



Delivery of the Council Plan 2023–2024





Council Plan on a Page

VISION: Our ambition is to be a **successful region**, with a **growing economy**, based on **fairness, opportunity** and **quality public services**, where all citizens prosper. Working in partnership, with **connected, healthy** and **sustainable communities**.

The region will be **the natural place to live, work, visit and invest**.

Principles

Safeguard our future

- Address the climate emergency
- Protect our natural capital

Support our citizens

- Put customers at the heart of services
- Support the most vulnerable and in need
- Address inequalities
- Offer digital services

Support our communities

- Empowering communities and individuals
- Work in partnership
- Focus on local and place
- Invest to enable change

Be a responsive Council

- Communicate openly
- Maintain high standards
- Maintain sustainable finances
- Make best use of resources
- Be organised to deliver

Themes and Strategic Outcomes

Economy

- There is a diversified and growing local economy that benefits all
- Our workforce and their skills base are growing
- Rural communities and places are vibrant and thriving
- Enhancing the region's natural capital benefits local communities and businesses
- Businesses are supported to start and grow
- Investment in the region benefits communities and the local economy

Travel, Connectivity and Infrastructure

- Roads, paths, cycling and walking networks in the region are improved
- Communities are protected from the impact of floods
- Sustainable travel in the region contributes to net zero²
- The Council is a low carbon organisation
- People have access to services that are modern, efficient and responsive
- Digital connectivity supports thriving rural communities

Education and learning

- Places of learning are inclusive, sustainable and meet the needs of local communities
- We get it right for every child
- Children, young people and adults transition successfully through all life stages
- Young people and adults succeed in what they want to achieve
- Participation in creativity and play is part of early and lifelong learning experiences
- Local people can build their skills and confidence

Health and Wellbeing

- Prevention and early intervention assist people to have independent lives
- Access to personal support and care helps keep people safe
- People are active, resilient and improving their health and wellbeing
- Help is provided to tackle the causes and effects of poverty, inequality and increased cost of living
- People have access to high quality, affordable housing that supports their independence, prosperity and wellbeing



Delivering the Council Plan

The Council Plan outlines the themes and strategic outcomes we aim to achieve between 2023 and 2028.

At the start of every financial year, the Council produces an action plan.

This action plan sets out how the Council intends to achieve its **strategic outcomes** in 2023–2024.

The action plan will be published on the Council's website.















THEME: Economy

DELIVERY OF THE COUNCIL PLAN - 2023/2024 - HIGH LEVEL ACTIONS













Strategic Outcome 1: There is a diversified and growing local economy that benefits all.

REF	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICERS	RELATED THEMES & OUTCOMES
1.1	Develop a clear proposition to lobby for development of a South West Euro Gateway cluster or investment zone in the west of the region, to support economic growth and opportunity.	Economy and Resources	Head of Economy and Development	 3,4,5, 6
1.2	Working with South of Scotland Enterprise develop a South of Scotland approach to Community Wealth Building which includes, as appropriate, public and third sector partners operating in Dumfries and Galloway.	Economy and Resources	Head of Economy and Development	 1,3,6  22
1.3	Strengthen opportunity for local suppliers and contractors through our supplier development programme.	Finance, Procurement and Transformation	Head of Finance and Procurement Head of Economy and Development	 5 & 6
1.4	Implement the Major Festivals and Events Strategy which supports community development, economic growth and the cultural diversity of our region.	Communities	Head of Neighbourhood Services	 3,4,5,6
1.5	Deliver the Shared Prosperity Fund Programme across the three investment priorities of Community and Place, Local Business and People and Skills during 2023/24, investing £2.7m.	Economy and Resources	Head of Economy and Development	 1,2,3,4,5,6  16,18  22
1.6	Continue to support the Advanced Manufacturing (AIMS) project working with Dumfries and Galloway and Scottish Borders colleges and local businesses and entrepreneurs.	Economy and Resources	Head of Economy and Development	 2, 5  18
1.7	Develop a Regional Food Plan with partners, building on the excellent work of the Dumfries and Galloway Sustainable Food Partnership and other stakeholders.	Economy and Resources	Head of Economy and Development Head of Neighbourhood Services	 3, 4,  21, 22













Strategic Outcome 2: Our workforce and their skills base are growing.

