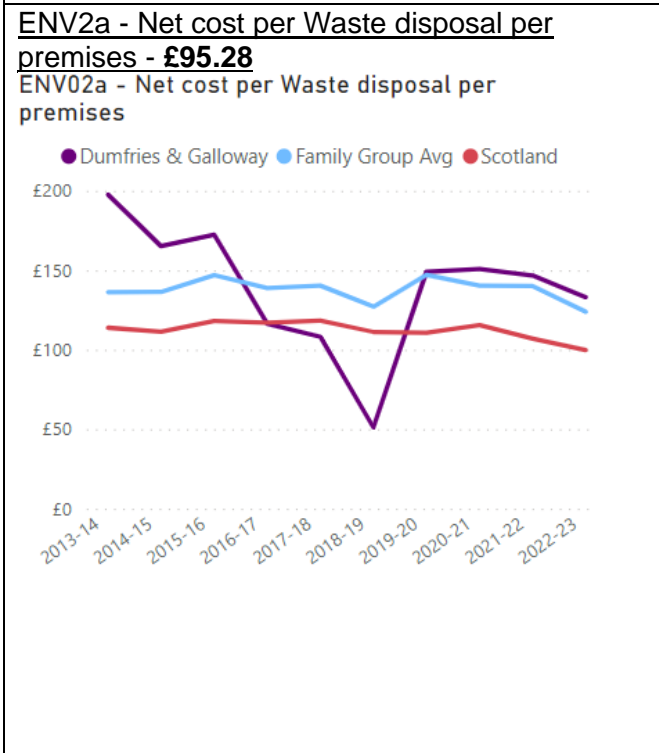
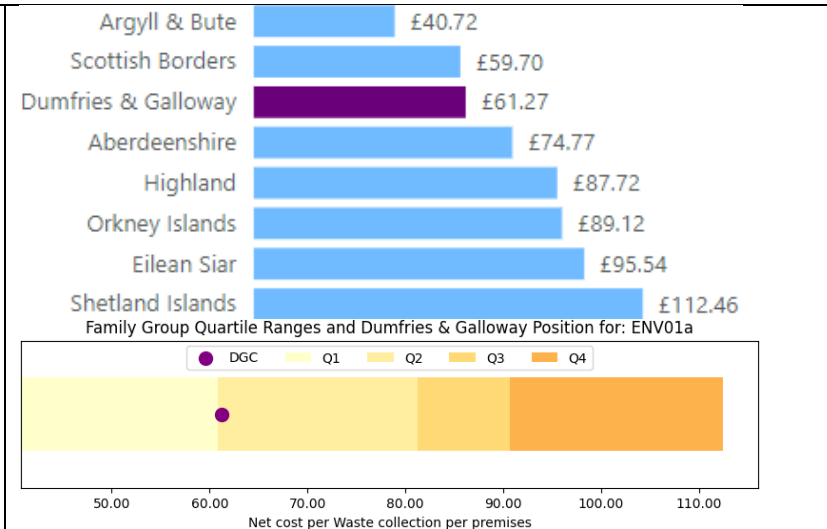
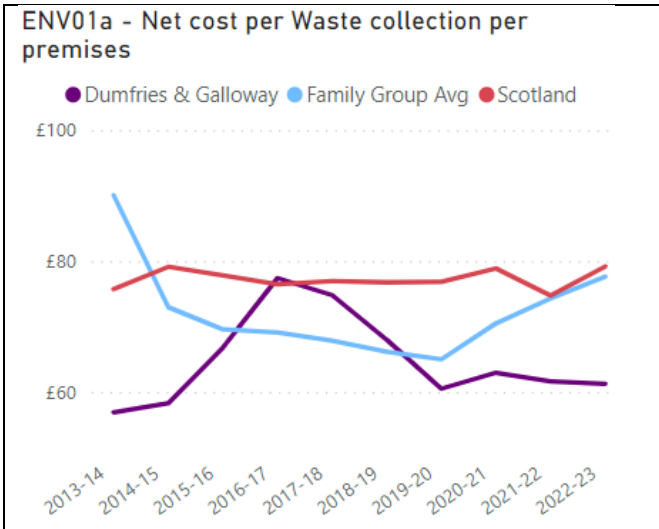
Observations and Action – Responsible Chief Officer - Paul Garrett, Chief Financial Officer

Procurement

- This indicator aligns to the Economy theme and strategic outcomes within the Council Plan and has shown no improvement in the past 2 years. Is the Head of Service confident through the action within the Council Plan that it will show an improvement in 2023/24.

Environmental Services

Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
<u>ENV1a - Net cost per Waste collection per premises - £75.64</u>	Our cost has decreased by £0.35 (0.6%) from £61.62 to £61.27 . Ranking improved by 2 from 10 to 8. £14.37 below the Scotland figure of £75.64. Ranking 3 rd in our family group and £16.39 above the family group average of £77.66.



ENV3a - Net cost of street cleaning per 1,000 population – £16,068

Our cost has **decreased** by £639 (10.9%) from £5,881 to **£5,242**. Ranking **remains the same lowest in Scotland**. £10,826 **below** the Scotland figure of £16,068. **Ranking 1st (lowest)** in our family group and £8,834 below the family group average of £14,076.

