



# #KeepThePromise

## Challenge Poverty Week 2021

Who are we?

Dumfries and Galloway Shielding Team are here to provide essential assistance to those who don't have access to a network of support whilst they are self-isolating due to COVID-19.

What do we do?

Our Shielding Team can support to ensure that you have access to the essentials such as accessing online shopping, home deliveries or prescription collections should you be unable to source alternative supports. During your initial contact with Test and Protect, you will be asked if you consent to your details being shared with the Local Authority. If you do consent, then your information is provided to the Shielding Team and we will proactively make contact with you to check that you have everything that you need. Please bear in mind that, should the local COVID cases surge, then there may possibly be a delay in our response to you.

Should you not have given consent but find that you do require support, the team can still be accessed by individuals.

How can we help?

If you have been asked to isolate by Test and Protect due to being a positive case of COVID-19, a close contact of a positive case or are the main care giver for a child under 16 that has been asked to self-isolate we can provide:

- Support to ensure that you have access to groceries and prescription medication
- A self-isolation grant of £500 where you have experienced a loss in income due to the isolation requirement (subject to qualifying criteria)
- Signpost to services that are also on hand to support you during your isolation.
- Advice relating to current guidelines and restrictions

How can you contact us?

Our Shielding Team can be contacted directly, by calling 0800 111 4000.