REF	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
2.1	Working with partners, deliver the Local Employability Programme, to provide positive interventions which support local people.	Economy and Resources	Head of Economy and Development	 16, 18  21, 22
2.2	Build on and extend the success of the Kickstart model for work experience and training by funding a further 30 placements for local unemployed people to gain work experience and develop their skills.	Economy and Resources	Head of Economy and Development	 1, 5  15, 16, 18  21, 22
2.3	Provide access to specialist driver certificate of professional competence and MiDAS mini bus training to local businesses.	Economy and Resources	Head of People and Transformation	 5  18
2.4	Implement a campaign with the Youth Council, alongside local trade unions, aimed at under 16s focussed on their employment rights.	Economy and Resources	Head of People and Transformation Head of Community Services Head of Quality and Curriculum	 15, 18  21, 22
2.5	Conduct a staff survey across the organisation's workforce to support action on organisational development and engagement, and identify gaps and opportunities for our workforce.	Economy and Resources	Head of People and Transformation	 21



Strategic Outcome 3: Rural communities and places are vibrant and thriving.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
3.1	Support the delivery of the UCI Cycling World Championships which is the world's biggest cycling event in Scotland with events in Dumfries and Galloway, ensuring there is good communication with local communities on the events programme.	Communities	Head of Neighbourhood Services	 1, 4, 5, 6  7  21
3.2	Progress our work with communities in Gretna, Kirkconnel and Kelloholm, Stranraer, Whithorn and Wigtown to develop their Borderlands Place Plans, to secure investment in their ambitions.	Economy and Resources	Head of Economy and Development	 1, 6
3.3	Help communities to develop place plans and deliver their ambitions, through engagement and advice to communities working with local partners.	Communities	Head of Community Services Head of Economy and Development	 1, 6
3.4	Provide funding and support for a wide range of community led economic regeneration across the region, through the development of viable projects including projects such as Stranraer Furniture Project, Carsphairn Rural Skills Centre, Space to Grow Moffat, Let's Get Sporty, Glenluce Healthy Living and Langholm Primary School.	Economy and Resources	Head of Economy and Development	 1, 6
3.5	Support town centre regeneration in Dumfries working with the Dumfries Partnership Action Group and the delivery of their Dynamically Different Dumfries plan.	Economy and Resources	Head of Economy and Development Head of Community Services	 1, 6  23
3.6	Support the community led development at the former 'Oven' building in Dumfries town centre to develop town centre housing and flexible business space.	Economy and Resources	Head of Economy and Development	 1, 6  23



REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
3.7	Support community asset transfers which empower communities to take ownership of Council properties and land.	Communities	Head of Community Services	 1, 6
3.8	Work in partnership with local communities to maintain and improve play parks and recreational spaces across the region.	Communities	Head of Neighbourhood Services	 6  23
3.9	Support the Dumfries and Galloway Resettlement Programme, including Syrian, Afghan and Ukrainian arrivals with investment from the Scottish and UK Governments.	Communities	Head of Community Services	 22, 23
3.10	Develop and implement a Litter Reduction Action Plan, including working with local communities and Keep Scotland Beautiful.	Communities	Head of Neighbourhood Services	 21
3.11	Deliver Youth Beatz which is Scotland's largest free youth music festival.	Communities	Head of Community Services	 6  15,17  21