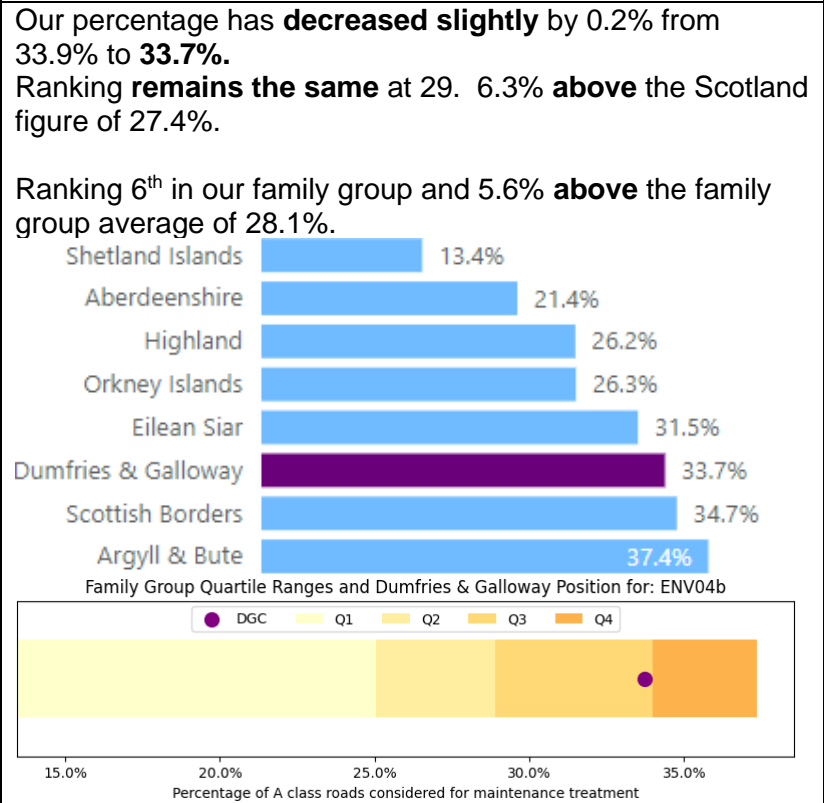
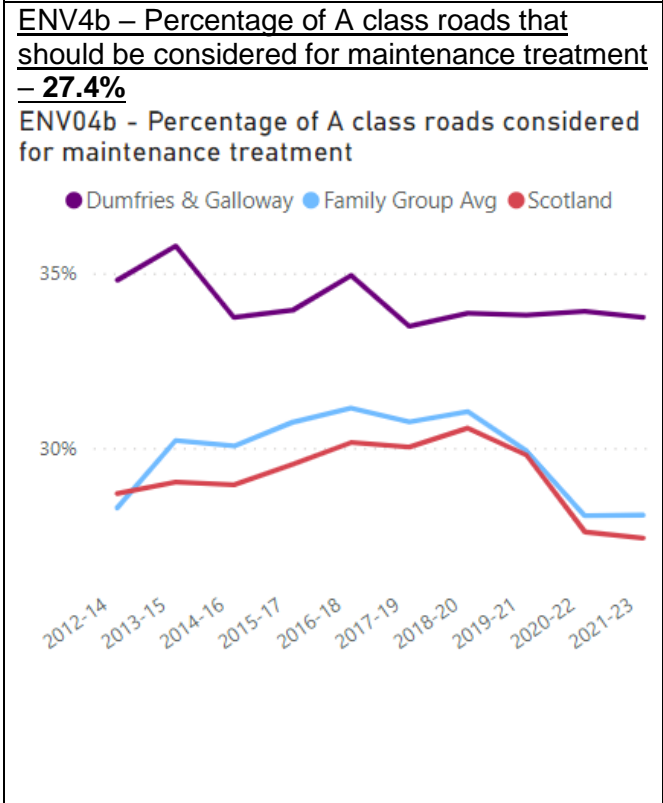
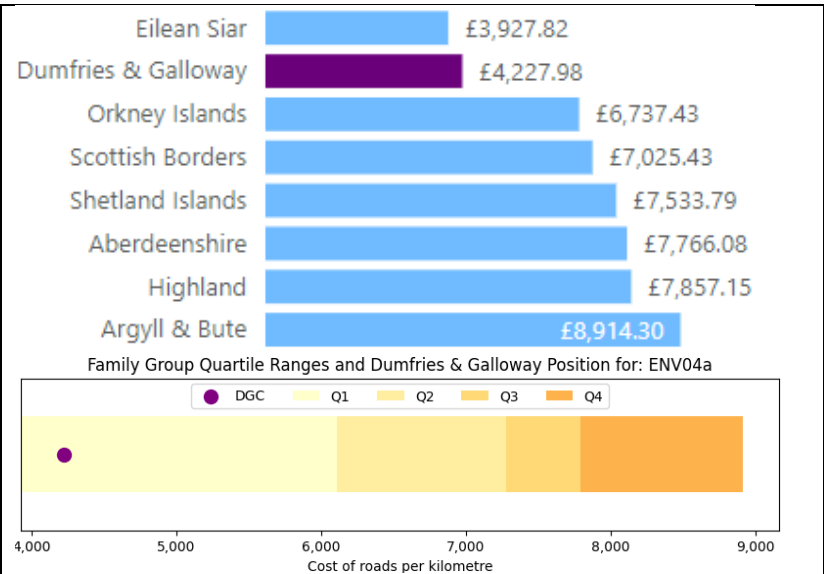
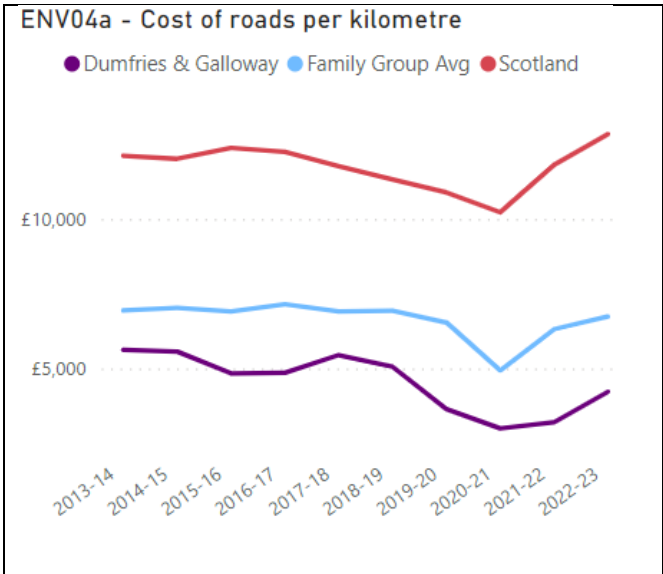
ENV3c – Street Cleanliness Score - 90.6%

Our score has **increased** by 0.9% from 92.8% to **93.7%**. Ranking **worsened** by 1 from 8 to 9. 3.1% **above** the Scotland figure of 90.6%. Ranking **3rd** in our family group and 1.6% **above** the family group average of 92.1%.

ENV4a - Cost of roads per kilometre – £12,844

Our cost has **Increased** by £1,024 (32%) from £3,204 to **£4,228**. Ranking worsened by 1 from 1 to 2. £8,616 **below** the Scotland figure of £12,844.

Ranking **2nd** in our family group and £2,521 below the family group average of £6,749.