Strategic Outcome 4: Enhancing the region's natural capital benefits local communities and businesses.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
4.1	Complete the 2018-2023 Delivery Phase of the Galloway Glens project scheme as part of the National Lottery Heritage Funding.	Economy and Resources	Head of Economy and Development	 1,2,3,5, 6  18  21
4.2	Delivery of committed environment and core path projects including Threave footpath and Rewilding project, Red Squirrel improvements and viewing hide Kirkcudbright and the Criffel Sea to summit footpath and the Rhins Coastal Trail.	Economy and Resources	Head of Economy and Development	 1,3, 6  7  21
4.3	Support the Galloway and Southern Ayrshire Biosphere Reserve to promote sustainable development, business and tourism.	Economy and Resources	Head of Economy and Development	 1,2,3,5, 6  18
4.4	Support the next phase of the Borderlands Natural Capital programme, with business cases now submitted to UK and Scottish Governments for approval. This includes the Marine pilot for a sustainable Solway economy.	Economy and Resources	Head of Economy and Development	 1,3, 6
4.5	Working with partners across the South of Scotland to develop a Regional Land Use Framework.	Economy and Resources	Head of Economy and Development	 1,3, 6
4.6	Support organisers of festivals and events by creating a 'Greener Events Toolkit' for use in the region.	Communities	Head of Neighbourhood Services	 3, 5  10



Strategic Outcome 5: Businesses are supported to start and grow.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
5.1	Progress the Borderlands Business Infrastructure investment programme, focused on the development of key sites in Annan, Castle Douglas and Newton Stewart, including the acquisition of the three identified sites.	Economy and Resources	Head of Economy and Development	 1, 3, 6  18
5.2	Work with regional and national partners to develop a South of Scotland Responsible Tourism Destination Development and Marketing Strategy to support the tourism sector.	Economy and Resources	Head of Economy and Development	 1,2,3,4, 6
5.3	Deliver an e-commerce support programme to 30 businesses to help them get online and benefit from new customer opportunities.	Economy and Resources	Head of Economy and Development	 1, 4, 6 TCI 12
5.4	Support local businesses with the costs of doing business through providing funding from the Net Zero Transition Fund.	Economy and Resources	Head of Economy and Development	 1, 4, 6  12
5.5	Working with the Regional Economic Partnership progress action development of an Inward Investment Strategy during 2023/24.	Economy and Resources	Head of Economy and Development	 6
5.6	Support the delivery Dumfries and Stranraer conservation area regeneration schemes which provide funding to support the owners of the buildings to repair and restore traditional shop fronts, and other conservation repair and restoration works in those areas.	Economy and Resources	Head of Economy and Development	 3, 6  21
5.7	Develop and agree an updated Non-Domestic Relief Policy which supports the local economy.	Communities	Head of Neighbourhood Services	 1,3, 6



Strategic Outcome 6: Investment in the region benefits communities and the local economy.




REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
6.1	Working with our project delivery partners support the development and delivery of the Levelling Up investment of £4.6m in Stranraer Water Sports Centre and £5.2m in Dalbeattie Rocks and Wheels.	Economy and Resources	Head of Economy and Development	 1, 3, 5  18  21
6.2	Progress the redevelopment of the George Hotel site in Stranraer through Levelling Up investment of £7.8m.	Economy and Resources	Head of Economy and Development	 1, 3 & 5
6.3	Progress the delivery of the Stranraer Marina expansion project and develop the full business case to confirm Borderlands Growth Deal funding.	Economy and Resources	Head of Economy and Development	 1, 3, 4 & 5  18  21
6.4	Support funding for the development of the Old School, Thornhill project by providing capital match funding of £300,000 towards the project's RFGF award of £1.1m and to manage the grant award on behalf of the government.	Economy and Resources	Head of Economy and Development	 3, 5  11  15, 17, 18  21
6.5	Support funding for the development of the Lockerbie Hub project by providing capital match funding of £775,000 toward the project's RCGF award of £2.6m and to manage that grant award on behalf of the government.	Economy and Resources	Head of Economy and Development	 3, 5  11  15, 17, 18  21