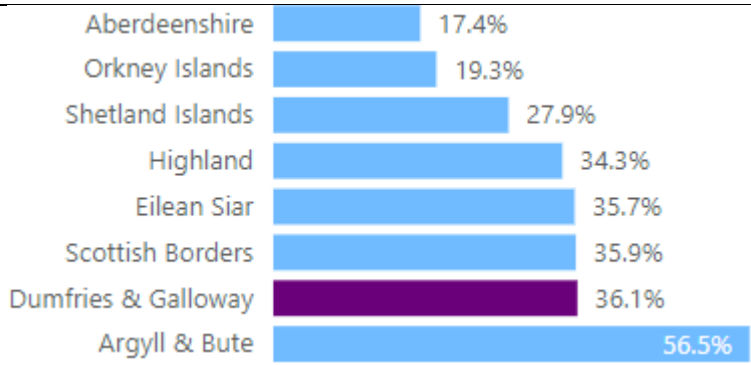
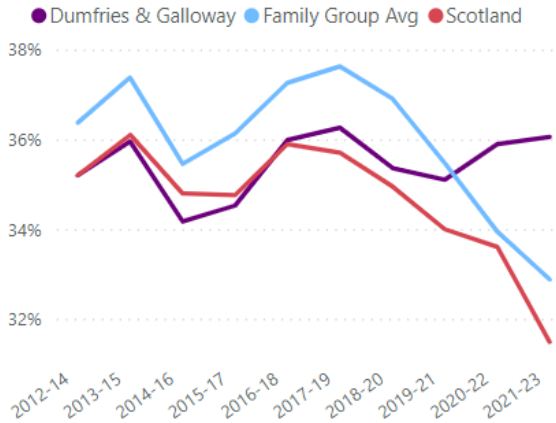


ENV4c - Percentage of B class roads that should be considered for maintenance treatment – 31.5%

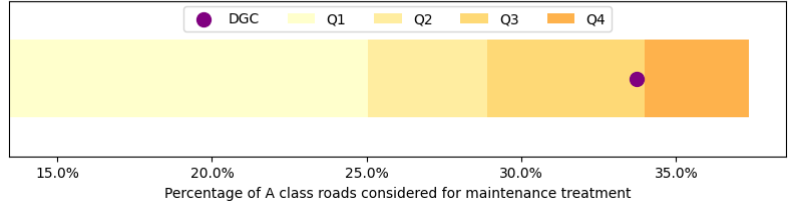
Our percentage has **increased** slightly by 0.2% from 35.9% to **36.1%**.
 Ranking **worsened** by 3 from 27 to 30. 4.6% **above** the Scotland figure of 31.5%.

Ranking 7th in our family group and 3.2% **above** the family group average of 32.9%.

ENV04c - Percentage of B class roads considered for maintenance treatment

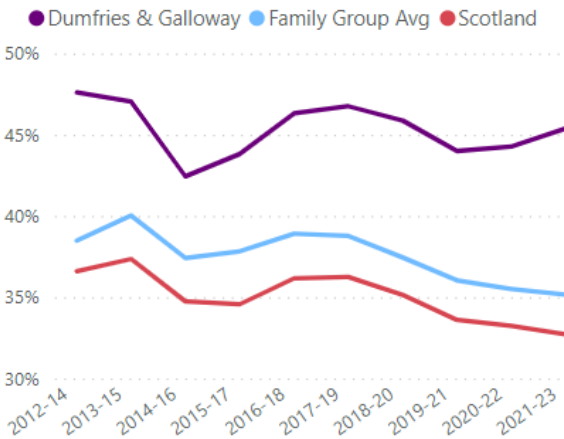


Family Group Quartile Ranges and Dumfries & Galloway Position for: ENV04b



ENV4d - Percentage of C class roads that should be considered for maintenance treatment – 32.7%

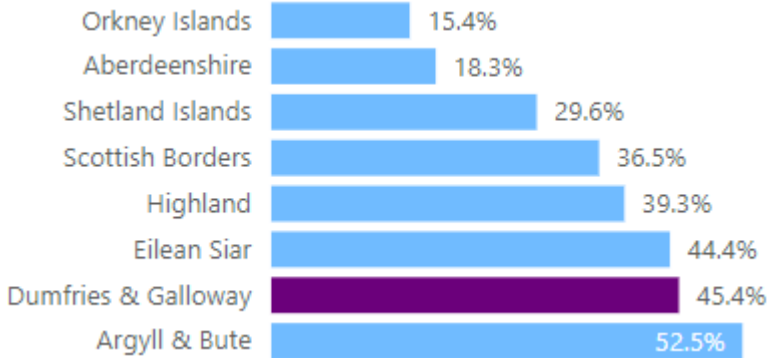
ENV04d - Percentage of C class roads considered for maintenance treatment



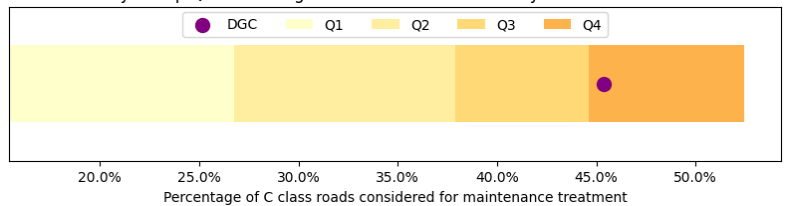
Our percentage has **increased slightly** by 1.1% from 44.3% to **45.4%**.

Ranking **worsened** by 1 from 30 to 31. 12.7% **above** the Scotland figure of 32.7%.

Ranking 7th in our family group and 10.2% **above** the family group average of 35.2%.