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
6.6	Support further development of the Annan harbour regeneration project, working with the community through the Annan Harbour Trust, allocating funding for community regeneration projects that support economic growth potential, building on the development and revitalisation of heritage and cultural assets and providing an opportunity for local communities and visitors to enjoy activities and sports and active lifestyles.	Economy and Resources	Head of Economy and Development	1, 3, 5, 6 18 21
6.7	Progress the development of the new Local Development Plan 3.	Economy and Resources	Head of Economy and Development	3, 4 7 23
6.8	Secure improvements in capacity and capability of the Council's Development Management service to meet needs of customers and developers, through the implementation of recommendations from the independent review.	Economy and Resources	Head of Economy and Development	3, 5, 6 23
6.9	Implement the early actions in the new Vacant and Derelict Land and Property strategy including developing a Council register of vacant and derelict sites, producing site-level information to assist future development and seeking funding opportunities to carry out feasibility studies that help with site re-use.	Economy and Resources	Head of Economy and Development	3, 6 6

THEME: Travel, Connectivity and infrastructure



Strategic Outcome 7: Roads, paths, cycling and walking networks in the region are improved.




REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
7.1	Work with the A75/A77 Action Group to lobby for investment in these strategic roads.	Communities	Head of Roads and Infrastructure	 3, 6
7.2	Lobby for investment in transport infrastructure from both the UK and Scottish Government to improve transport and travel links across the south west of Scotland.	Communities	Head of Roads and Infrastructure Head of Neighbourhood Services	 3, 6
7.3	Deliver the Roads Investment Programme, reflecting the increased Council investment, to improve our roads and associated infrastructure.	Communities	Head of Roads and Infrastructure	 3, 6
7.4	Develop a Dumfries and Galloway Parking Strategy which will maintain the social and economic vitality of our region.	Communities	Head of Roads and Infrastructure	 3, 6



REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
7.5	Implement the Active Travel Strategy which will promote active and sustainable travel.	Communities	Head Roads and Infrastructure Head Neighbourhood Services	3, 6 21
7.6	Implement the 20mph Speed Limit Schools Programme which will promote accessible and safer routes to school.	Communities	Head of Roads and Infrastructure	3 9 13 21
7.7	Implement the 20mph Speed Limit Communities Programme which will promote accessible and safer routes.	Communities	Head of Roads and Infrastructure	3
7.8	Implement Phases 2 and 3 of the Memorial/Headstone Safety Project.	Communities	Head of Neighbourhood Services	3
7.9	Develop a Dumfries and Galloway Burial Grounds Strategy which will meet the needs of our citizens of all faiths.	Communities	Head of Neighbourhood Services	






Strategic Outcome 8: Communities are protected from the impact of floods.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
8.1	Publish the Newton Stewart Flood Protection Scheme which will include community and stakeholder consultation.	Communities	Head of Roads and Infrastructure	 3, 6
8.2	Complete the works on the Stranraer Flood Protection Scheme which will reduce the impact of flooding on the town.	Communities	Head of Roads and Infrastructure Head of Neighbourhood Services	 3, 6
8.3	Continue to support local residents and businesses affected by flooding which will include a subsidy scheme for protection products, resilience support and engagement.	Communities	Head of Roads and Infrastructure Head of Neighbourhood Services Head of Community Services Head of Governance and Assurance	 20, 21



Strategic Outcome 9: Sustainable travel in the region contributes to net zero.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
9.1	Develop solutions for community transport with partners and stakeholders and the region's community transport providers, to ensure the operation of a quality, sustainable and consistent community transport network across the region for those who need it.	Communities	Head of Neighbourhood Services	 1, 3  11  21, 22
9.2	Work with SWestrans to help develop and implement a public transport model based on needs, at a community level, supporting local bus and community transport and also commercial local bus and rail.	Communities	Head of Neighbourhood Services	 1, 3  11  21, 22