Family Group Quartile Ranges and Dumfries & Galloway Position for: ENV04d

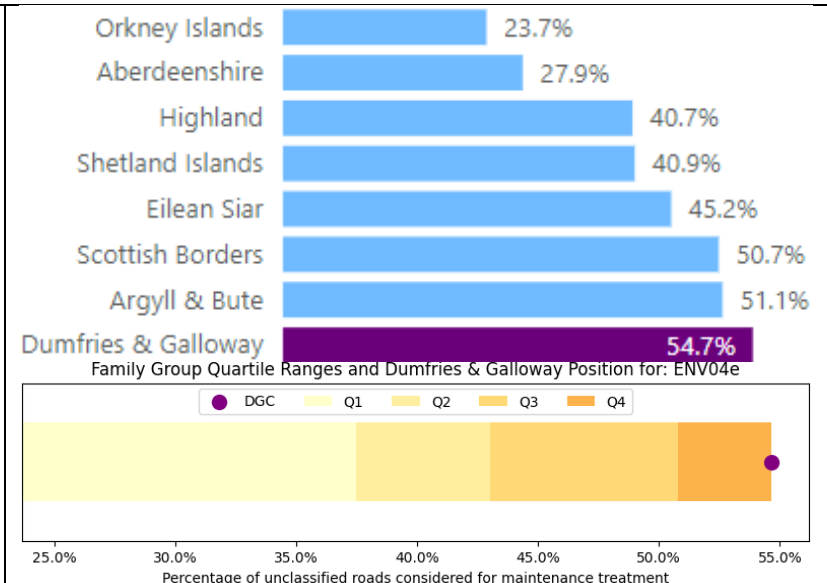
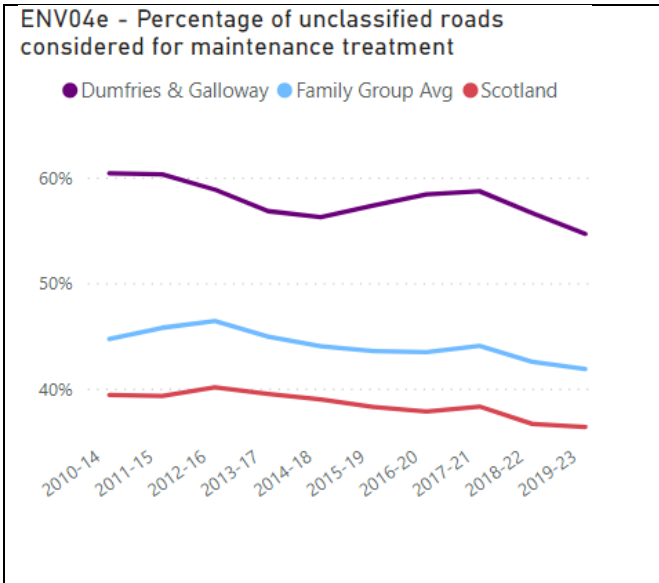


ENV4e - Percentage of unclassified roads that should be considered for maintenance treatment – 36.4%

Our percentage has **decreased** by 1.9% from 56.6% to **54.7%**.

Ranking **remains the same at 32 (highest)** in Scotland. 18.3% **above** the Scotland figure of 36.4%.

Ranking 8th (highest) in our family group and 12.9% **above** the family group average of 41.8%.

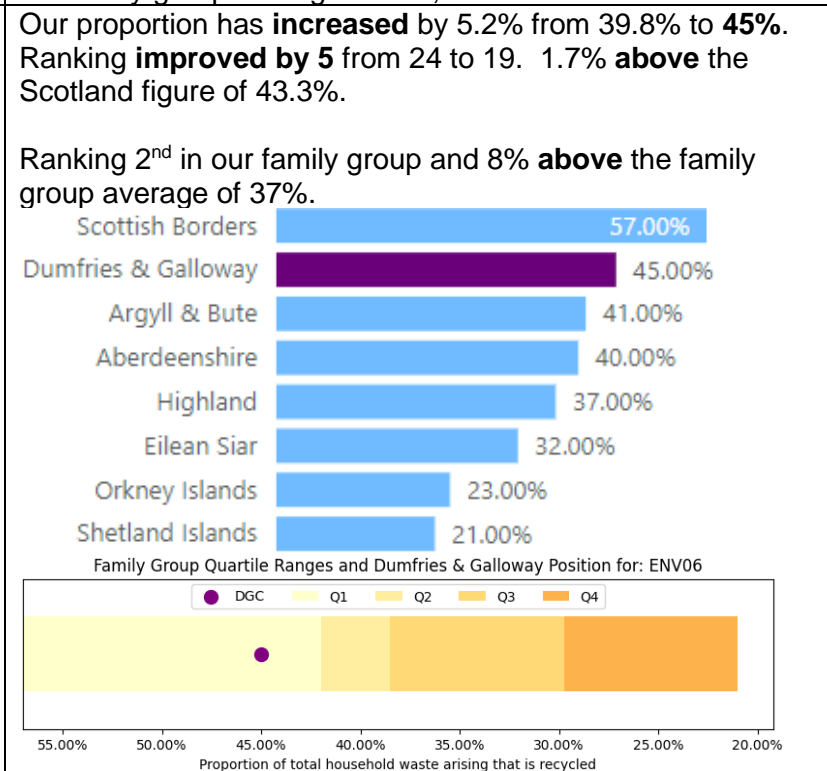
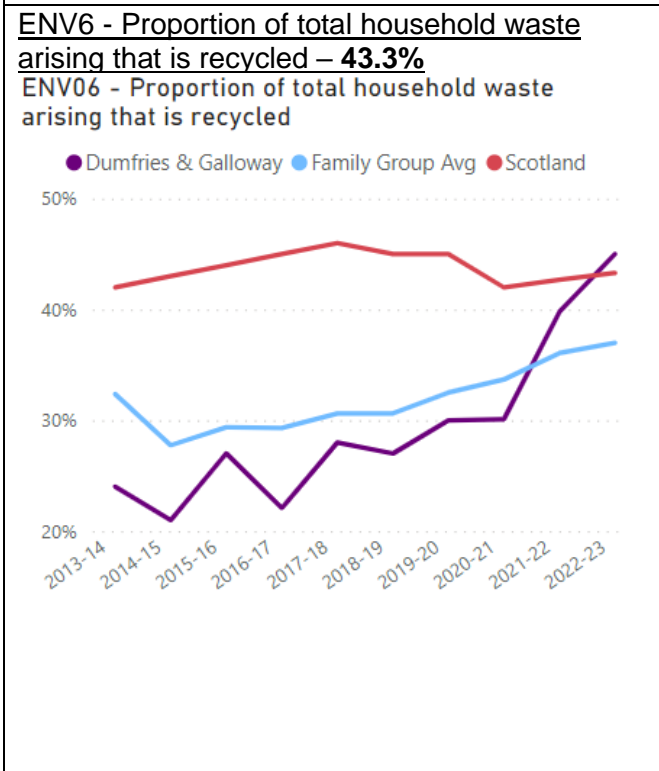


ENV5a - Cost of Trading Standards, Money Advice and Citizens Advice per 1,000 population - £7,060

Our cost has **decreased** by £842 (7.4%) from £11,382 to **£10,540**.
 Ranking has **improved** by 2 from 29 to 27. £3,480 **above** the Scotland figure of £7,060.
 Ranking 5th in our family group and £33 **below** the family group average of £10,573.

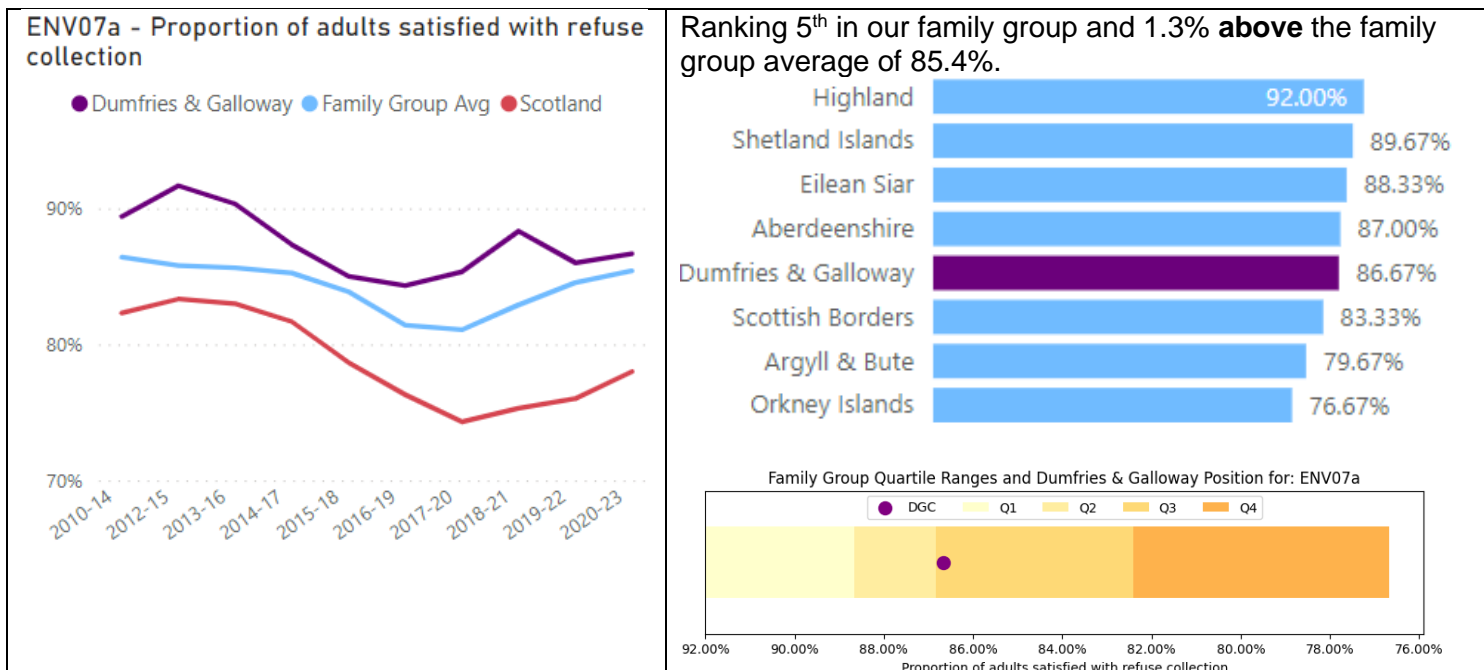
ENV5b - Cost of environmental health per 1,000 population - £15,239

Our cost has **increased** by £375 (3.1%) from £12,227 to **£12,602**.
 Ranking **worsened** by 2 from 9 to 11. £2,637 **below** the Scotland figure of £15,239.
Ranking 1st (lowest) in our family group and £11,790 **below** the family group average of £24,392.



ENV7a - Percentage of adults satisfied with refuse collection - 78%

Our percentage has **increased** by 0.7% from 86% to **86.7%**.
 Notwithstanding this, our ranking **worsened** by 2 from 6 to 8.
 8.7% **above** the Scotland figure of 78%.



ENV7b - Percentage of adults satisfied with street cleaning – 58.3%

Our percentage has **decreased** by 5% from 61% to **56%**. Ranking **worsened by 8** from 18 to 26. 2.3% **below** the Scotland figure of 58.3%. Ranking 6th in our family group and 3.2% **below** the family group average of 59.2%.

Observations and Action - Responsible Chief Officer – Karen Brownlie, Interim Head of Facilities, Waste and Neighbourhood Services and Stephen Hall, Interim Head of Transport and Infrastructure.

Waste
Our costs have decreased, the latest data showing an increase in adults satisfied with refuse collection together with the proportion of total household waste arising that is recycled has increased – is the Interim Head of Service confident that the new waste strategy will continue to improve performance in this area.

Roads
We are continuing to invest less in our road network than other local authorities and the condition of our roads remain in the bottom quartile. Does the Interim Head of Service have indications from the policy investment funding in last years budget that performance in this area is showing an improvement.