Strategic Outcome 10: The Council is a low carbon organisation.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
10.1	Approve and implement a refreshed Council Waste Strategy which will improve reuse and recycling rates.	Communities	Head of Neighbourhood Services Head of Roads and Infrastructure	4, 6 11
10.2	Develop a Local Heat and Energy Efficiency Strategy that will set out how we decarbonise buildings across the region, ahead of delivery from 2024.	Economy and Resources	Head of Economy and Development	4, 6 23
10.3	Working with partners identify and progress opportunities for district heating solutions focusing on Dumfries and Stranraer initially, building on the current activities with the Crichton Trust to assess the feasibility of the warm rock aquifer below Dumfries.	Economy and Resources	Head of Economy and Development	4, 6 22, 23
10.4	Reduce energy usage and improve energy efficiency in Council buildings, reducing costs.	Economy and Resources	Head of Economy and Development	
10.5	Address Council travel arrangements which will reduce travelling and improve efficiency.	Communities	Head of Neighbourhood Services	8



Strategic Outcome 11: People have access to services that are modern, efficient and responsive.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
11.1	Establish a programme of service change to support future financial sustainability and prioritisation of services, supported with additional capacity in specialist financial and analytical skills and resources.	Dumfries and Galloway	Director Economy and Resources	12
11.2	Implement digital service redesign of systems and processes for roads maintenance, leisure and sports booking and membership, revenues and benefits and internal recruitment, to deliver savings and efficiencies.	Economy and Resources	Head of People and Transformation	12
11.3	Undertake user research with customers to ensure our services are simple, secure and easy to access and use online, leading to improved online services to help customers request, report and receive progress updates, starting with recycling and roads requests.	Economy and Resources	Head of People and Transformation	3 12 22
11.4	Deliver a community participation and engagement programme which will ensure our Council services meet the needs of stakeholders.	Communities	Head of Community Services	
11.5	Implement the improvements and investment in Governance and Assurance Service to build capacity, improve efficiency and strengthen governance.	Communities	Head of Governance and Assurance	
11.6	Update our Licensing Board arrangements which will deliver a more effective and efficient consideration of applications.	Communities	Head of Governance and Assurance	1, 3, 5



Strategic Outcome 12: Digital connectivity supports thriving rural communities.








REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
12.1	Work with Borderlands partners, commercial providers and the UK and Scottish Governments to maximise the impact of potential digital investment, ensuring digital infrastructure is delivered to benefit citizens, businesses and communities.	Economy and Resources	Head of Economy and Development	1, 5, 6 11
12.2	Ensure that those local premises not covered by digital broadband programmes are able to work with commercial providers to access high speed broadband, through promotion of UK and Scottish Government voucher schemes intended to ensure that every home and business in Scotland can access high speed broadband.	Economy and Resources	Head of Economy and Development	1, 5 6 11 22
12.3	Deliver public access to wi-fi across all Council buildings.	Economy and Resources	Head of People and Transformation	3 11 16 22



THEME: Education and Learning



Strategic Outcome 13: Places of learning are inclusive, sustainable and meet the needs of local communities.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
13.1	Deliver model of education that meets the needs of the most vulnerable particularly around care experienced children and young people including alternative curriculum required.	Social Work	Chief Social Work Officer	 14, 16
13.2	Develop a sustainable model for our school estate by August 2023 and create an enabling team to progress the work.	Education and Learning	Head of Learning and Resources	 14, 16
13.3	Develop an updated agreed priority programme of investment in school assets.	Education and Learning	Head of Learning and Resources	
13.4	Commence the new build of Dumfries High School.	Education and Learning	Head of Learning and Resources	 14, 16
13.5	Progress plans for the refurbishment of Dumfries Academy.	Education and Learning	Head of Learning and Resources	 14, 16
13.6	Review how the wider Council, community groups and other relevant partners can utilise available space in Schools.	Education and Learning	Head of Learning and Resources	 3, 6  18  21








REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
13.7	Agree status of schools who meet the threshold of <10 pupils on mothballing, from August 2024.	Education and Learning	Head of Learning and Resources	 14
13.8	Develop a workforce plan for Schools staff to support learning, build capacity and resilience, developing job roles and career pathways.	Education and Learning	Head of Learning and Resources	 14, 18
13.9	Complete the reorganisation of the management arrangements for schools of less than 100 pupils by August 2023.	Education and Learning	Head of Learning and Resources	 14
13.10	Implement a Digital Skills development programme to increase the digital skills of teaching and non teaching staff.	Education and Learning	Head of Learning and Resources	 11  18








Strategic Outcome 14: We get it right for every child.













REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
14.1	Schools will adopt a rights based approaches to meet children's basic needs and empower them to realise their full potential with all schools registered for, and achieving levels of, UNCRS RSS accreditation	Education and Learning	Head of Quality and Curriculum	 16  21
14.2	All staff, teachers and learning assistants are trained in Inclusive Practice approaches and schools undertake self evaluation and reflection on this.	Education and Learning	Head of Quality and Curriculum	 16, 18  21
14.3	Scale up intervention, early intervention and wellbeing models of service delivery for all children, young people and families, that promotes resilience and better emotional, mental and physical health, ensuring timely access to appropriate, locality focused services.	Social Work	Chief Social Work Officer	 19, 21
14.4	Develop the role and responsibilities of Corporate Parents, ensuring our children, looked after and young people are provided with the opportunities and life chances they deserve.	Social Work	Chief Social Work Officer	 16  19, 21



REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
14.5	Work to ensure that our children, young people and families live in a safe, nurtured and loved home environment to keep them safe from harm including those in foster care, kinship care, residential care and/or adoptive parents/carers.	Social Work	Chief Social Work Officer	 16  19, 21
14.6	Ensure that any child in Dumfries and Galloway who needs to have a joint investigative interview will have one in a way that is trauma informed, tailored to their individual needs and is undertaken by specialist staff to support the child's right to protection, justice and recovery from trauma.	Social Work	Chief Social Work Officer	 9, 20














Strategic Outcome 15: Children, young people and adults transition successfully through all life stages.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
15.1	Promote access to early learning and childcare for eligible two year olds to increase the number attending.	Education and Learning	Head of Quality and Curriculum	 14, 17 21
15.2	Support high quality play-based teaching and education and transitions to increase the number of children in early years achieving developmental milestones.	Education and Learning	Head of Quality and Curriculum	 14, 17  21
15.3	Review existing transition arrangements from early learning and childcare to Primary and from Primary to Secondary.	Education and Learning	Head of Quality and Curriculum	 14, 16
15.4	Standardise approaches to securing post school destinations through consistent approaches and improved use of data.	Education and Learning	Head of Quality and Curriculum	 2  16, 18
15.5	Develop and embed the Careers Education Standard and work with partners to develop a curriculum that supports children and young people to develop skills for learning, life and work.	Education and Learning	Head of Quality and Curriculum	 2  16, 18  21
15.6	Increase parental involvement in decision making processes at key points in Education.	Education and Learning	Head of Quality and Curriculum	 14, 16
15.7	Ensure parents and families have access to quality, evidence-based Family Learning and Parenting programmes	Communities	Head of Community Services	 18  19









Strategic Outcome 16: Young people and adults succeed in what they want to achieve.

REF.	ACTION	LEAD COMMITTEE	CHIEF OFFICER	RELATED THEMES
16.1	Increase the percentage of children and young people achieving expected Curriculum for Excellence levels.	Education and Learning	Head of Quality and Curriculum	 14, 15, 18
16.2	Improve levels of attainment for young people in the senior phase.	Education and Learning	Head of Quality and Curriculum	 5, 18
16.3	Improve attendance of all children and young people including those who are care experienced and those residing in the lowest 20% Scottish Index of Multiple Deprivation (SIMD).	Education and Learning	Head of Quality and Curriculum	 14  21
16.4	Reduce exclusions (rate per 1000) of children and young people in the lowest 20% SIMD and care experienced children and young people.	Education and Learning	Head of Quality and Curriculum	 14  21
16.5	Develop curriculum offer that increases the number and range of opportunities for young people to experience a broader choice of subjects and learning to support transition to a positive destination.	Education and Learning	Head of Quality and Curriculum	 15, 18
16.6	Develop partnerships that increase the number and range of opportunities for young people to develop a variety of skills and vocational based learning.	Education and Learning	Head of Quality and Curriculum	 15, 18  21
16.7	Implement the Youth Participation and Engagement Strategy which includes supporting the Youth Council and Scottish Youth Parliament Members.	Communities	Head of Community Services	 14, 18  21