Financial Sustainability

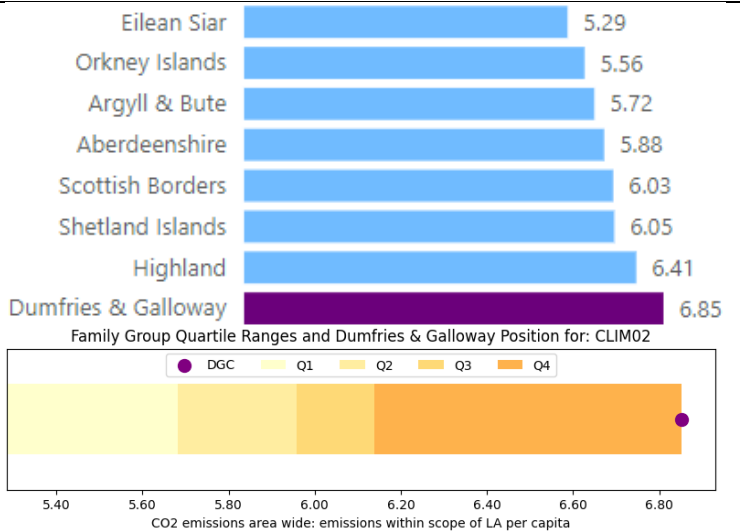
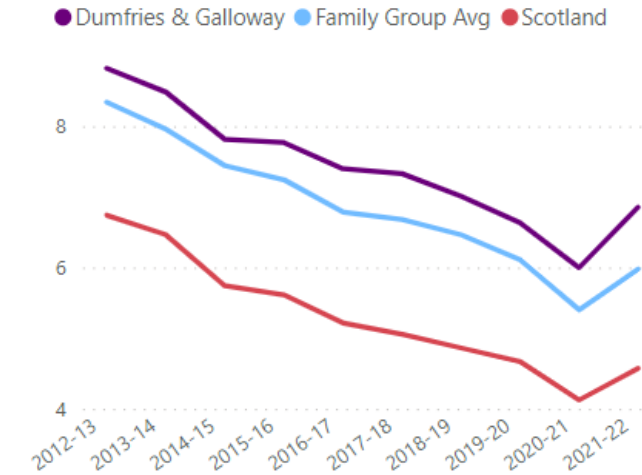
Nationally (Indicator, Scotland figure and emerging trends)	Dumfries and Galloway (including Family Group)
FINSUS1 - Total useable reserves as a % of council annual budgeted revenue – 24.5%	Our percentage has decreased by 2.5% from 27.3% to 24.8% . Ranking has worsened by 5 from 10 to 15. 0.3% above the Scotland figure of 24.5%. Ranking 6 th in our family group and 69% below the family group average of 93.8%.
FINSUS2 - Uncommitted General Fund Balance as a % of annual budgeted net revenue – 3.2%	Our percentage has decreased slightly by 0.1% from 2.2% to 2.1% . Ranking improved by 1 from 24 to 23. 1.1% below the Scotland figure of 3.2%. Ranking 7 th in our family group and 3.8% above the family group average of 5.9%

<p>FINSUS3 - Ratio of Financing Costs to Net Revenue Stream - General Fund – 5.4%</p>	<p>Our ratio has decreased by 1.3% from 6.3% to 5%. Ranking improved by 3 from 16 to 13. 0.4% below the Scotland figure of 5.4%. Ranking 2nd in our family group and 0.8% below the family group average of 5.8%</p>
<p>FINSUS5 - Actual outturn as a percentage of budgeted expenditure – 98.6%</p>	<p>Our percentage has increased slightly by 0.4% from 99.2% to 99.6%. Ranking improved by 2 from 15 to 13. 1% above the Scotland figure of 98.6%. Ranking 2nd in our family group and 1.9% above the family group average of 97.7%</p>

Tackling Climate Change

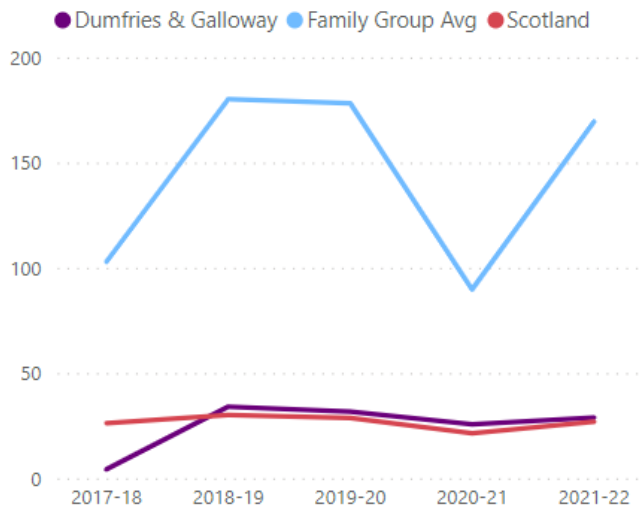
<p>Nationally (Indicator, Scotland figure and emerging trends)</p> <p>CLIM1 - CO2 emissions area wide per capita – 5.10</p> <p>CLIM01 - CO2 emissions area wide per capita</p> <p>Legend: Dumfries & Galloway (purple), Family Group Avg (blue), Scotland (red)</p>	<p>Dumfries and Galloway (including Family Group)</p> <p>Our emissions have increased by 1.33 from 4.23 to 5.56 (latest year 2021-22). Ranking worsened by 4 from 19 to 23. 0.46 above the Scotland figure of 5.10.</p> <p>Ranking 4th in our family group and 1.71 below the family group average of 7.27.</p> <p>Family Group Quartile Ranges and Dumfries & Galloway Position for: CLIM01</p>
<p>CLIM2 - CO2 emissions area wide: emissions within scope of Local Authority per capita – 4.57</p>	<p>Our emissions have increased by 0.85 from 6.00 to 6.85 (latest year 2021-22). Ranking worsened by 1 from 30 to 31. 2.28 above the Scotland figure of 4.57.</p> <p>Ranking 8th (highest) in our family group and 0.88 above the family group average of 5.97.</p>

CLIM02 - CO2 emissions area wide: emissions within scope of LA per capita



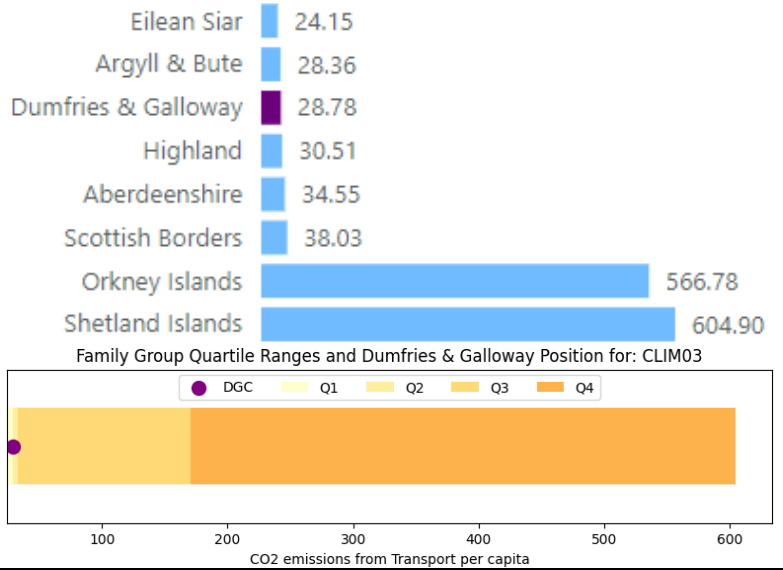
CLIM3 - CO2 emissions from Transport per capita – 26.81

CLIM03 - CO2 emissions from Transport per capita



Our emissions have **increased** by 3.06 from 25.72 to **28.78** (latest year 2021-22). Ranking **worsened** by 1 from 24 to 25. 1.97 **above** the Scotland figure of 26.81.

Ranking 3rd in our family group and 140.73 **below** the family group average of 169.51.

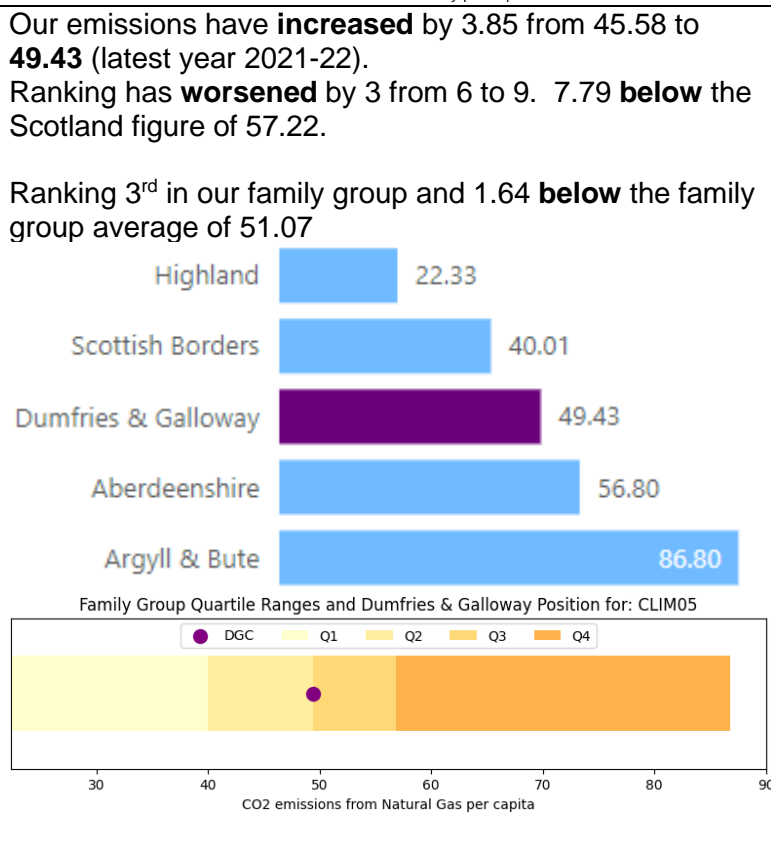
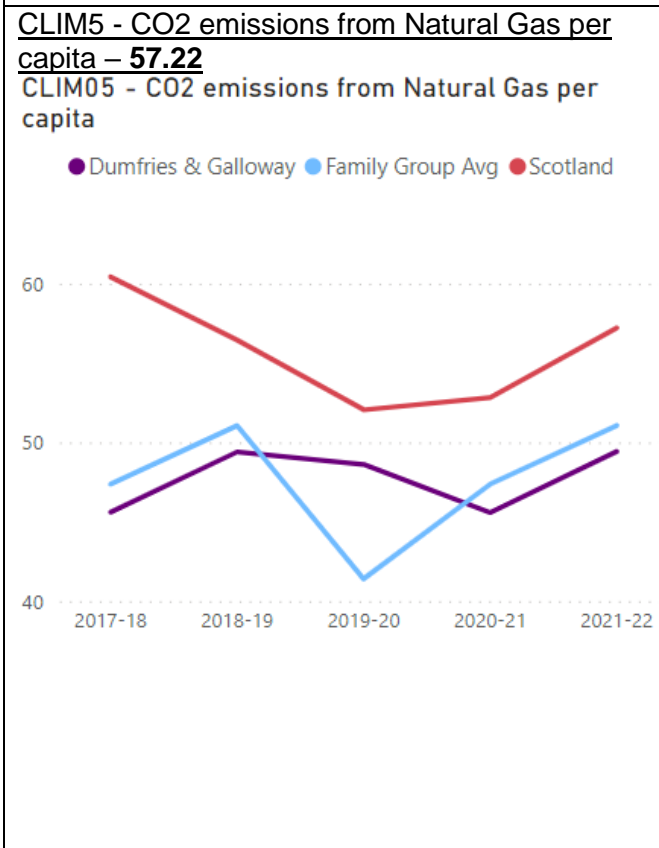
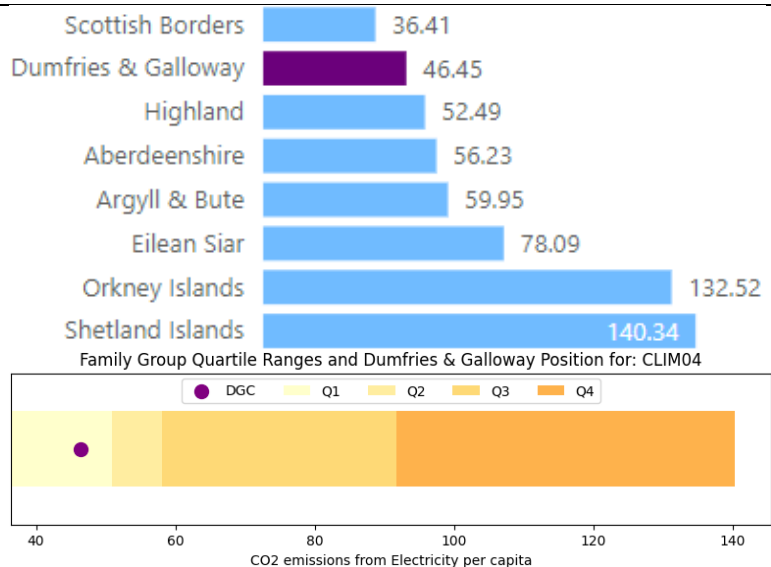
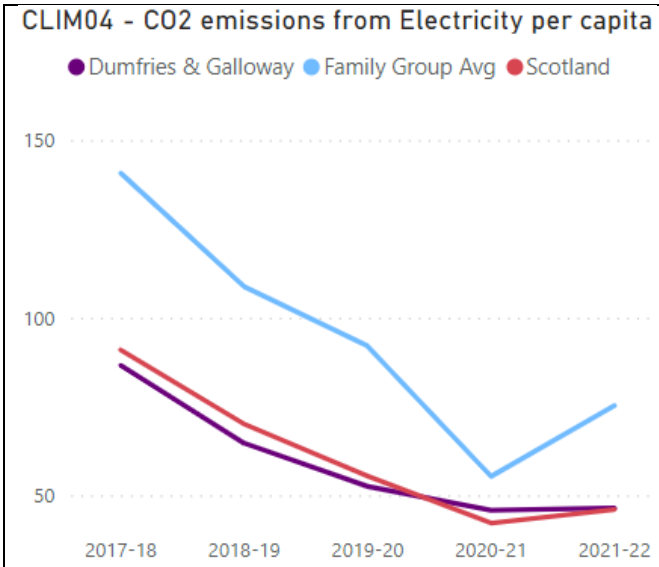