Strategic Outcome 17: Participation in creativity and play is part of early and lifelong learning experiences.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
17.1	Deliver the Bookbug programme which provides every child in Scotland with four free bags of books as babies, toddlers, three and five year olds.	Communities	Head of Neighbourhood Services	 15  21
17.2	Deliver storytime sessions and linked activities which includes partnering with the Scottish Book Trust.	Communities	Head of Neighbourhood Services	 15  21
17.3	Provide a range of practical support for school staff to develop play teaching and education in primary schools.	Education and Learning	Head of Quality and Curriculum	 15
17.4	Develop curriculum offer that increases the number and range of opportunities for young people to develop transferable skills.	Education and Learning	Head of Quality and Curriculum	 16, 18









Strategic Outcome 18: Local people can build their skills and confidence.

REF.	ACTION	LEAD COMMITTEE	CHIEF OFFICER	RELATED THEMES
18.1	Deliver Wider Achievement programmes for young people, including Youth Scotland Awards, Heritage Hero, John Muir and Duke of Edinburgh's Award.	Communities	Head of Community Services	 2  15, 16  21
18.2	Provide the Multiply Programme – adult numeracy programme commissioned through the local employability and skills partnership.	Economy and Resources	Head of Economy and Development	 2  16, 18  21
18.3	Provide digital learning, literacy and numeracy support and English as a Second or Other Language (ESOL) to local people.	Communities	Head of Community Services	 2  15  21
18.4	Deliver the Summer of Play Programme which will include which will include opportunities for young people aged 12-25 throughout the school holiday period.	Communities	Head of Community Services	 16  21
18.5	Invest in volunteering including environmental and cultural opportunities.	Communities	Head of Community Services	 2  17  21
18.6	Deliver a programme of accredited learning opportunities for adults to help build confidence, progress into further education and improve employability.	Communities	Head of Community Services	 2  17  21

THEME: Health and Wellbeing



Strategic Outcome 19: Prevention and early intervention assist people to have independent lives.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
19.1	Further extend the Single Access Point to include adult and child disability payments, hot meal provision, blue badge desk based assessments, palliative nursing, weight management, long-Covid support, out of hours referral process and active communities, supported with dedicated funding until March 2025.	Social Work Services	Chief Social Work Officer	 11  20, 21, 22
19.2	Provide timely support to our most vulnerable through the introduction of an Adult Support and Protection standalone team.	Social Work Services	Chief Social Work Officer	 20
19.3	Conduct a review of Out Of Hours provision to ensure a robust, safe and resilient service for the future.	Social Work Services	Chief Social Work Officer	 11  20
19.4	Progress work on Adult Support and Protection in the priority activity areas of sexual exploitation, human trafficking, domestic abuse, financial harm, neglect, self-neglect and hoarding by delivering the training programme for all partners.	Social Work Services	Chief Social Work Officer	 20







REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
19.5	Enhance our model of prevention, and early and effective intervention to keep our children, young people and families safe.	Social Work Services	Chief Social Work Officer	14, 15 20
19.6	Deliver holistic whole family support to provide the early and effective intervention to all children, young people, and families across the region.	Social Work Services	Chief Social Work Officer	15 21
19.7	Increase opportunities to collaborate with third sector organisations building on existing practices and projects in line with peer and community support on early intervention and prevention agenda for our vulnerable children and families	Social Work	Chief Social Work Officer	15 21, 22
19.8	Implement the Housing Options and Homelessness Strategy which will provide assistance to those at threat of homeless.	Communities	Head of Neighbourhood Services	23