CLIM4: CO2 emissions from Electricity per capita – 46.05

Our emissions have **increased** by 0.65 from 45.80 to **46.45** (latest year 2021-22).

Notwithstanding this, our ranking has **improved** by 1 from 21 to 20. 0.4 **above** the Scotland figure of 46.05.

Ranking 2nd in our family group and 28.86 **below** the family group average of 75.31.



Observations and Action - Responsible Chief Officer – Steve Rogers, Head of Economy and Environment

This suite of indicators aligns to the Safeguard our future principle within the Council Plan - is the Head of Service confident that through the Carbon Management Plan 2 and Climate Change Action Plan that enough is being done to improve performance in this area bearing in mind the 3 additional indicators that have been introduced as part of the 2022-23 framework (Emissions from Transport per Capita; Emissions from Electricity per Capita; and Emissions from Natural Gas per Capita)

Family Groups

To understand why variations in cost and performance are occurring and to allow Councils to work together to ‘drill-down’ into the benchmarking data across services, family groups were created. This means that Councils are being compared that are similar in terms of the type of population that they serve (e.g. relative deprivation and affluence) and the type of area in which they serve them (e.g. urban, semi-rural, rural).

For Children Services and Adult Social Care indicators, we are in Family Group 3 as shown below which is based on deprivation:

People Services	Children, Social Work & Housing Indicators			
	Family Group 1	Family Group 2	Family Group 3	Family Group 4
	East Renfrewshire	Moray	Falkirk	Eilean Siar
	East Dunbartonshire	Stirling	Dumfries & Galloway	Dundee City
	Aberdeenshire	East Lothian	Fife	East Ayrshire
	Edinburgh, City of	Angus	South Ayrshire	North Ayrshire
	Perth & Kinross	Scottish Borders	West Lothian	North Lanarkshire
	Aberdeen City	Highland	South Lanarkshire	Inverclyde
	Shetland Islands	Argyll & Bute	Renfrewshire	West Dunbartonshire
	Orkney Islands	Midlothian	Clackmannanshire	Glasgow City

Least deprived ←————→ Most deprived

For Corporate Services (including Corporate Asset); Culture & Leisure Services; Environmental Services ; Economic Development; Financial Sustainability and Tackling Climate Change, we are in Family Group 1, based on rurality.

Other Services	Environmental, Culture & Leisure, Economic Development, Corporate & Property indicators			
	Family Group 1	Family Group 2	Family Group 3	Family Group 4
	Eilean Siar	Perth & Kinross	Angus	North Lanarkshire
	Argyll & Bute	Stirling	Clackmannanshire	Falkirk
	Shetland Islands	Moray	Midlothian	East Dunbartonshire
	Highland	South Ayrshire	South Lanarkshire	Aberdeen City
	Orkney Islands	East Ayrshire	Inverclyde	Edinburgh, City of
	Scottish Borders	East Lothian	Renfrewshire	West Dunbartonshire
	Dumfries & Galloway	North Ayrshire	West Lothian	Dundee City
	Aberdeenshire	Fife	East Renfrewshire	Glasgow City

Rural ←————→ Urban

APPENDIX 2

2020/21 – total of 98 indicators as the following 4 indicators are biannual:

SW4b: Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life
SW4c: Percentage of adults supported at home who agree that they are supported to live as independently as possible
SW4d: Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided
SW4e: Percentage of carers who feel supported to continue in their caring role

2021/22– total of 98 indicators as the following 4 indicators are biannual:

CHN19a: School attendance rate
CHN19b: School attendance rate (Looked After Children)
CHN20a: School exclusion rates (per 1,000 pupils)
CHN20b: School exclusion rates (per 1,000 'looked after children')

2023/24 – total of 77 indicators as the following 25 indicators – data has not yet been released:

CHN4: % of Pupils Gaining 5+ Awards at Level 5
CHN5: % of Pupils Gaining 5+ Awards at Level 6
CHN6: % of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)
CHN7: % of Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)
CHN8a: The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week
CHN8b: The Gross Cost of "Children Looked After" in a Community Setting per Child per Week
CHN9: % of children being looked after in the community
CHN11: Proportion of Pupils Entering Positive Destinations
CHN17: % of children meeting developmental milestones
CHN19b: School attendance rate (Looked After Children)
CHN20a: School exclusion rates (per 1,000 pupils)
CHN20b: School exclusion rates (per 1,000 'looked after children')
CHN22: % of child protection re-registrations within 18 months
CHN23: % Looked After Children with more than 1 placement in the last year (Aug-July)
CHN24: % of children living in poverty (after housing costs)
SW4b: Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (comparator year 2019-20)
SW4c: Percentage of adults supported at home who agree that they are supported to live as independently as possible (comparator year 2019-20)
SW4d: Percentage of adults supported at home who agree that they had a say in how their help
SW4e: Percentage of carers who feel supported to continue in their caring role
ECON11: Gross Value Added (GVA) per capita
CLIM1: CO2 emissions area wide per capita
CLIM2: CO2 emissions are wide: emissions within scope of LA per capita
CLIM3: CO2 emissions from Transport per capita
CLIM4: CO2 emissions from Electricity per capita
CLIM5: CO2 emissions from Natural Gas per capita