Strategic Outcome 20: Access to personal support and care helps keep people safe.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
20.1	Develop a service providing independent advice and support to promote informed choice for people accessing Self Directed Support, with an initial scoping exercise to explore the options available, consulting with service users, staff, and partners.	Social Work Services	Chief Social Work Officer	 16  19
20.2	Develop a Complex Care and Support Team through implementation of a Complex Needs Plan, development of Dynamic Support Register, Positive Behaviour Support , Assertive Outreach Team and supported accommodation for those with complex needs	Social Work Services	Chief Social Work Officer	 16  19, 21













Strategic Outcome 21: People are active, resilient and improving their health and wellbeing.













REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
21.1	Deliver Active Communities physical activity programme which supports older adults with long term conditions.	Communities	Head of Neighbourhood Services	 16, 18  19
21.2	Implementation of the Armed Forces Covenant which includes support for current and former Service personnel, especially with Education and Housing needs and providing funding for events and activities that support the Armed Forces and Veterans in our region.	Communities	Head of Community Services	 15, 16, 18  19, 23
21.3	Deliver the Youth Information in Schools project across all 16 secondary schools which will assist with mental health support.	Communities	Head of Community Services	 16, 18  19
21.4	Support staff health and wellbeing through the introduction of wellbeing cafes for adult social care, programmes within Education, menopause blethers, wellbeing conversations, wellbeing checks and the delivery of mental health training programme to over 300 managers.	Economy and Resources	Head of People and Transformation Chief Social Work Officer Head of Learning and Resources	 11  18

Strategic Outcome 22: Help is provided to tackle the causes and effects of poverty and increased cost of living.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
22.1	Extension of free school meals to all primary school children.	Education and Learning	Head of Learning and Resources Head of Economy and Development	 14  22
22.2	Deliver the 2023/24 actions in the Child Poverty Strategy focusing on reducing child poverty, targeting our approach to care experienced children, young people, and the National Tackling Child Poverty Action Plan.	Social Work Services	Chief Social Work Officer	 14, 15, 16  19
22.3	Deliver the Cost of Living Programme which will mitigate the cost of living increases on citizens, customers, employees, householders, people experiencing poverty and inequalities and businesses.	Communities	Head of Community Services	 15  19
22.4	Deliver the Council's contribution to the Poverty and Inequality Strategy Action Plans which includes support for finance, energy, food and wellbeing.	Communities	Head of Community Services	 15  19



Strategic Outcome 23: People have access to high quality affordable housing that supports their independence, prosperity and wellbeing.

REF.	ACTION	LEAD COMMITTEE	LEAD CHIEF OFFICER(S)	RELATED THEMES & OUTCOMES
23.1	Support partners in the delivery the commitment in the 2023/24 Affordable Housing Supply Programme in Dumfries and Galloway.	Economy and Resources	Head of Economy and Development	 2, 6  22
23.2	Support the Area Based and Local Authority Flex Schemes to allow the leverage of additional funding for the delivery of energy efficiency improvements to privately owned homes, targeted at householders living in fuel poverty.	Economy and Resources	Head of Economy and Development	 2, 6  22
23.3	Allocate £1 million to the Town Centre Living Fund to support the regeneration of town centres by providing affordable homes within walking distance of existing services.	Economy and Resources	Head of Economy and Development	 2, 6  22
23.4	Progress and roll out of housing protocol including accessibility and sustainability accommodation for our care experienced young people.	Social Work Services	Chief Social Work Officer	 2, 6  15  22
23.5	Invest in the Scheme of Assistance, providing health and social care partners with over £1 million to support care and repair; small repairs, home support; dementia friendly design and food at home services.	Economy and Resources	Head of Economy and Development	 19, 20, 22
23.6	Develop a masterplan for Lochside regeneration working with local communities and Wheatley Homes South to support new investment and opportunities in that area.	Economy and Resources	Head of Economy and Development	 6  22